



Umpqua Health Alliance
CAHPS® 5.0 Medicaid Survey

Banner Book Report

June 2017
Measurement Year 2016



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METHODOLOGY

Introduction

This banner book report summarizes the results of the 2017 CAHPS® Medicaid survey of Umpqua Health Alliance members. Umpqua Health Alliance is one of 16 health plans that participated in the survey. The survey was administered over a twelve-week period using a mixed-mode (mail and telephone) six-wave protocol. This protocol consisted of a pre-notification letter, an initial survey mailing and reminder postcard to all respondents, followed by a second survey mailing and reminder postcard to non-respondents. Phone follow-up was conducted for members who had not responded to the mailings. Respondents were surveyed in English and Spanish. DataStat administered the survey under contract with the Oregon Health Authority.

Survey Milestones

Pre-notification letters mailed:	January 5, 2017
1st mailing of survey packets:	January 12, 2017
1st mailing of reminder postcards:	January 19, 2017
2nd mailing of survey packets:	February 9, 2017
2nd mailing of reminder postcards:	February 16, 2017
Phone follow-up start:	March 8, 2017
Mail and phone field terminated:	April 6, 2017

Sampling

The sampling plan for the adult and child surveys called for a random sample of 900 eligible members per CCO in each age group. The state elected to sample 1800 members from each age group of the Open Card population. Adults were defined as members aged 18 years or older and children as 17 years old or younger, both as of November 30, 2016. To be eligible, members had to have been enrolled in Oregon Health Plan for at least six months as of November 30, 2016. The final selected sample consisted of 16,200 adult OHP enrollees and 16,200 child OHP enrollees.

Questionnaires

The instruments selected for the survey were adaptations of the CAHPS® 5.0 adult and child core questionnaires for use in assessing the performance of CCOs. CAHPS® supplemental questions as well as OHP-specific items were added to the instruments.

Selection of Cases for Analysis

Surveys were considered complete if respondents did not say 'No' to Q1 and if they provided a valid response to at least one non OHP-specific question.

Composites, Overall Ratings, and Measures for Reporting

In addition to responses by individual question, the CAHPS® 5.0 questionnaire yields several types of results for reporting. *Composite scores* summarize responses in key areas of member experience. Five composites are calculated for the adult and child instruments: *Getting Needed Care*, *Getting Care Quickly*, *How Well Doctors Communicate*, and *Health Plan Customer Service*, and *Shared Decision Making*. Global or overall ratings measure respondents' assessments, using a scale of 0 to 10, of their health plan, health care, personal doctor, and specialist. In the child questionnaire, an additional set of three *Reporting Measures* are possible. These measures cover topics called *Access to Specialized Services*, *Family Centered Care*, and *Coordination of Care*.

The questions for each composite, overall rating, and reporting measure are listed below, with their locations in the adult and child questionnaires, respectively, as well as the topics addressed by the item.

Composite: Getting Needed Care

- Q14/15. Got care, tests or treatment you thought you needed
- Q25/46. Getting appointments with specialists

Composite: Getting Care Quickly

- Q4/4. Got care for illness/injury/condition as soon as you thought you/child needed
- Q6/6. Got an appt. for routine care as soon as you thought you/child needed

Composite: How Well Doctors Communicate

- Q17/32. Personal doctor explained things in a way that was easy to understand
- Q18/33. Personal doctor listened carefully to you
- Q19/34. Personal doctor showed respect for what you had to say
- Q20/37. Personal doctor spent enough time with you/your child

Composite: Customer Service

- Q31/50. Health plan's customer service gave needed information or help
- Q32/51. Treated with courtesy and respect by health plan's customer service staff

Composite: Shared Decision Making

- Q10/11. Doctor talked about reasons you might want to take a medicine
- Q11/12. Doctor talked about reasons you might not want to take a medicine
- Q12/13. Doctor talked about what you thought was best for you when discussing a medication

Rating Questions

- Q13/14. Rating of all health care
- Q23/41. Rating of personal doctor
- Q27/47. Rating of specialist doctor
- Q35/54. Rating of health plan

Composite: Access to Specialized Services (Child only)

- Q--/20. Getting special medical equipment or devices for your child
- Q--/23. Getting special therapy (physical, occupational, speech) for your child
- Q--/26. Getting treatment or counseling for your child

Composite: Family Centered Care: Personal Doctor Who Knows Child (Child only)

- Q--/38. Child's personal doctor talked with you about how child is feeling, growing, behaving
- Q--/43. Child's personal doctor understands how child's health conditions affect child's day-to-day life
- Q--/44. Child's personal doctor understands how child's health conditions affect family's day-to-day life

Composite: Coordination of Care for Children with Chronic Conditions (Child only)

- Q--/18. Got help contacting school and daycare from someone at health plan or doctor's office
- Q--/29. Got help coordinating care among providers from someone at health plan or doctor's office

Comparisons, Statistical Testing, Scoring, and Weighting

In the tables, results are presented for all questionnaire items, reporting measures, and composites, by OHP overall, age category, race/ethnicity, health status, and gender. If any demographic subgroup has fewer than 11 respondents then the data in that demographic subgroup are suppressed, no cases will be presented in the column. Suppressed banner points are marked with a '###' on the banner point label. Some banner points have zero respondents, these banner points are marked with a '#' on the banner point label.

Significance testing was conducted between the CCO results and the overall OHP results, and the plan demographic subgroup results. Statistically significant differences were determined with binomial and t-tests, using a significance level of .05 or less. Tests were considered valid when the number of cases used to compute the score was 50 or greater and there was non-zero variation in the tested groups. The symbol '~' is used to indicate the test was not valid. For comparisons with statistically significant differences, a star (*) is found to the right of the relevant percentage in the table.

For rating, composite, and reporting measure questions, responses grouped together as scores offer a means of comparing performance across plans and other subgroups. Scores are usually designed to capture respondents' positive experiences. Thus, in rating questions, for example, responses of 8, 9, or 10 represent a positive experience, as do responses of 'Usually' or 'Always' to questions that make up the composites and most of the reporting measures. To make these scores easily available to users, positive responses have been set apart in the banner tables and labelled as 'Nets'. A net score preceded by '#' signifies the most inclusive grouping (i.e. 8, 9, and 10), whereas a net score preceded by the label 'Score 2' represents the least inclusive grouping (i.e. 9 and 10).

Data presented in the banner books were weighted to reflect each plan's actual distribution in the total eligible population. A weight unique to each health plan and age category (adults and children) was constructed by applying the percentage of members by plan in the population to the corresponding percentages in the completed cases.

Sample Disposition

Category	Adult		Child	
	Umpqua Health Alliance	Overall	Umpqua Health Alliance	Overall
**First mailing - sent	900	16200	900	16200
*First mailing - usable survey returned	179	2801	117	2168
Second mailing - sent	719	13319	724	13616
*Second mailing - usable survey returned	58	978	47	886
*Phone - usable surveys	73	1303	106	2255
Total - usable surveys	310	5082	270	5309
†Ineligible: According to population criteria‡	16	346	5	200
†Ineligible: Deceased	4	31	0	0
†Ineligible: Mentally or physically unable to complete survey	9	195	0	0
†Ineligible: Language barrier	2	64	1	59
Incorrect address AND incorrect phone number	45	848	44	710
Refusal/Returned survey blank	39	672	57	829
Nonresponse - Unavailable by mail or phone	475	8962	523	9093
Adjusted Response Rate	35.7%	32.7%	30.2%	33.3%

*Included in response rate numerator

†Excluded from adjusted response rate denominator

‡Population criteria: The designated respondent must be enrolled in the health plan and meet the age requirements of the survey methodology.

Note: *Adjusted Response Rate = Total Usable Surveys / Total Eligible Cases*

Response/Non-Response Comparison

Presented below is a comparison, by age and gender within each age category, of respondents and non-respondents, all of whom were part of the random sample for the Oregon CAHPS© 2017 survey.

Non-Respondents are members or member proxys who decided not to participate in the study by mail or phone. This group includes two types of non-respondents:

- 1) Members who passively refused by not returning the questionnaire mailed to their household and/or not answering questions over the phone.
- 2) Members who actively refused, either by contacting DataStat or by declining to participate when DataStat attempted to reach them by phone.

The category labeled **Respondents** includes members or member proxys who completed the questionnaire either by mail or phone.

Adult

Gender / Age	Non-Respondents	Respondents	Difference
Male	213 43.9%	129 41.6%	-2.30%
Female	272 56.1%	181 58.4%	2.30%
18-24	87 17.9%	31 10.0%	-7.94%
25-34	148 30.5%	44 14.2%	-16.32%
35-44	103 21.2%	46 14.8%	-6.40%
45-54	72 14.8%	73 23.5%	8.70%
55-64	57 11.8%	102 32.9%	21.15%
65-74	10 2.1%	11 3.5%	1.49%
75 or Older	8 1.6%	3 1.0%	-0.68%

Child

Gender / Age	Non-Respondents	Respondents	Difference
Male	279 53.6%	139 51.5%	-2.07%
Female	242 46.4%	131 48.5%	2.07%
<3	119 22.8%	52 19.3%	-3.58%
4-7	136 26.1%	63 23.3%	-2.77%
8-12	150 28.8%	70 25.9%	-2.86%
13 or older	116 22.3%	85 31.5%	9.22%

Q1 OUR RECORDS SHOW THAT YOU ARE NOW IN <HEALTH PLAN>. IS THAT RIGHT?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER	
	OT1	OT2													ITY	STATUS				
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &			
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			PAN-	PAN-	&	&		
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	FE-	
									WHTE	##	##	##	##	##	TI				MALE	MALE
Q1																				
YES	310	5060	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	~100%	~100%	~100%	~100%	~100%	~100%	~100%	~	~	~	~	~100%	~100%	~100%	~100%	~100%	~100%	~100%
NOT ANSWERED		22																		
VALID CASES	310	5060	26	37	47	62	96	14	233					26	13	269	176	108	117	170
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q3 IN THE LAST 6 MONTHS, DID YOU HAVE AN ILLNESS, INJURY, OR CONDITION THAT NEEDED CARE RIGHT AWAY IN A CLINIC, EMERGENCY ROOM OR DOCTOR'S OFFICE?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND ##	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q3 YES	131 43%	2017 41%	7 27%~	16 43%~	14 31%~	29 48%	47 50%	7 50%~	96 42%	~	~	~	~	~	12 50%~	8 67%~	113 43%~	60 35%*	60 57%*	33 29%*	89 53%*
NO	172 57%	2921 59%	19 73%~	21 57%~	31 69%~	32 52%	47 50%	7 50%~	135 58%	~	~	~	~	~	12 50%~	4 33%~	152 57%~	113 65%*	46 43%*	80 71%*	80 47%*
NOT ANSWERED	7	144			2	1	2		2						2	1	4	3	2	4	1
VALID CASES	303	4938	26	37	45	61	94	14	231						24	12	265	173	106	113	169
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233						26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q4 IN THE LAST 6 MONTHS, WHEN YOU NEEDED CARE RIGHT AWAY, HOW OFTEN DID YOU GET CARE AS SOON AS YOU NEEDED?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			HIS-	VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK	OTHR	MUL-	PAN-	PAN-	&	&	FE-		
									WHTE	##	##	##	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE
Q4																					
NEVER	4 3%	42 2%			1 8%	1 4%	1 2%		3 3%					1 10%	4 4%		4 7%		2 7%	2 2%	
SOMETIMES	18 15%	268 15%	3 50%	1 7%	1 8%	4 15%	6 14%		8 9%					2 20%	4 50%	11 11%	6 11%	10 18%	2 7%	13 16%	
USUALLY	30 25%	466 26%	1 17%	5 33%	4 31%	8 30%	10 23%	1 17%	26 29%					1 10%	1 13%	28 27%	14 26%	16 28%	6 20%	23 28%	
ALWAYS	68 57%	1045 57%	2 33%	9 60%	7 54%	14 52%	26 60%	5 83%	53 59%					6 60%	3 38%	60 58%	33 62%	27 47%*	20 67%	44 54%	
#ALWAYS + USUALLY (NET)	98 82%	1511 83%	3 50%	14 93%	11 85%	22 81%	36 84%	6 100%	79 88%					7 70%	4 50%	88 85%	47 89%	43 75%	26 87%	67 82%	
TOP BOX SCORE	68 57%	1045 57%	2 33%	9 60%	7 54%	14 52%	26 60%	5 83%	53 59%					6 60%	3 38%	60 58%	33 62%	27 47%*	20 67%	44 54%	
NOT ANSWERED	11	196	1	1	1	2	4	1	6					2	10	7	3	3	7		
VALID CASES	120	1821	6	15	13	27	43	6	90					10	8	103	53	57	30	82	
NUMBER OF RESPONDENTS	131	2017	7	16	14	29	47	7	96					12	8	113	60	60	33	89	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q3 = YES]

Q5 IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR A CHECK-UP OR ROUTINE CARE AT A DOCTOR'S OFFICE OR CLINIC?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				NOT	VERY				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			HIS-	HIS-	GOOD	FAIR		
									AMER	IAN	LLND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE
Q5																				
YES	213	3365	16	26	26	43	76	11	167					19	9	191	116	81	74	128
	71%	68%	62%~	70%~	59%~	70%	81%*	79%~	72%	~	~	~	~	~ 76%	75%~	72%~	67%	78%*	64%	77%*
NO	88	1561	10	11	18	18	18	3	64					6	3	73	58	23	41	38
	29%	32%	38%~	30%~	41%~	30%	19%*	21%~	28%	~	~	~	~	~ 24%	25%~	28%~	33%	22%*	36%	23%*
NOT ANSWERED	9	156			3	1	2		2					1	1	5	2	4	2	4
VALID CASES	301	4926							231					25	12	264	174	104	115	166
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q6 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT FOR A CHECK-UP OR ROUTINE CARE AT A DOCTOR'S OFFICE OR CLINIC AS SOON AS YOU NEEDED?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER		
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER	AS- IAN	NATV ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	POOR	MALE	FE- MALE
Q6 NEVER	14 7%	83 3%*	2 ~	3 8%~	3 12%~	3 8%~	5 8%	9 6%~	~	~	~	~	~	1 6%~	2 22%~	11 7%~	9 9%	4 6%	4 6%	9 8%
SOMETIMES	31 16%	590 19%	5 33%~	4 17%~	5 20%~	5 13%~	7 11%	22 15%~	~	~	~	~	~	1 6%~	4 44%~	24 14%~	17 17%	9 13%	9 13%	19 17%
USUALLY	56 30%	884 29%	4 27%~	5 21%~	5 20%~	13 33%~	21 34%	2 20%~	41 28%~	~	~	~	~	6 38%~	50 30%~	29 28%	22 31%	22 32%	29 26%	
ALWAYS	88 47%	1472 49%	6 40%~	13 54%~	12 48%~	19 48%~	29 47%	6 60%~	74 51%~	~	~	~	~	8 50%~	3 33%~	83 49%~	47 46%	37 51%	33 49%	53 48%
#ALWAYS + USUALLY (NET)	144 76%	2356 78%	10 67%~	18 75%~	17 68%~	32 80%~	50 81%	8 80%~	115 79%~	~	~	~	~	14 88%~	3 33%~	133 79%~	76 75%	59 82%	55 81%	82 75%
TOP BOX SCORE	88 47%	1472 49%	6 40%~	13 54%~	12 48%~	19 48%~	29 47%	6 60%~	74 51%~	~	~	~	~	8 50%~	3 33%~	83 49%~	47 46%	37 51%	33 49%	53 48%
NOT ANSWERED	24	336	1	2	1	3	14	1	21					3	23	14	9	6	18	
VALID CASES	189	3029	15	24	25	40	62	10	146					16	9	168	102	72	68	110
NUMBER OF RESPONDENTS	213	3365	16	26	26	43	76	11	167					19	9	191	116	81	74	128
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q5 = YES]

Q7 IN THE LAST 6 MONTHS, NOT COUNTING THE TIMES YOU WENT TO AN EMERGENCY ROOM, HOW MANY TIMES DID YOU GO TO A DOCTOR'S OFFICE OR CLINIC TO GET HEALTH CARE FOR YOURSELF?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHITE	BLCK OR AFR-##	AS- IAN ##	NATV ILND ##	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE
Q7 NONE	74 25%	1242 26%	11 42%~	11 31%~	17 38%~	13 22%	13 14%*	2 14%~	57 25%	~	~	~	~	~	3 12%~	4 33%~	62 24%~	53 31%*	15 14%*	38 34%*	30 18%*
1 TIME	54 18%	927 19%	5 19%~	8 22%~	8 18%~	8 14%	16 17%	3 21%~	39 17%	~	~	~	~	~	6 24%~	~	49 19%~	36 21%	13 13%*	25 22%	25 15%
2	50 17%	878 18%	4 15%~	4 11%~	8 18%~	11 19%	20 21%	2 14%~	39 17%	~	~	~	~	~	4 16%~	4 33%~	45 17%~	34 20%	13 13%	17 15%	32 19%
3	33 11%	581 12%	~	3%~	5 11%~	11 19%	10 11%	3 21%~	24 11%	~	~	~	~	~	4 16%~	1 8%~	29 11%~	13 8%*	17 16%	7 6%*	23 14%
4	30 10%	402 8%	1 4%~	5 14%~	3 7%~	3 5%	14 15%	2 14%~	22 10%	~	~	~	~	~	2 8%~	1 8%~	26 10%~	13 8%	16 15%*	12 11%	16 10%
5 TO 9	42 14%	571 12%	4 15%~	3 8%~	3 7%~	10 17%	19 20%	1 7%~	36 16%	~	~	~	~	~	3 12%~	1 8%~	38 14%~	19 11%	20 19%	11 10%	29 17%
10 OR MORE TIMES	15 5%	248 5%	1 4%~	4 11%~	1 2%~	3 5%	3 3%	1 7%~	11 5%	~	~	~	~	~	3 12%~	1 8%~	14 5%~	4 2%*	10 10%*	3 3%	12 7%*
NOT ANSWERED	12	233		1	2	3	1		5						1	1	6	4	4	4	3
VALID CASES	298	4849	26	36	45	59	95	14	228						25	12	263	172	104	113	167
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233						26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q8 IN THE LAST 6 MONTHS, DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT SPECIFIC THINGS YOU COULD DO TO PREVENT ILLNESS?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ IND/ PAC ALSK ILND NATV OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE- MALE	
Q8 #YES	147 69%	2535 72%	11 73%~	14 56%~	18 67%~	33 73%~	57 71%	8 80%~	117 71%~	~	~	~	~	~	13 62%~	6 75%~	133 69%~	80 69%	59 69%	53 74%	88 67%
NO	66 31%	984 28%	4 27%~	11 44%~	9 33%~	12 27%~	23 29%	2 20%~	48 29%~	~	~	~	~	~	8 38%~	2 25%~	60 31%~	36 31%	26 31%	19 26%	44 33%
NOT ANSWERED	11	88			1	1	2	2	6						1		8	3	4	3	5
VALID CASES	213	3519	15	25	27	45	80	10	165						21	8	193	116	85	72	132
NUMBER OF RESPONDENTS	224	3607	15	25	28	46	82	12	171						22	8	201	119	89	75	137
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q9 IN THE LAST 6 MONTHS, DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK				&	&				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	POOR			
									WHTE	##	##	##	##	##	TI	IC	IC	GOOD	POOR		
																	MALE	MALE			
Q9																					
YES	125 59%	1857 53%	9 60%~	9 36%~	16 59%~	31 69%~	46 58%	7 64%~	98 59%~	~	~	~	~	~	12 55%~	5 63%~	115 59%~	60 51%*	59 69%*	35 49%*	85 64%*
NO	88 41%	1655 47%	6 40%~	16 64%~	11 41%~	14 31%~	34 43%	4 36%~	67 41%~	~	~	~	~	~	10 45%~	3 38%~	79 41%~	57 49%*	27 31%*	37 51%*	48 36%*
NOT ANSWERED	11	95			1	1	2	1	6							7	2	3	3	4	
VALID CASES	213	3512	15	25	27	45	80	11	165						22	8	194	117	86	72	133
NUMBER OF RESPONDENTS	224	3607	15	25	28	46	82	12	171						22	8	201	119	89	75	137
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q10 DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT WANT TO TAKE A MEDICINE?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER		
	OT1	OT2														ITY	STATUS				
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK	OTHR	MUL-	PAN-	&	GOOD	POOR			
									AMER	IAN	ILND	NATV		TI	IC						
									##	##	##	##	##		IC						
Q10																					
#YES	118	1690	9	9	16	29	41	7	92					11	5	108	57	55	35	78	
	97%	93%*	100%	100%	100%	97%	93%	100%	97%	~	~	~	~	~	92%	100%	96%	98%	95%	100%	95%
NO	4	121				1	3		3					1	4	1	3		4		
	3%	7%*	~	~	~	3%	7%	~	3%	~	~	~	~	8%	~	4%	2%	5%	~	5%	
NOT ANSWERED	3	46				1	2		3						3	2	1		3		
VALID CASES	122	1811	9	9	16	30	44	7	95					12	5	112	58	58	35	82	
NUMBER OF RESPONDENTS	125	1857	9	9	16	31	46	7	98					12	5	115	60	59	35	85	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q9 = YES]

Q11 DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT NOT WANT TO TAKE A MEDICINE?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC- ITY		HEALTH STATUS		GENDER	
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	FE- MALE
Q11 #YES	90 74%	1346 74%	7 78%~	6 67%~	13 81%~	22 73%~	32 73%~	5 71%~	71 75%~	~	~	~	~	9 ~ 75%~	2 40%~	84 75%~	46 79%	40 69%	24 69%~	62 76%~
NO	32 26%	462 26%	2 22%~	3 33%~	3 19%~	8 27%~	12 27%~	2 29%~	24 25%~	~	~	~	~	3 ~ 25%~	3 60%~	28 25%~	12 21%	18 31%	11 31%~	20 24%~
NOT ANSWERED	3	49				1	2		3							3	2	1		3
VALID CASES	122	1808	9	9	16	30	44	7	95					12	5	112	58	58	35	82
NUMBER OF RESPONDENTS	125	1857	9	9	16	31	46	7	98					12	5	115	60	59	35	85
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q9 = YES]

Q12 WHEN YOU TALKED ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE, DID A DOCTOR OR OTHER HEALTH PROVIDER ASK YOU WHAT YOU THOUGHT WAS BEST FOR YOU?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV ILND ##	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE	
Q12 #YES	88 72%	1378 77%	6 67%	8 89%	10 63%	23 77%	32 71%	4 57%	67 70%	~	~	~	~	~	9 75%	3 60%	81 72%	45 78%	38 64%	24 69%	60 72%
NO	35 28%	420 23%	3 33%	1 11%	6 38%	7 23%	13 29%	3 43%	29 30%	~	~	~	~	3 25%	2 40%	32 28%	13 22%	21 36%	11 31%	23 28%	
NOT ANSWERED	2	59				1	1		2							2	2			2	
VALID CASES	123	1798	9	9	16	30	45	7	96					12	5	113	58	59	35	83	
NUMBER OF RESPONDENTS	125	1857	9	9	16	31	46	7	98					12	5	115	60	59	35	85	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q7 >= 1 TIME AND Q9 = YES]

Q13 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR HEALTH CARE IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE					RACE						ETHNICITY	HEALTH STATUS		GENDER					
	UHAL TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV ILND ##	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE- MALE
Q13 WORST HEALTH CARE POSSIBLE	2 0.9%	19 0.5%	~	~	1 4%	~	1 1%	~	1 0.6%	~	~	~	~	~	1 5%	~	2 1%	1 0.9%	1 1%	1 1%	1 1%	1 0.8%
01	4 2%	22 0.6%	~	1 4%	~	2 4%	1 1%	~	3 2%	~	~	~	~	~	~	~	4 2%	~	4 5%	~	2 3%	2 2%
02	4 2%	39 1%	~	~	~	1 2%	1 1%	~	2 1%	~	~	~	~	~	~	1 14%	2 1%	1 0.9%	2 2%	~	~	3 2%
03	6 3%	63 2%	~	~	2 7%	1 2%	3 4%	~	4 2%	~	~	~	~	~	1 5%	~	6 3%	2 2%	3 3%	3 4%	3 2%	3 2%
04	9 4%	95 3%	4 29%	1 4%	2 7%	1 2%	1 1%*	~	7 4%	~	~	~	~	~	~	1 14%	8 4%	5 4%	4 5%	2 3%	7 5%	7 5%
05	21 10%	234 7%	1 7%	3 12%	3 11%	3 7%	9 11%	1 10%	18 11%	~	~	~	~	~	2 9%	1 14%	20 10%	13 11%	7 8%	6 8%	15 11%	15 11%
06	18 8%	215 6%	2 14%	1 4%	3 11%	5 11%	6 8%	~	14 8%	~	~	~	~	~	2 9%	~	18 9%	6 5%	10 12%	6 8%	12 9%	12 9%
07	32 15%	442 13%	1 7%	9 36%	4 15%	6 13%	10 13%	~	25 15%	~	~	~	~	~	4 18%	~	30 15%	17 15%	13 15%	7 10%	23 17%	23 17%
08	46 22%	779 22%	1 7%	3 12%	3 11%	13 28%	19 24%	4 40%	35 21%	~	~	~	~	~	3 14%	2 29%	40 21%	22 19%	22 26%	17 24%	26 20%	26 20%
09	24 11%	592 17%*	3 21%	2 8%	6 22%	3 7%	7 9%	2 20%	17 10%	~	~	~	~	~	4 18%	1 14%	21 11%	18 16%*	5 6%*	6 8%	17 13%	17 13%
BEST HEALTH CARE POSSIBLE	47 22%	1011 29%*	2 14%	5 20%	3 11%	11 24%	22 28%	3 30%	40 24%	~	~	~	~	~	5 23%	1 14%	44 23%	31 27%	15 17%	22 31%*	24 18%	24 18%
#8-10 (NET)	117 55%	2382 68%*	6 43%	10 40%	12 44%	27 59%	48 60%	9 90%	92 55%	~	~	~	~	~	12 55%	4 57%	105 54%	71 61%*	42 49%	45 63%	67 50%	67 50%

Continued

Q13 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR HEALTH CARE IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ IND/ PAC ALSK ##	AMER ILND NATV OTHR ##	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE		
9-10 (NET)	71 33%	1603 46%*	5 36%~	7 28%~	9 33%~	14 30%~	29 36%	5 50%~	57 34%~	~	~	~	~	~	9 41%~	2 29%~	65 33%~	49 42%*	20 23%*	28 39%	41 31%
NOT ANSWERED	11	96	1		1		2	2	5							1	6	3	3	3	4
VALID CASES	213	3511	14	25	27	46	80	10	166				22		7	195	116	86	72	133	
NUMBER OF RESPONDENTS	224	3607	15	25	28	46	82	12	171				22		8	201	119	89	75	137	
	100%	100%	100%	100%	100%	100%	100%	100%	100%				100%		100%	100%	100%	100%	100%	100%	
MEAN	7.31	7.94	6.79	7.24	6.78	7.37	7.53	8.50	7.40				7.41		6.57	7.31	7.72	6.86	7.56	7.17	
p stat_(*=Sig @ p<=.05)		.000*	~	~	~	~	.300	~	~	~	~	~	~	~	~	~	~	.005*	.021*	.276	.273

[ASKED IF Q7 >= 1 TIME]

Q14 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE CARE, TESTS OR TREATMENT YOU NEEDED?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2																			
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/				NOT	VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	LLND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR			
									AMER					TI	IC	IC	&	&			
									WHTE	##	##	##	##	##		GOOD	POOR	MALE	MALE		
Q14																					
NEVER	10 5%	90 3%	2 ~	1 8%~	2 4%~	4 4%~	5 5%	7 ~	4%~	~	~	~	~	~	13%~	9 5%~	2 2%*	7 8%	3 4%	7 5%	
SOMETIMES	45 21%	539 15%*	7 47%~	4 16%~	7 27%~	10 22%~	12 15%	1 10%~	31 19%~	~	~	~	~	~	5 23%~	4 50%~	38 20%~	19 17%	22 25%	10 14%*	32 24%
USUALLY	58 27%	1150 33%	2 13%~	10 40%~	9 35%~	12 26%~	21 26%	2 20%~	47 28%~	~	~	~	~	~	6 27%~	1 13%~	56 29%~	34 30%	23 26%	17 24%	40 30%
ALWAYS	100 47%	1722 49%	6 40%~	9 36%~	9 35%~	22 48%~	43 54%	7 70%~	80 48%~	~	~	~	~	~	11 50%~	2 25%~	91 47%~	60 52%	35 40%	42 58%*	54 41%*
#ALWAYS + USUALLY (NET)	158 74%	2872 82%*	8 53%~	19 76%~	18 69%~	34 74%~	64 80%	9 90%~	127 77%~	~	~	~	~	~	17 77%~	3 38%~	147 76%~	94 82%*	58 67%*	59 82%*	94 71%
TOP BOX SCORE	100 47%	1722 49%	6 40%~	9 36%~	9 35%~	22 48%~	43 54%	7 70%~	80 48%~	~	~	~	~	~	11 50%~	2 25%~	91 47%~	60 52%	35 40%	42 58%*	54 41%*
NOT ANSWERED	11	106			2		2	2	6							7	4	2	3	4	
VALID CASES	213	3501	15	25	26	46	80	10	165					22	8	194	115	87	72	133	
NUMBER OF RESPONDENTS	224	3607	15	25	28	46	82	12	171					22	8	201	119	89	75	137	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q7 >= 1 TIME]

Q15 A PERSONAL DOCTOR IS THE ONE YOU WOULD SEE IF YOU NEED A CHECK-UP, WANT ADVICE ABOUT A HEALTH PROBLEM, OR GET SICK OR HURT. DO YOU HAVE A PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND ##	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE	
Q15 YES	245 82%	3993 82%	20 77%	28 78%	38 83%	54 89%	79 83%	12 92%	194 84%	~	~	~	~	~	22 96%	11 85%	221 84%	149 86%	83 79%	93 79%	142 86%
NO	52 18%	904 18%	6 23%	8 22%	8 17%	7 11%	16 17%	1 8%	37 16%	~	~	~	~	~	1 4%	2 15%	43 16%	25 14%	22 21%	24 21%	23 14%
NOT ANSWERED	13	185		1	1	1	1	1	2						3		5	2	3		5
VALID CASES	297	4897	26	36	46	61	95	13	231					23	13	264	174	105	117	165	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q16 IN THE LAST 6 MONTHS, HOW MANY TIMES DID YOU VISIT YOUR PERSONAL DOCTOR TO GET CARE FOR YOURSELF?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND PAC ##	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q16 NONE	47 20%	792 21%	9 45%~	8 30%~	10 28%~	7 14%	11 14%	36 20%	~	~	~	~	~	4 18%~	5 45%~	40 19%~	37 27%*	9 11%*	22 24%	23 17%
1 TIME	60 26%	995 27%	7 35%~	8 30%~	11 31%~	8 16%*	19 25%	3 30%~	46 25%	~	~	~	~	4 18%~	3 27%~	53 25%~	42 30%	15 19%*	28 31%	29 22%
2	48 21%	792 21%	2 10%~	2 7%~	8 22%~	11 22%	18 24%	4 40%~	40 22%	~	~	~	~	3 14%~	1 9%~	44 21%~	28 20%	16 20%	15 17%	30 23%
3	32 14%	483 13%	1 5%~	2 7%~	4 11%~	14 28%*	9 12%	~	25 14%	~	~	~	~	4 18%~	~	29 14%~	12 9%*	18 22%*	12 13%	18 14%
4	16 7%	279 7%	1 5%~	1 4%~	1 3%~	3 6%	8 11%	2 20%~	11 6%	~	~	~	~	3 14%~	1 9%~	15 7%~	7 5%	9 11%	5 6%	11 8%
5 TO 9	23 10%	312 8%	~	4 15%~	2 6%~	6 12%	9 12%	1 10%~	20 11%	~	~	~	~	3 14%~	~	23 11%~	11 8%	11 14%	7 8%	16 12%
10 OR MORE TIMES	6 3%	88 2%	~	2 7%~	~	1 2%	2 3%	~	4 2%	~	~	~	~	1 5%~	1 9%~	5 2%~	2 1%	3 4%	1 1%	5 4%
NOT ANSWERED	13	252	1	2	4	3	2	12							12	10	2	3	10	
VALID CASES	232	3741	20	27	36	50	76	10	182					22	11	209	139	81	90	132
NUMBER OF RESPONDENTS	245	3993	20	28	38	54	79	12	194					22	11	221	149	83	93	142
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q15 = YES]

Q17 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR EXPLAIN THINGS IN A WAY THAT WAS EASY TO UNDERSTAND?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			HIS-	VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK			PAN-	&	GOOD	POOR	MALE	
									AMER		ILLND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	
									TI										FE-	
									WHTE	##	##	##	##	##					MALE	
Q17																				
NEVER	11 6%	51 2%*	2 ~ 11%	1 4%	1 2%	3 5%	1 11%	1 6%	8 ~	~	~	~	~	1 6%	10 ~ 6%	3 3%	6 8%	2 3%	8 7%	
SOMETIMES	11 6%	190 6%	~	~ 8%	2 5%	2 8%	5 11%	1 5%	7 ~	~	~	~	~	2 11%	1 17%	8 5%	6 6%	5 7%	4 6%	6 6%
USUALLY	45 24%	579 20%	4 36%	7 37%	7 27%	11 26%	12 18%	2 22%	39 27%	~	~	~	~	1 6%	1 17%	42 25%	28 27%	14 20%	13 19%	31 29%
ALWAYS	117 64%	2109 72%*	7 64%	10 53%	16 62%	29 67%	45 69%	5 56%	91 63%	~	~	~	~	14 78%	4 67%	108 64%	65 64%	46 65%	49 72%	63 58%
#ALWAYS + USUALLY (NET)	162 88%	2688 92%	11 100%	17 89%	23 88%	40 93%	57 88%	7 78%	130 90%	~	~	~	~	15 83%	5 83%	150 89%	93 91%	60 85%	62 91%	94 87%
TOP BOX SCORE	117 64%	2109 72%*	7 64%	10 53%	16 62%	29 67%	45 69%	5 56%	91 63%	~	~	~	~	14 78%	4 67%	108 64%	65 64%	46 65%	49 72%	63 58%
NOT ANSWERED	1	20					1	1							1		1		1	
VALID CASES	184	2929	11	19	26	43	65	9	145					18	6	168	102	71	68	108
NUMBER OF RESPONDENTS	185	2949	11	19	26	43	65	10	146					18	6	169	102	72	68	109
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q18 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR LISTEN CAREFULLY TO YOU?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/				HIS-	VERY				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD			
									AMER					TI	IC	IC	&			
									WHTE	##	##	##	##	##		GOOD	FAIR			
																POOR	MALE			
																	MALE			
Q18																				
NEVER	7 4%	63 2%	1 ~	5%~	1 ~	2%~	3%	5 3%~							6 4%~	1 1%*	4 6%	1 1%	5 5%	
SOMETIMES	23 13%	222 8%*	2 18%~	5 ~	4 19%~	10 9%~	1 15%	19 11%~						3 17%~	21 ~	13 13%	9 13%	5 7%	17 16%	
USUALLY	44 24%	572 20%	2 18%~	6 32%~	6 23%~	11 26%~	14 22%	1 11%~	37 26%~					2 11%~	41 ~	23 23%	17 24%	14 21%	27 25%	
ALWAYS	110 60%	2066 71%*	7 64%~	12 63%~	15 58%~	27 63%~	39 60%	7 78%~	84 58%~					13 72%~	6 100%~	100 60%~	65 64%	41 58%	48 71%*	59 55%
#ALWAYS + USUALLY (NET)	154 84%	2638 90%*	9 82%~	18 95%~	21 81%~	38 88%~	53 82%	8 89%~	121 83%~					15 83%~	6 100%~	141 84%~	88 86%	58 82%	62 91%*	86 80%
TOP BOX SCORE	110 60%	2066 71%*	7 64%~	12 63%~	15 58%~	27 63%~	39 60%	7 78%~	84 58%~					13 72%~	6 100%~	100 60%~	65 64%	41 58%	48 71%*	59 55%
NOT ANSWERED	1	26						1	1						1		1		1	
VALID CASES	184	2923	11	19	26	43	65	9	145					18	6	168	102	71	68	108
NUMBER OF RESPONDENTS	185	2949	11	19	26	43	65	10	146					18	6	169	102	72	68	109
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q19 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SHOW RESPECT FOR WHAT YOU HAD TO SAY?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER	
	OT1	OT2												ITY	STATUS			
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &		
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/				HIS-	VERY		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	
									AMER					TI	IC	IC	&	
																	FAIR	
									WHTE	##	##	##	##	##			&	
																	GOOD	
																	POOR	
																	MALE	
																	MALE	
Q19																		
NEVER	7	55				1	5		7						7	1	6	
	4%	2%	~	~	~	2%	8%	~	5%~	~	~	~	~	~	~	4%~	1%*	
SOMETIMES	20	211	1	1	4	3	7	1	14					2	17	7	10	
	11%	7%	9%~	5%~	15%~	7%~	11%	11%~	10%~	~	~	~	~	~	11%~	~	10%~	
USUALLY	38	437		5	8	8	14	1	31					4	37	24	12	
	21%	15%*	~	26%~	31%~	19%~	22%	11%~	21%~	~	~	~	~	~	22%~	~	24%~	
ALWAYS	119	2221	10	13	14	31	39	7	93					12	6	107	70	
	65%	76%*	91%~	68%~	54%~	72%~	60%	78%~	64%~	~	~	~	~	~	67%~	100%~	64%~	
#ALWAYS + USUALLY (NET)	157	2658	10	18	22	39	53	8	124					16	6	144	94	
	85%	91%*	91%~	95%~	85%~	91%~	82%	89%~	86%~	~	~	~	~	~	89%~	100%~	86%~	
TOP BOX SCORE	119	2221	10	13	14	31	39	7	93					12	6	107	70	
	65%	76%*	91%~	68%~	54%~	72%~	60%	78%~	64%~	~	~	~	~	~	67%~	100%~	64%~	
NOT ANSWERED	1	25						1	1						1		1	
VALID CASES	184	2924	11	19	26	43	65	9	145					18	6	168	102	
NUMBER OF RESPONDENTS	185	2949	11	19	26	43	65	10	146					18	6	169	102	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q20 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SPEND ENOUGH TIME WITH YOU?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&		
									WHTE	##	##	##	##	##	TI	IC	IC	GOOD	POOR	
																		MALE	MALE	
Q20																				
NEVER	9	87		1		1	4		7						8	1	7	1	7	
	5%	3%		~ 5%		~ 2%	6%		5%						~ 5%	1%*	10%*	1%	7%	
SOMETIMES	27	259	2	2	8	4	8	1	18					3	3	22	13	12	7	19
	15%	9%*	20%	11%	31%	9%	12%	11%	13%					~ 17%	50%	13%	13%	17%	10%	18%
USUALLY	47	721	3	8	5	13	16		38					4		44	31	13	23	22
	26%	25%	30%	42%	19%	30%	25%		26%					~ 22%		~ 26%	31%	18%	34%	21%
ALWAYS	100	1860	5	8	13	25	37	8	81					11	3	93	56	39	37	59
	55%	64%*	50%	42%	50%	58%	57%	89%	56%					~ 61%	50%	56%	55%	55%	54%	55%
#ALWAYS + USUALLY (NET)	147	2581	8	16	18	38	53	8	119					15	3	137	87	52	60	81
	80%	88%*	80%	84%	69%	88%	82%	89%	83%					~ 83%	50%	82%	86%*	73%	88%*	76%
TOP BOX SCORE	100	1860	5	8	13	25	37	8	81					11	3	93	56	39	37	59
	55%	64%*	50%	42%	50%	58%	57%	89%	56%					~ 61%	50%	56%	55%	55%	54%	55%
NOT ANSWERED	2	22	1					1	2						2	1	1			2
VALID CASES	183	2927	10	19	26	43	65	9	144					18	6	167	101	71	68	107
NUMBER OF RESPONDENTS	185	2949	11	19	26	43	65	10	146					18	6	169	102	72	68	109
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q21 IN THE LAST 6 MONTHS, DID YOU GET CARE FROM A DOCTOR OR OTHER HEALTH PROVIDER BESIDES YOUR PERSONAL DOCTOR?

	BANT	BANT	AGE							RACE							ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLCK OR AFR-AMER	AS-IAN	NATV HAW/ILLND	AMER IND/ALSK	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD	& FAIR & POOR	FE-MALE	MALE		
Q21 YES	111 61%	1800 62%	6 55%~	10 53%~	18 72%~	25 58%~	41 63%~	5 56%~	89 61%~	~	~	~	~	12 ~71%~	3 50%~	103 62%~	53 52%*	51 73%*	30 45%*	77 71%*		
Q21 NO	72 39%	1107 38%	5 45%~	9 47%~	7 28%~	18 42%~	24 37%~	4 44%~	56 39%~	~	~	~	~	5 ~29%~	3 50%~	64 38%~	49 48%*	19 27%*	37 55%*	31 29%*		
NOT ANSWERED	2	42			1			1	1					1		2		2	1	1		
VALID CASES	183	2907	11	19	25	43	65	9	145					17	6	167	102	70	67	108		
NUMBER OF RESPONDENTS	185	2949	11	19	26	43	65	10	146					18	6	169	102	72	68	109		
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%		

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q22 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SEEM INFORMED AND UP-TO-DATE ABOUT THE CARE YOU GOT FROM THESE DOCTORS OR OTHER HEALTH PROVIDERS?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER						
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHITE	BLK OR AFR-AMER ##	AS-IAN ##	NATV ILND ##	AMER HAW/ IND/ PAC ALSK ##	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE-MALE	
Q22 NEVER	11 11%	108 6%	1 25%	2 20%	3 18%	1 4%	2 5%	1 20%	6 7%	~	~	~	~	~	3 27%	1 50%	10 10%	2 4%	9 19%	3 10%	8 11%			
SOMETIMES	14 13%	264 15%	~	2 20%	4 24%	2 8%	4 11%	~	12 14%	~	~	~	~	~	~	12 12%	6 12%	5 10%	~	~	12 17%			
USUALLY	32 31%	517 30%	2 50%	2 20%	6 35%	8 33%	13 34%	~	29 35%	~	~	~	~	~	~	1 50%	29 30%	18 37%	12 25%	12 40%	19 27%			
ALWAYS	47 45%	861 49%	1 25%	4 40%	4 24%	13 54%	19 50%	4 80%	37 44%	~	~	~	~	~	8 73%	46 47%	23 47%	22 46%	15 50%	31 44%				
#ALWAYS + USUALLY (NET)	79 76%	1378 79%	3 75%	6 60%	10 59%	21 88%	32 84%	4 80%	66 79%	~	~	~	~	~	8 73%	1 50%	75 77%	41 84%	34 71%	27 90%	50 71%			
TOP BOX SCORE	47 45%	861 49%	1 25%	4 40%	4 24%	13 54%	19 50%	4 80%	37 44%	~	~	~	~	~	8 73%	46 47%	23 47%	22 46%	15 50%	31 44%				
NOT ANSWERED		7 50	2		1	1	3		5						1	1	6	4	3			7		
VALID CASES	104	1750	4	10	17	24	38	5	84						11	2	97	49	48	30	70			
NUMBER OF RESPONDENTS	111 100%	1800 100%	6 100%	10 100%	18 100%	25 100%	41 100%	5 100%	89 100%						12 100%	3 100%	103 100%	53 100%	51 100%	30 100%	77 100%			

[ASKED IF Q15 = YES AND Q16 >= 1 TIME AND Q21 = YES]

Q23 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	UHAL TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND ##	AMER IND/ ALSK ##	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q23 WORST PERSONAL DOCTOR POSSIBLE	3 1%	23 0.6%	~	~	~	2%	1%	~	3 2%	~	~	~	~	~	~	3 1%	1 0.7%	2 2%	~	3 2%
01	1 0.4%	32 0.9%	~	~	~	~	~	1 9%	~	~	~	~	~	1 5%	1 ~0.5%	~	~	1 1%	~	1 ~0.7%
02	5 2%	39 1%	~	4%	~	2%	3%	~	3 2%	~	~	~	~	~	1 10%	4 2%	1 0.7%	3 4%	1 1%	4 3%
03	5 2%	60 2%	~	~	6%	2%	1%	~	2 1%	~	~	~	~	1 5%	4 ~2%	2 1%	1 1%	2 2%	1 1%	2 1%
04	9 4%	72 2%	~	~	11%	4%	4%	~	8 4%	~	~	~	~	1 5%	9 ~4%	6 4%	3 4%	4 5%	5 4%	
05	18 8%	188 5%	4 21%	4 15%	4 11%	2 4%	4 5%	~	15 8%	~	~	~	~	2 10%	17 ~8%	12 9%	6 7%	6 7%	12 9%	
06	9 4%	158 4%	2 11%	1 4%	2 6%	1 2%	2 3%	~	5 3%	~	~	~	~	1 5%	1 10%	7 3%	8 6%*	1 1%	5 6%	4 3%
07	26 11%	327 9%	1 5%	2 8%	6 17%	8 15%	6 8%	~	21 11%	~	~	~	~	1 5%	1 10%	22 10%	11 8%	13 16%	11 13%	12 9%
08	38 16%	632 17%	2 11%	6 23%	5 14%	7 13%	13 17%	2 18%	31 17%	~	~	~	~	2 ~10%	2 20%	33 16%	21 15%	14 17%	14 16%	21 16%
09	39 17%	691 19%	3 16%	5 19%	5 14%	10 19%	14 19%	2 18%	33 18%	~	~	~	~	5 ~24%	1 10%	38 18%	25 18%	14 17%	16 18%	23 17%
BEST PERSONAL DOCTOR POSSIBLE	79 34%	1506 40%*	7 37%	7 27%	8 22%	19 37%	29 39%	6 55%	63 34%	~	~	~	~	7 ~33%	4 40%	72 34%	51 37%	24 29%	29 33%	47 35%
#8-10 (NET)	156 67%	2829 76%*	12 63%	18 69%	18 50%	36 69%	56 75%	10 91%	127 69%	~	~	~	~	14 ~67%	7 70%	143 68%	97 70%	52 63%	59 67%	91 68%

Continued

Q23 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV ILND ##	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	MALE	
9-10 (NET)	118 51%	2197 59%*	10 53%~	12 46%~	13 36%~	29 56%	43 57%	8 73%~	96 52%~	~	~	~	~	~	12 57%~	5 50%~	110 52%~	76 55%	38 46%	45 51%	70 52%
NOT ANSWERED	13	265	1	2	2	2	4	1	10					1	1	11	11	1	5	8	
VALID CASES	232	3728	19	26	36	52	75	11	184					21	10	210	138	82	88	134	
NUMBER OF RESPONDENTS	245	3993	20	28	38	54	79	12	194					22	11	221	149	83	93	142	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	
MEAN	7.90	8.34	8.00	7.88	7.25	8.10	8.17	8.64	7.99					7.71	8.00	7.92	8.12	7.65	8.03	7.82	
p stat_(*=Sig @ p<=.05)		.003*	~	~	~.493	.217	~	~	~	~	~	~	~	~	~	~	~.103	.242	.479	.531	

[ASKED IF Q15 = YES]

Q24 SPECIALISTS ARE DOCTORS LIKE SURGEONS, HEART DOCTORS, ALLERGY DOCTORS, SKIN DOCTORS, AND OTHER DOCTORS WHO SPECIALIZE IN ONE AREA OF HEALTH CARE. IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS TO SEE A SPECIALIST?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND ##	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q24 YES	126 42%	1933 40%	6 23%~	13 35%~	13 29%~	28 45%	50 53%*	6 43%~	96 42%	~	~	~	~	~	11 46%~	6 46%~	113 43%~	53 30%*	65 61%*	34 29%*	86 52%*
NO	171 58%	2928 60%	20 77%~	24 65%~	32 71%~	34 55%	44 47%*	8 57%~	135 58%	~	~	~	~	~	13 54%~	7 54%~	152 57%~	121 70%*	41 39%*	83 71%*	80 48%*
NOT ANSWERED	13	221			2		2		2						2	4	2	2		4	
VALID CASES	297	4861	26	37	45	62	94	14	231						24	13	265	174	106	117	166
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233						26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q25 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT TO SEE A SPECIALIST AS SOON AS YOU NEEDED?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND ##	AMER IND/ ALSK ##	OTHR ##	MUL-TI TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q25 NEVER	13 11%	110 6%	1 17%	1 8%	1 8%	5 18%	3 6%	8 9%	~	~	~	~	~	1 9%	1 17%	10 9%	4 8%	7 11%	5 15%	6 7%
SOMETIMES	13 11%	323 17%	1 17%	1 8%	1 8%	3 11%	5 10%	1 20%	10 11%	~	~	~	~	~	1 17%	11 10%	6 12%	7 11%	3 9%	10 12%
USUALLY	39 32%	543 29%	1 17%	6 46%	4 31%	8 29%	15 31%	1 20%	28 30%	~	~	~	~	5 45%	4 67%	33 30%	15 29%	21 33%	7 21%	30 36%
ALWAYS	58 47%	893 48%	3 50%	5 38%	7 54%	12 43%	26 53%	3 60%	47 51%	~	~	~	~	5 45%	56 51%	27 52%	29 45%	19 56%	37 45%	
#ALWAYS + USUALLY (NET)	97 79%	1436 77%	4 67%	11 85%	11 85%	20 71%	41 84%	4 80%	75 81%	~	~	~	~	10 91%	4 67%	89 81%	42 81%	50 78%	26 76%	67 81%
TOP BOX SCORE	58 47%	893 48%	3 50%	5 38%	7 54%	12 43%	26 53%	3 60%	47 51%	~	~	~	~	5 45%	56 51%	27 52%	29 45%	19 56%	37 45%	
NOT ANSWERED	3	64					1	1	3						3	1	1		3	
VALID CASES	123	1869	6	13	13	28	49	5	93					11	6	110	52	64	34	83
NUMBER OF RESPONDENTS	126	1933	6	13	13	28	50	6	96					11	6	113	53	65	34	86
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q24 = YES]

Q26 HOW MANY SPECIALISTS HAVE YOU SEEN IN THE LAST 6 MONTHS?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER							
	OT1	OT2	18	25	35	45	55	65	BLCK	AS-	NATV	AMER				EX &									
	UHAL	OHP	TO	TO	TO	TO	TO	AND	OR	AFR-	IAN	ILND	NATV	ALSK	OTH	MUL-	HIS-	HIS-	NOT	VERY	GOOD	FAIR	FE-		
	TOT	TOT	24	34	44	54	64	OVER	WHTE	##	##	##	##	##	##	TI	IC	IC	GOOD	&	POOR	&	MALE	MALE	
Q26																									
NONE	6	77			1	1	4		6								5	4	2	2	4				
	5%	4%	~	~	8%~	4%~	8%~	~	6%~	~	~	~	~	~	~	~	~	5%~	8%	3%	6%~	5%~			
1 SPECIALIST	62	991	6	10	5	12	22	2	44						4	6	52	27	31	17	41				
	50%	53%	100%~	77%~	38%~	43%~	45%~	40%~	47%~	~	~	~	~	~	36%~	100%~	47%~	52%	48%	50%~	49%~				
2	36	498		2	5	10	16	2	31						3		35	17	18	10	25				
	29%	27%	~	15%~	38%~	36%~	33%~	40%~	33%~	~	~	~	~	~	27%~	~	32%~	33%	28%	29%~	30%~				
3	10	191		1	1	2	3	1	8						1		10	3	6	3	7				
	8%	10%	~	8%~	8%~	7%~	6%~	20%~	9%~	~	~	~	~	~	9%~	~	9%~	6%	9%	9%~	8%~				
4	5	64			1		3		2						1		4	1	3	2	2				
	4%	3%	~	~	8%~	~	6%~	~	2%~	~	~	~	~	~	9%~	~	4%~	2%	5%	6%~	2%~				
5 OR MORE SPECIALISTS	4	45				3	1		2						2		4		4		4				
	3%	2%	~	~	~	11%~	2%~	~	2%~	~	~	~	~	~	18%~	~	4%~	~	6%~	~	5%~				
NOT ANSWERED	3	67					1	1	3								3	1	1		3				
VALID CASES	123	1866	6	13	13	28	49	5	93						11	6	110	52	64	34	83				
NUMBER OF RESPONDENTS	126	1933	6	13	13	28	50	6	96						11	6	113	53	65	34	86				
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%				

[ASKED IF Q24 = YES]

Q27 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOU SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST?

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC-ITY	HEALTH STATUS		GENDER				
	UHAL TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND ##	AMER IND/ALSK ##	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE	
Q27 WORST SPECIALIST POSSIBLE	1 0.9%	13 0.7%	~	~	~	4%	~	~	~	~	~	~	~	9%	~	1%	~	2%	~	1%	
01	3 3%	14 0.8%	~	~	~	4%	~	1%	~	~	~	~	~	~	~	1%	~	3%	~	1%	
02		12 0.7%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
03	1 0.9%	27 2%	~	~	8%	~	~	1%	~	~	~	~	~	~	~	1%	~	2%	~	1%	
04	2 2%	22 1%	~	~	8%	~	2%	1%	~	~	~	~	~	9%	~	2%	2%	2%	3%	1%	
05	8 7%	83 5%	2 33%	~	1 8%	2 7%	1 2%	7 8%	~	~	~	~	~	~	17%	7%	2%	5%	2%	6%	
06	4 3%	68 4%	1 17%	~	~	1 4%	2 4%	3 3%	~	~	~	~	~	~	~	4%	1%	3%	~	4%	
07	11 9%	157 9%	~	8%	~	2 7%	7 16%	1 20%	10 11%	~	~	~	~	~	~	11 10%	4 8%	7 11%	4 13%	7 9%	
08	24 21%	318 18%	1 17%	6 46%	3 25%	3 11%	7 16%	3 60%	18 21%	~	~	~	~	~	2 18%	2 33%	22 21%	11 23%	12 19%	5 16%	19 24%
09	18 15%	315 18%	~	3 23%	2 17%	6 22%	5 11%	~	12 14%	~	~	~	~	~	3 27%	1 17%	15 14%	7 15%	9 15%	6 19%	10 13%
BEST SPECIALIST POSSIBLE	45 38%	742 42%	2 33%	3 23%	4 33%	11 41%	22 49%	1 20%	34 39%	~	~	~	~	~	4 36%	2 33%	41 39%	22 46%	21 34%	14 44%	29 37%
#8-10 (NET)	87 74%	1375 78%	3 50%	12 92%	9 75%	20 74%	34 76%	4 80%	64 74%	~	~	~	~	~	9 82%	5 83%	78 74%	40 83%	42 68%	25 78%	58 73%

Continued

Q27 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOU SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV ILND ##	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE
9-10 (NET)	63 54%	1057 60%	2 33%~	6 46%~	6 50%~	17 63%~	27 60%~	1 20%~	46 53%~	~	~	~	~	~	7 64%~	3 50%~	56 53%~	29 60%~	30 48%	20 63%~	39 49%~
NOT ANSWERED		18																			
VALID CASES	117	1771	6	13	12	27	45	5	87					11	6	105	48	62	32	79	
NUMBER OF RESPONDENTS	117 100%	1789 100%	6 100%	13 100%	12 100%	27 100%	45 100%	5 100%	87 100%					11 100%	6 100%	105 100%	48 100%	62 100%	32 100%	79 100%	
MEAN	8.20	8.43	7.33	8.62	7.83	8.11	8.69	8.20	8.31					7.91	8.33	8.28	8.73	7.87	8.63	8.14	
p stat_(*=Sig @ p<=.05)		.194	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

[ASKED IF Q24 = YES AND Q26 >= 1 SPECIALIST]

Q28 IN THE LAST 6 MONTHS, DID YOU LOOK FOR ANY INFORMATION IN WRITTEN MATERIALS OR ON THE INTERNET ABOUT HOW YOUR HEALTH PLAN WORKS?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER		
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND ##	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE
Q28 YES	37 13%	886 18%*	3 12%~	8 22%~	5 11%~	5 8%	12 13%	25 11%	~	~	~	~	~	5 20%~	1 8%~	32 12%~	18 10%	18 17%	6 5%*	27 16%*
NO	256 87%	3943 82%*	22 88%~	29 78%~	41 89%~	57 92%	81 87%	14 100%~	204 89%	~	~	~	~	20 80%~	12 92%~	232 88%~	155 90%	88 83%	110 95%*	139 84%*
NOT ANSWERED	17	253	1		1		3	4						1		5	3	2	1	4
VALID CASES	293	4829	25	37	46	62	93	14	229					25	13	264	173	106	116	166
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q29 IN THE LAST 6 MONTHS, HOW OFTEN DID THE WRITTEN MATERIALS OR THE INTERNET PROVIDE THE INFORMATION YOU NEEDED ABOUT HOW YOUR HEALTH PLAN WORKS?

	BANT OT1	BANT OT2	AGE					RACE					ETHNICITY	HEALTH STATUS		GENDER			
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	NATV AS- IAN ##	AMER HAW/ IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	MALE	FE- MALE	
Q29 NEVER	3 8%	78 9%	~	~	~	~	17%	~	~	~	~	~	~	~	2 6%	1 6%	2 11%	~	2 7%
SOMETIMES	13 36%	290 33%	1 33%	1 13%	2 40%	1 20%	6 50%	~	~	~	~	~	2 40%	~	11 34%	5 28%	8 44%	1 17%	10 37%
USUALLY	17 47%	294 34%	2 67%	5 63%	3 60%	4 80%	3 25%	~	~	~	~	~	2 40%	1 100%	16 50%	9 50%	8 44%	2 33%	15 56%
ALWAYS	3 8%	204 24%	~	2 25%	~	~	1 8%	~	~	~	~	~	1 20%	~	3 9%	3 17%	~	3 50%	~
#ALWAYS + USUALLY (NET)	20 56%	498 58%	2 67%	7 88%	3 60%	4 80%	4 33%	~	~	~	~	~	3 60%	1 100%	19 59%	12 67%	8 44%	5 83%	15 56%
TOP BOX SCORE	3 8%	204 24%	~	2 25%	~	~	1 8%	~	~	~	~	~	1 20%	~	3 9%	3 17%	~	3 50%	~
NOT ANSWERED	1	20																	
VALID CASES	36	866	3	8	5	5	12	25					5	1	32	18	18	6	27
NUMBER OF RESPONDENTS	37	886	3	8	5	5	12	25					5	1	32	18	18	6	27
	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q28 = YES]

Q30 IN THE LAST 6 MONTHS, DID YOU GET INFORMATION OR HELP FROM YOUR HEALTH PLAN'S CUSTOMER SERVICE?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER	
	OT1	OT2													ITY	STATUS				
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	VERY				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			HIS-	GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&		
									WHTE	##	##	##	##	##	TI	GOOD	POOR	MALE	MALE	
Q30																				
YES	59	1269	6	10	7	11	18	2	43					6	3	51	36	22	23	32
	20%	26%*	24%~	27%~	15%~	18%	19%	15%~	19%	~	~	~	~	~ 24%~	23%~	19%~	21%	21%	20%	19%
NO	232	3524	19	27	39	51	75	11	185					19	10	212	139	81	92	134
	80%	74%*	76%~	73%~	85%~	82%	81%	85%~	81%	~	~	~	~	~ 76%~	77%~	81%~	79%	79%	80%	81%
NOT ANSWERED	19	289	1		1		3	1	5					1		6	1	5	2	4
VALID CASES	291	4793	25	37	46	62	93	13	228					25	13	263	175	103	115	166
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q31 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR HEALTH PLAN'S CUSTOMER SERVICE GIVE YOU THE INFORMATION OR HELP YOU NEEDED?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			HIS-	VERY				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK			PAN-	GOOD	FAIR			
									AMER		ILND	NATV	OTHR	MUL-	IC	&	&			
									WHTE	##	##	##	##	##	TI	GOOD	POOR	MALE		
																		FE-		
																		MALE		
Q31																				
NEVER	1 2%	39 3%	~	~	~	~	6%	~	~	~	~	~	~	~	1 2%	1 5%	~	~	1 3%	
SOMETIMES	16 28%	212 17%	2 40%	1 10%	1 14%	4 36%	7 39%	10 23%	~	~	~	~	~	2 33%	2 67%	12 24%	7 20%	9 41%	8 36%	7 22%
USUALLY	16 28%	361 29%	~	4 40%	3 43%	2 18%	2 11%	1 50%	11 26%	~	~	~	~	1 17%	1 33%	12 24%	11 31%	4 18%	4 18%	9 28%
ALWAYS	25 43%	619 50%	3 60%	5 50%	3 43%	5 45%	8 44%	1 50%	22 51%	~	~	~	~	3 50%	25 50%	17 49%	8 36%	10 45%	15 47%	
#ALWAYS + USUALLY (NET)	41 71%	980 80%	3 60%	9 90%	6 86%	7 64%	10 56%	2 100%	33 77%	~	~	~	~	4 67%	1 33%	37 74%	28 80%	12 55%	14 64%	24 75%
TOP BOX SCORE	25 43%	619 50%	3 60%	5 50%	3 43%	5 45%	8 44%	1 50%	22 51%	~	~	~	~	3 50%	25 50%	17 49%	8 36%	10 45%	15 47%	
NOT ANSWERED	1	38	1												1	1			1	
VALID CASES	58	1231	5	10	7	11	18	2	43					6	3	50	35	22	22	32
NUMBER OF RESPONDENTS	59	1269	6	10	7	11	18	2	43					6	3	51	36	22	23	32
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES]

Q32 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR HEALTH PLAN'S CUSTOMER SERVICE STAFF TREAT YOU WITH COURTESY AND RESPECT?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER	
	OT1	OT2												ITY	STATUS			
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER							
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/			NOT	EX &			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK		HIS-	HIS-	VERY		
									AMER	ILLND	NATV	OTHR	MUL-	IC	IC	GOOD	FAIR	
									WHTE	##	##	##	##	##	##	GOOD	POOR	
																MALE	MALE	
Q32																		
NEVER		16																
		1%																
SOMETIMES	3	61				1	2		2					1	2	1	2	
	5%	5%				9%	11%		5%					17%	4%	6%	5%	
USUALLY	10	224	1	2	1	2	3		6					1	8	4	6	
	17%	18%	20%	20%	14%	18%	17%		14%					33%	16%	11%	27%	
ALWAYS	45	929	4	8	6	8	13	2	35					5	2	40	29	
	78%	76%	80%	80%	86%	73%	72%	100%	81%					83%	67%	80%	83%	
#ALWAYS + USUALLY (NET)	55	1153	5	10	7	10	16	2	41					5	3	48	33	
	95%	94%	100%	100%	100%	91%	89%	100%	95%					83%	100%	96%	94%	
TOP BOX SCORE	45	929	4	8	6	8	13	2	35					5	2	40	29	
	78%	76%	80%	80%	86%	73%	72%	100%	81%					83%	67%	80%	83%	
NOT ANSWERED	1	39	1												1	1	1	
VALID CASES	58	1230	5	10	7	11	18	2	43					6	3	50	35	
NUMBER OF RESPONDENTS	59	1269	6	10	7	11	18	2	43					6	3	51	36	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	

[ASKED IF Q30 = YES]

Q33 IN THE LAST 6 MONTHS, DID YOUR HEALTH PLAN GIVE YOU ANY FORMS TO FILL OUT?

	BANT	BANT	AGE						RACE						ETHNICITY			HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND PAC ##	AMER IND/ ALSK NATV ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	FE-MALE	MALE	
Q33																					
YES	113 39%	1787 37%	9 35%	12 32%	18 39%	25 41%	32 34%	9 64%	84 37%	~	~	~	~	13 54%	5 38%	102 39%	65 37%	42 40%	40 34%	68 41%	
NO	179 61%	2987 63%	17 65%	25 68%	28 61%	36 59%	61 66%	5 36%	146 63%	~	~	~	~	11 46%	8 62%	162 61%	109 63%	63 60%	76 66%	98 59%	
NOT ANSWERED	18	308			1	1	3		3					2		5	2	3	1	4	
VALID CASES	292	4774	26	37	46	61	93	14	230					24	13	264	174	105	116	166	
NUMBER OF RESPONDENTS	310 100%	5082 100%	26 100%	37 100%	47 100%	62 100%	96 100%	14 100%	233 100%					26 100%	13 100%	269 100%	176 100%	108 100%	117 100%	170 100%	

PQ34 IN THE LAST 6 MONTHS, HOW OFTEN WERE THE FORMS FROM YOUR HEALTH PLAN EASY TO FILL OUT?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2																			
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			NOT	VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR			
									WHTE	##	##	##	##	##	TI	IC	IC	&	&		
																GOOD	POOR	MALE	MALE		
PQ34																					
NEVER	8	91			1	1	3	2	4					2		7	4	4	3	5	
	3%	2%	~	~	2%~	2%	3%	14%~	2%	~	~	~	~	~	9%~	~	3%~	2%	4%	3%	3%
SOMETIMES	18	301	2	4	4	1	7		14					2	2	16	13	5	8	10	
	6%	6%	8%~	11%~	9%~	2%*	8%	~	6%	~	~	~	~	~	9%~	15%~	6%~	8%	5%	7%	6%
USUALLY	34	677	2	3	7	9	9	2	27					3	1	31	18	15	12	20	
	12%	14%	8%~	8%~	15%~	15%	10%	14%~	12%	~	~	~	~	~	13%~	8%~	12%~	10%	15%	11%	12%
ALWAYS	223	3637	21	29	34	49	70	10	179					16	10	202	137	77	90	126	
	79%	77%	84%~	81%~	74%~	82%	79%	71%~	80%	~	~	~	~	~	70%~	77%~	79%~	80%	76%	80%	78%
#ALWAYS + USUALLY (NET)	257	4314	23	32	41	58	79	12	206					19	11	233	155	92	102	146	
	91%	92%	92%~	89%~	89%~	97%*	89%	86%~	92%	~	~	~	~	~	83%~	85%~	91%~	90%	91%	90%	91%
TOP BOX SCORE	223	3637	21	29	34	49	70	10	179					16	10	202	137	77	90	126	
	79%	77%	84%~	81%~	74%~	82%	79%	71%~	80%	~	~	~	~	~	70%~	77%~	79%~	80%	76%	80%	78%
NOT ANSWERED	9	68	1	1		1	4		6					1		8	2	4	3	5	
VALID CASES	283	4706	25	36	46	60	89	14	224					23	13	256	172	101	113	161	
NUMBER OF RESPONDENTS	292	4774	26	37	46	61	93	14	230					24	13	264	174	105	116	166	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q33 = YES. RESPONSE OF 'ALWAYS' PADDED WITH Q33 = NO]

Q35 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR HEALTH PLAN?

	BANT OT1	BANT OT2	AGE					RACE						ETHNICITY	HEALTH STATUS		GENDER				
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND ##	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	MALE	FE-MALE
Q35 WORST HEALTH PLAN POSSIBLE	4 1%	33 0.7%	1 ~ 3%	1 ~ 3%	1 ~ 2%	1 ~ 2%	1 ~ 1%	2 ~ 0.9%	~	~	~	~	~	~	~	3 ~ 1%	3 ~ 3%	3 ~ 3%	3 ~ 3%	~	
01	2 0.7%	31 0.7%	~	~	1 2%	1 ~ 2%	1 ~ 1%	2 ~ 0.9%	~	~	~	~	~	~	~	2 ~ 0.8%	1 ~ 0.6%	1 1%	2 2%	~	
02	8 3%	51 1%	1 4%	1 3%	2 5%	1 2%	2 2%	7 3%	~	~	~	~	~	~	~	8 3%	5 3%	3 3%	1 0.9%	7 5%*	
03	7 3%	61 1%	~	~	2 5%	2 3%	2 2%	5 2%	~	~	~	~	~	1 4%	6 ~ 2%	3 ~ 2%	3 2%	3 3%	3 3%	3 2%	
04	11 4%	105 2%	1 4%	3 9%	1 2%	3 5%	2 2%	1 7%	9 4%	~	~	~	~	~	~	1 8%	10 4%	6 4%	5 5%	4 4%	7 5%
05	22 8%	381 8%	2 8%	1 3%	5 12%	7 12%	5 6%	18 ~ 8%	~	~	~	~	~	~	2 8%	1 8%	21 8%	12 7%	8 8%	7 6%	15 10%
06	27 10%	291 6%*	4 16%	2 6%	4 9%	7 12%	10 11%	23 ~ 11%	~	~	~	~	~	~	2 8%	26 ~ 10%	17 10%	9 9%	10 9%	17 11%	
07	32 12%	602 13%	3 12%	5 15%	4 9%	2 3%*	15 17%	2 14%	25 12%	~	~	~	~	~	3 12%	3 25%	28 11%	13 8%*	18 18%*	11 10%	21 14%
08	54 20%	920 20%	4 16%	11 32%	8 19%	10 17%	12 13%	5 36%	37 17%	~	~	~	~	~	8 32%	3 25%	46 18%	35 21%	18 18%	22 20%	28 18%
09	31 11%	736 16%*	2 8%	2 6%	8 19%	7 12%	10 11%	1 7%	26 12%	~	~	~	~	~	3 12%	1 8%	29 12%	23 14%	7 7%	12 11%	18 12%
BEST HEALTH PLAN POSSIBLE	78 28%	1385 30%	8 32%	8 24%	8 19%	18 31%	29 33%	5 36%	62 29%	~	~	~	~	~	6 24%	3 25%	71 28%	50 30%	25 25%	37 33%	39 25%
#8-10 (NET)	163 59%	3041 66%*	14 56%	21 62%	24 56%	35 60%	51 57%	11 79%	125 58%	~	~	~	~	~	17 68%	7 58%	146 58%	108 65%*	50 50%*	71 63%	85 55%

Continued

Q35 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR HEALTH PLAN?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE ##	BLCK OR AFR- ##	AS- IAN ##	NATV ILND ##	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	MALE
9-10 (NET)	109 39%	2121 46%*	10 40%~	10 29%~	16 37%~	25 43%	39 44%	6 43%~	88 41%	~	~	~	~	~	9 36%~	4 33%~	100 40%~	73 44%*	32 32%	49 44%	57 37%
NOT ANSWERED	34	486	1	3	4	4	7		17					1	1	19	11	8	5	15	
VALID CASES	276	4596	25	34	43	58	89	14	216					25	12	250	165	100	112	155	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	
MEAN	7.50	7.93	7.64	7.41	7.16	7.48	7.70	8.36	7.50					7.88	7.75	7.49	7.78	7.13	7.63	7.43	
p stat_(*=Sig @ p<=.05)		.002*	~	~	~.951	.345		~1.00	~	~	~	~	~	~	~	~	~.022*	.064	.456	.571	

Q35A IN THE LAST 6 MONTHS, DID YOU HAVE A HEALTH PROBLEM FOR WHICH YOU NEEDED SPECIAL MEDICAL EQUIPMENT, SUCH AS A CANE, A WHEELCHAIR, OR OXYGEN EQUIPMENT?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-##	AS- IAN ##	NATV ILND ##	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE
Q35A YES	40 14%	599 12%	2 8%	4 11%	1 2%	7 12%	20 21%*	5 36%~	31 14%	~	~	~	~	~	5 21%~	2 15%~	37 14%~	7 4%*	32 31%*	14 12%	25 15%
NO	249 86%	4210 88%	24 92%~	33 89%~	45 98%~	51 88%	74 79%*	9 64%~	198 86%	~	~	~	~	~	19 79%~	11 85%~	225 86%~	168 96%*	71 69%*	102 88%	139 85%
NOT ANSWERED	21	273			1	4	2		4						2		7	1	5	1	6
VALID CASES	289	4809	26	37	46	58	94	14	229						24	13	262	175	103	116	164
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233						26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q35B IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE MEDICAL EQUIPMENT YOU NEEDED THROUGH YOUR HEALTH PLAN?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/			NOT	VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
									##	##	##	##	##	TI	IC	IC	&	&		
									WHTE						GOOD	POOR	MALE	MALE		
Q35B																				
NEVER	2	90					1	1	2						2		2	1	1	
	5%	16%	~	~	~	~	5%	25%	7%	~	~	~	~	~	6%	~	7%	8%	4%	
SOMETIMES	9	83	1			1	5	1	5					2	1	7	2	7	5	3
	24%	15%	100%	~	~	14%	25%	25%	18%	~	~	~	~	40%	50%	21%	33%	23%	38%	13%
USUALLY	9	129		1		1	6	1	8					1		9	2	7	3	6
	24%	23%	~	33%	~	14%	30%	25%	29%	~	~	~	~	20%	~	26%	33%	23%	23%	26%
ALWAYS	17	262		2	1	5	8	1	13					2	1	16	2	14	4	13
	46%	46%	~	67%	100%	71%	40%	25%	46%	~	~	~	~	40%	50%	47%	33%	47%	31%	57%
#ALWAYS + USUALLY (NET)	26	391		3	1	6	14	2	21					3	1	25	4	21	7	19
	70%	69%	~	100%	100%	86%	70%	50%	75%	~	~	~	~	60%	50%	74%	67%	70%	54%	83%
TOP BOX SCORE	17	262		2	1	5	8	1	13					2	1	16	2	14	4	13
	46%	46%	~	67%	100%	71%	40%	25%	46%	~	~	~	~	40%	50%	47%	33%	47%	31%	57%
NOT ANSWERED	3	35	1	1				1	3							3	1	2	1	2
VALID CASES	37	564	1	3	1	7	20	4	28					5	2	34	6	30	13	23
NUMBER OF RESPONDENTS	40	599	2	4	1	7	20	5	31					5	2	37	7	32	14	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q35A = YES]

Q35C IN THE LAST 6 MONTHS, DID YOU HAVE ANY HEALTH PROBLEMS THAT NEEDED SPECIAL THERAPY, SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV ILND ##	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE	
Q35C YES	36 13%	759 16%	2 9%	4 11%	3 7%	6 10%	15 16%	4 31%	28 13%	~	~	~	~	~	4 16%	2 17%	33 13%	13 8%*	22 22%*	13 12%	22 14%
NO	247 87%	3989 84%	21 91%	32 89%	43 93%	52 90%	78 84%	9 69%	196 88%	~	~	~	~	~	21 84%	10 83%	224 87%	157 92%*	79 78%*	99 88%	140 86%
NOT ANSWERED		27 334	3	1	1	4	3	1	9						1	1	12	6	7	5	8
VALID CASES	283	4748	23	36	46	58	93	13	224						25	12	257	170	101	112	162
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233						26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q35D IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE SPECIAL THERAPY YOU NEEDED THROUGH YOUR HEALTH PLAN?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &						
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/			NOT	VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	ILND	ALSK	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR			
									WHTE	##	##	##	##	##	TI	IC	IC	&	&		
																	GOOD	POOR	MALE	FE-	
																				MALE	
Q35D																					
NEVER	8	121				3	3	1	7						7	3	5	3	4		
	24%	17%	~	~	~	50%	20%	33%	26%	~	~	~	~	~	~	23%	23%	26%	27%	19%	~
SOMETIMES	6	129	1	1			4		5						1	5	1	5	3	3	
	18%	18%	50%	33%	~	~	27%	~	19%	~	~	~	~	~	50%	17%	8%	26%	27%	14%	~
USUALLY	7	170			1	2	2	1	6					1	7	3	3			7	
	21%	23%	~	~	50%	33%	13%	33%	22%	~	~	~	~	33%	~	23%	23%	16%	~	33%	~
ALWAYS	12	308	1	2	1	1	6	1	9					2	1	11	6	6	5	7	
	36%	42%	50%	67%	50%	17%	40%	33%	33%	~	~	~	~	67%	50%	37%	46%	32%	45%	33%	~
#ALWAYS + USUALLY (NET)	19	478	1	2	2	3	8	2	15					3	1	18	9	9	5	14	
	58%	66%	50%	67%	100%	50%	53%	67%	56%	~	~	~	~	100%	50%	60%	69%	47%	45%	67%	~
TOP BOX SCORE	12	308	1	2	1	1	6	1	9					2	1	11	6	6	5	7	
	36%	42%	50%	67%	50%	17%	40%	33%	33%	~	~	~	~	67%	50%	37%	46%	32%	45%	33%	~
NOT ANSWERED	3	31		1	1				1					1		3		3	2	1	
VALID CASES	33	728	2	3	2	6	15	3	27					3	2	30	13	19	11	21	
NUMBER OF RESPONDENTS	36	759	2	4	3	6	15	4	28					4	2	33	13	22	13	22	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q35C = YES]

Q35E IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER TALK TOO FAST WHEN TALKING TO YOU?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			HIS-	VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK			PAN-	&	POOR	&	MALE	FE-	
									AMER		ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE	
Q35E																					
ALWAYS	6	178		2		2	2		5					1	6	2	4	2	4	2	4
	2%	4%*		~ 6%	~	3%	2%	~	2%	~	~	~	~	~ 4%	~ 2%	1%	4%	2%	2%		
USUALLY	13	193	1	3		1	5	1	8						1	9	5	8	4	8	
	5%	4%	4%~	8%~	~	2%	5%	7%~	4%	~	~	~	~	~	8%~	3%~	3%	8%	4%	5%	
SOMETIMES	62	804	6	7	10	14	19	3	50					4	3	57	41	19	20	41	
	22%	17%*	23%~	19%~	22%~	23%	20%	21%~	22%	~	~	~	~	~ 16%	23%~	22%~	24%	18%	18%	25%	
NEVER	206	3575	19	24	35	44	67	10	163					20	9	189	123	74	87	113	
	72%	75%	73%~	67%~	78%~	72%	72%	71%~	72%	~	~	~	~	~ 80%	69%~	72%~	72%	70%	77%	68%	
#NEVER + SOMETIMES (NET)	268	4379	25	31	45	58	86	13	213					24	12	246	164	93	107	154	
	93%	92%	96%~	86%~	100%~	95%	92%	93%~	94%	~	~	~	~	~ 96%	92%~	94%~	96%	89%*	95%	93%	
TOP BOX SCORE	206	3575	19	24	35	44	67	10	163					20	9	189	123	74	87	113	
	72%	75%	73%~	67%~	78%~	72%	72%	71%~	72%	~	~	~	~	~ 80%	69%~	72%~	72%	70%	77%	68%	
NOT ANSWERED	23	332		1	2	1	3		7					1	8	5	3	4	4		
VALID CASES	287	4750	26	36	45	61	93	14	226					25	13	261	171	105	113	166	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q35F IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER INTERRUPT YOU WHEN YOU WERE TALKING?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			HIS-	VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK			PAN-	&	POOR	&	FE-		
									WHTE	##	##	##	##	##	IC	IC	GOOD	POOR	MALE	MALE	
Q35F																					
ALWAYS	5	66				1	2	1	1					3	4	1	3	2	2		
	2%	1%	~	~	~	2%	2%	7%	0.4%	~	~	~	~	~	12%	~	2%	0.6%	3%	2%	1%
USUALLY	11	106	2		1	2	4		8						1	8	2	7	1	8	
	4%	2%	8%	~	2%	3%	4%	~	4%	~	~	~	~	~	8%	3%	1%*	7%	0.9%*	5%	
SOMETIMES	58	672	5	9	6	15	21	1	49					4	3	54	27	29	17	41	
	20%	14%*	19%	24%	13%	25%	23%	7%	22%	~	~	~	~	~	16%	23%	21%	16%*	28%*	15%	25%*
NEVER	213	3911	19	28	38	43	66	12	168					18	9	195	142	65	94	114	
	74%	82%*	73%	76%	84%	70%	71%	86%	74%	~	~	~	~	~	72%	69%	75%	83%*	63%*	82%*	69%*
#NEVER + SOMETIMES (NET)	271	4583	24	37	44	58	87	13	217					22	12	249	169	94	111	155	
	94%	96%	92%	100%	98%	95%	94%	93%	96%	~	~	~	~	~	88%	92%	95%	98%*	90%*	97%	94%
TOP BOX SCORE	213	3911	19	28	38	43	66	12	168					18	9	195	142	65	94	114	
	74%	82%*	73%	76%	84%	70%	71%	86%	74%	~	~	~	~	~	72%	69%	75%	83%*	63%*	82%*	69%*
NOT ANSWERED	23	327			2	1	3		7					1		8	4	4	3	5	
VALID CASES	287	4755	26	37	45	61	93	14	226					25	13	261	172	104	114	165	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q35G IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER USE A CONDESCENDING, SARCASTIC, OR RUDE TONE OR MANNER WITH YOU?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHITE	BLK OR AFR-##	AS-IAN ##	NATV ILND ##	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	MALE	FE-MALE
Q35G ALWAYS	4 1%	55 1%	1 ~	3 3%	2 ~	3 3%	1 ~	7 7%	3 1%	~	~	~	~	~	4 4%	~	2 2%	1 0.6%	2 2%	1 0.9%	3 2%
USUALLY	8 3%	67 1%	~	~	1 2%	1 2%	4 4%	~	6 3%	~	~	~	~	~	1 4%	~	7 3%	3 2%	5 5%	1 0.9%	6 4%
SOMETIMES	32 11%	487 10%	3 12%	6 16%	4 9%	6 10%	11 12%	1 7%	27 12%	~	~	~	~	~	1 4%	2 15%	29 11%	14 8%	17 16%	8 7%	23 14%
NEVER	244 85%	4149 87%	23 88%	30 81%	40 89%	53 85%	78 84%	12 86%	192 84%	~	~	~	~	~	22 88%	11 85%	223 85%	155 90%*	81 77%*	105 91%*	134 81%*
#NEVER + SOMETIMES (NET)	276 96%	4636 97%	26 100%	36 97%	44 98%	59 95%	89 96%	13 93%	219 96%	~	~	~	~	~	23 92%	13 100%	252 96%	169 98%	98 93%	113 98%	157 95%
TOP BOX SCORE	244 85%	4149 87%	23 88%	30 81%	40 89%	53 85%	78 84%	12 86%	192 84%	~	~	~	~	~	22 88%	11 85%	223 85%	155 90%*	81 77%*	105 91%*	134 81%*
NOT ANSWERED	22	324			2		3		5						1		6	3	3	2	4
VALID CASES	288	4758	26	37	45	62	93	14	228						25	13	263	173	105	115	166
NUMBER OF RESPONDENTS	310 100%	5082 100%	26 100%	37 100%	47 100%	62 100%	96 100%	14 100%	233 100%						26 100%	13 100%	269 100%	176 100%	108 100%	117 100%	170 100%

Q35H IN THE LAST 6 MONTHS, DID YOU FEEL YOU COULD TRUST A DOCTOR OR OTHER HEALTH PROVIDER WITH YOUR MEDICAL CARE?

	BANT	BANT	AGE						RACE						ETHNICITY			HEALTH STATUS		GENDER	
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLK OR AFR-AMER	AS-IAN	NATV HAW/ILND	AMER IND/ALSK	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	MALE	FE-MALE	
Q35H																					
#YES DEFINITELY	169 59%	3305 70%*	17 65%~	22 61%~	22 49%~	38 62%	56 60%	11 79%~	137 60%	~	~	~	~	~	16 64%~	7 54%~	158 60%~	106 61%	58 56%	68 60%	99 60%
YES SOMEWHAT	90 31%	1110 24%*	7 27%~	12 33%~	17 38%~	18 30%	28 30%	3 21%~	68 30%	~	~	~	~	7 28%~	6 46%~	78 30%~	54 31%	34 33%	34 30%	52 31%	
NO	28 10%	300 6%*	2 8%~	2 6%~	6 13%~	5 8%	10 11%	~	23 10%	~	~	~	~	2 8%~	26 10%~	13 8%	12 12%	12 11%	15 9%		
NOT ANSWERED	23	367		1	2	1	2		5					1		7	3	4	3	4	
VALID CASES	287	4715	26	36	45	61	94	14	228					25	13	262	173	104	114	166	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q35I A REGULAR DENTIST IS ONE YOU WOULD GO TO FOR CHECK-UPS AND CLEANINGS OR WHEN YOU HAVE A CAVITY OR TOOTH PAIN. DO YOU HAVE A REGULAR DENTIST?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND ##	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE	
Q35I YES	169 60%	2797 58%	14 56%~	22 61%~	31 69%~	42 69%	49 53%	5 38%~	140 62%	~	~	~	~	~	12 48%~	7 54%~	157 61%~	109 64%	52 51%*	59 52%*	107 66%*
NO	114 40%	1986 42%	11 44%~	14 39%~	14 31%~	19 31%	43 47%	8 62%~	85 38%	~	~	~	~	~	13 52%~	6 46%~	102 39%~	62 36%	50 49%*	54 48%*	56 34%*
NOT ANSWERED		27	1	1	2	1	4	1	8					1		10	5	6	4	7	
VALID CASES	283	4783	25	36	45	61	92	13	225					25	13	259	171	102	113	163	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q35J IN THE LAST 6 MONTHS, DID YOU GO TO A DENTIST'S OFFICE OR CLINIC FOR CARE?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH		GENDER	
	OT1	OT2													ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			PAN-	PAN-	&	&			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE	
Q35J									WHTE	##	##	##	##	##	TI						
YES	110	1919	6	20	17	28	32	4	87					8	8	101	69	38	39	70	
	38%	40%	24%~	54%~	36%~	45%	34%	29%~	38%	~	~	~	~	~ 31%~	62%~	38%~	39%	36%	34%	42%	
NO	180	2885	19	17	30	34	63	10	143					18	5	165	106	69	77	97	
	62%	60%	76%~	46%~	64%~	55%	66%	71%~	62%	~	~	~	~	~ 69%~	38%~	62%~	61%	64%	66%	58%	
NOT ANSWERED	20	278	1					1	3						3	1	1	1	1	3	
VALID CASES	290	4804	25	37	47	62	95	14	230					26	13	266	175	107	116	167	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q35K IN THE LAST 6 MONTHS, HOW OFTEN DID THE DENTISTS OR DENTAL STAFF EXPLAIN WHAT THEY WERE DOING WHILE TREATING YOU?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/				VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR			
									##	##	##	##	##	TI	IC	IC	&	&			
									WHITE							GOOD	POOR	MALE	MALE		
Q35K																					
NEVER	2	40				1			1						1		1		1		
	2%	2%	~	~	~	4%	~	~	1%	~	~	~	~	~	~	1%	~	3%	~	2%	
SOMETIMES	6	150		1		2	3		5						1	5	2	3		6	
	6%	8%	~	5%	~	7%	11%	~	6%	~	~	~	~	~	13%	5%	3%	9%	~	9%	
USUALLY	19	356	1	5	3	6	3	1	17					1	19	14	5		8	11	
	19%	19%	20%	25%	18%	22%	11%	33%	21%	~	~	~	~	~	20%	21%	16%	22%	17%	~	
ALWAYS	75	1310	4	14	14	18	22	2	58					6	7	68	51	23		29	46
	74%	71%	80%	70%	82%	67%	79%	67%	72%	~	~	~	~	~	86%	88%	73%	76%	72%	78%	72%
#ALWAYS + USUALLY (NET)	94	1666	5	19	17	24	25	3	75					7	7	87	65	28		37	57
	92%	90%	100%	95%	100%	89%	89%	100%	93%	~	~	~	~	~	100%	88%	94%	97%	88%	100%	89%
TOP BOX SCORE	75	1310	4	14	14	18	22	2	58					6	7	68	51	23		29	46
	74%	71%	80%	70%	82%	67%	79%	67%	72%	~	~	~	~	~	86%	88%	73%	76%	72%	78%	72%
NOT ANSWERED	8	63	1			1	4	1	6					1		8	2	6		2	6
VALID CASES	102	1856	5	20	17	27	28	3	81					7	8	93	67	32		37	64
NUMBER OF RESPONDENTS	110	1919	6	20	17	28	32	4	87					8	8	101	69	38		39	70
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%		100%	100%

Q35L IF YOU TRIED TO GET AN APPOINTMENT FOR YOURSELF WITH A DENTIST WHO SPECIALIZES IN A PARTICULAR TYPE OF DENTAL CARE (SUCH AS ROOT CANALS OR GUM DISEASE) IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT AS SOON AS YOU WANTED?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV ILND ##	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	POOR	MALE	FE- MALE	
Q35L ALWAYS	16 15%	423 22%*	1 9%~	1 9%~	2 11%~	3 15%~	8 21%~	1 33%~	13 17%~	~	~	~	~	~	1 8%~	16 17%~	9 16%~	6 14%~	8 16%~	8 15%	
USUALLY	13 12%	375 20%*	2 18%~	1 9%~	4 21%~	2 10%~	3 8%~	~	8 11%~	~	~	~	~	~	2 17%~	1 17%~	11 12%~	10 17%~	2 5%~	6 12%~	6 11%
SOMETIMES	27 25%	377 20%	3 27%~	3 27%~	5 26%~	4 20%~	11 29%~	~	20 26%~	~	~	~	~	~	2 17%~	2 33%~	22 23%~	16 28%~	10 23%~	11 22%~	15 27%
NEVER	51 48%	744 39%	5 45%~	6 55%~	8 42%~	11 55%~	16 42%~	2 67%~	35 46%~	~	~	~	~	~	7 58%~	3 50%~	46 48%~	23 40%~	26 59%~	24 49%~	26 47%
#NEVER + SOMETIMES (NET)	78 73%	1121 58%*	8 73%~	9 82%~	13 68%~	15 75%~	27 71%~	2 67%~	55 72%~	~	~	~	~	~	9 75%~	5 83%~	68 72%~	39 67%~	36 82%~	35 71%~	41 75%
TOP BOX SCORE	51 48%	744 39%	5 45%~	6 55%~	8 42%~	11 55%~	16 42%~	2 67%~	35 46%~	~	~	~	~	~	7 58%~	3 50%~	46 48%~	23 40%~	26 59%~	24 49%~	26 47%
5	171	2747	13	25	27	40	53	10	146						13	6	162	114	56	64	105
NOT ANSWERED	32	416	2	1	1	2	5	1	11						1	1	12	4	8	4	10
VALID CASES	107	1919	11	11	19	20	38	3	76						12	6	95	58	44	49	55
NUMBER OF RESPONDENTS	310 100%	5082 100%	26 100%	37 100%	47 100%	62 100%	96 100%	14 100%	233 100%						26 100%	13 100%	269 100%	176 100%	108 100%	117 100%	170 100%

Q35M IN THE LAST 6 MONTHS, IF YOU NEEDED TO SEE A DENTIST RIGHT AWAY BECAUSE OF A DENTAL EMERGENCY, DID YOU GET TO SEE A DENTIST AS SOON AS YOU WANTED?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND ##	AMER IND/ ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE	
Q35M NEVER	46 40%	695 36%	4 50%~	6 35%~	4 22%~	12 44%~	16 42%~	2 100%~	35 42%~	~	~	~	~	~	4 31%~	3 50%~	39 39%~	16 31%~	29 51%*	23 45%	22 37%
SOMETIMES	18 16%	351 18%	2 25%~	1 6%~	6 33%~	3 11%~	6 16%~	~	12 14%~	~	~	~	~	~	3 23%~	1 17%~	16 16%~	8 16%	8 14%	6 12%	12 20%
USUALLY	21 18%	351 18%	1 13%~	6 35%~	2 11%~	4 15%~	7 18%~	~	14 17%~	~	~	~	~	~	3 23%~	1 17%~	19 19%~	10 20%	9 16%	9 18%	11 18%
ALWAYS	29 25%	514 27%	1 13%~	4 24%~	6 33%~	8 30%~	9 24%~	~	22 27%~	~	~	~	~	~	3 23%~	1 17%~	26 26%~	17 33%	11 19%	13 25%	15 25%
#ALWAYS + USUALLY (NET)	50 44%	865 45%	2 25%~	10 59%~	8 44%~	12 44%~	16 42%~	~	36 43%~	~	~	~	~	~	6 46%~	2 33%~	45 45%~	27 53%	20 35%	22 43%	26 43%
TOP BOX SCORE	29 25%	514 27%	1 13%~	4 24%~	6 33%~	8 30%~	9 24%~	~	22 27%~	~	~	~	~	~	3 23%~	1 17%~	26 26%~	17 33%	11 19%	13 25%	15 25%
I DID NOT HAVE A DENTAL EMERGENCY IN THE LAST 6 MONTHS	167	2765	16	19	29	33	55	12	139						13	7	158	121	46	63	102
NOT ANSWERED	29	406	2	1		2	3		11							11	4	5	3	8	
VALID CASES	114	1911	8	17	18	27	38	2	83						13	6	100	51	57	51	60
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233						26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q35N USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2	18	25	35	45	55	65	BLCK	AS-	NATV	AMER	OTH	MUL-	HIS-	NOT	EX &	VERY	FE-		
	UHAL	OHP	TO	TO	TO	TO	TO	AND	OR	IAN	ILND	NATV	OTH	MUL-	PAN-	PAN-	GOOD	FAIR	MALE	MALE	
	TOT	TOT	24	34	44	54	64	OVER	WHTE	##	##	##	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE
	ADLT	ADLT																			
Q35N																					
EXTREMELY DIFFICULT	18	281		1	2	4	9	2	16						1	17	6	12	11	7	
	7%	6%	~	3%~	5%~	7%	11%	20%~	8%	~	~	~	~	~	5%~	~	7%~	4%*	13%*	10%	5%
01	7	112	2			1	2		4							1	6	3	4	1	6
	3%	3%	8%~	~	~	2%	2%	~	2%	~	~	~	~	~	~	8%~	3%~	2%	4%	1%	4%
02	13	129	2	2	2	3	3		12							12	6	6	5	8	
	5%	3%	8%~	6%~	5%~	5%	4%	~	6%	~	~	~	~	~	~	5%~	4%	6%	5%	5%	
03	8	164			4	1	3		7							8	4	4	3	5	
	3%	4%	~	~	10%~	2%	4%	~	3%	~	~	~	~	~	~	3%~	3%	4%	3%	3%	
04	8	138	3		1	3		1	5					1	1	7	4	4	3	5	
	3%	3%	12%~	~	2%~	5%	~	10%~	2%	~	~	~	~	~	5%~	8%~	3%~	3%	4%	3%	3%
05	32	547	7	3	5	7	10		24					4	3	28	22	9	16	16	
	12%	12%	27%~	8%~	12%~	12%	12%	~	11%	~	~	~	~	~	21%~	23%~	12%~	14%	9%	15%	11%
06	11	230		3		3	5		9					1		11	4	6	4	7	
	4%	5%	~	8%~	~	5%	6%	~	4%	~	~	~	~	~	5%~	~	5%~	3%	6%	4%	5%
07	17	375	1	3	3	6	2	2	12					1	3	14	13	4	7	10	
	6%	8%	4%~	8%~	7%~	10%	2%*	20%~	6%	~	~	~	~	~	5%~	23%~	6%~	8%	4%	7%	7%
09	71	1161	6	9	10	8	15	3	47					3		51	39	15	15	36	
	26%	26%	23%~	25%~	24%~	14%*	19%	30%~	22%*	~	~	~	~	~	16%~	~	22%~	25%	16%*	14%*	24%
EXTREMELY EASY	91	1320	5	15	14	22	32	2	73					8	5	83	57	32	40	50	
	33%	30%	19%~	42%~	34%~	38%	40%	20%~	35%	~	~	~	~	~	42%~	38%~	35%~	36%	33%	38%	33%
#8-10 (NET)	162	2481	11	24	24	30	47	5	120					11	5	134	96	47	55	86	
	59%	56%	42%~	67%~	59%~	52%	58%	50%~	57%	~	~	~	~	~	58%~	38%~	57%~	61%	49%*	52%	57%
9-10 (NET)	162	2481	11	24	24	30	47	5	120					11	5	134	96	47	55	86	
	59%	56%	42%~	67%~	59%~	52%	58%	50%~	57%	~	~	~	~	~	58%~	38%~	57%~	61%	49%*	52%	57%

Continued

Q35N USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER					
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV ILND ##	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE-MALE	
88		6																					
NOT ANSWERED	34	619		1	6	4	15	4	24					7		32	18	12				12	20
VALID CASES	276	4457	26	36	41	58	81	10	209					19	13	237	158	96				105	150
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108				117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%				100%	100%
MEAN	7.18	7.14	6.31	8.03	7.22	7.05	6.99	6.50	7.08					7.58	7.00	7.07	7.53	6.33				6.86	7.15
p stat_(*=Sig @ p<=.05)		.787	~	~	~.726	.542			~.314	~	~	~	~	~	~	~	~.049*	.003*				.202	.861

Q36 IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL HEALTH?

	BANT	BANT	AGE						RACE						ETHNICITY			HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND ##	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & POOR	MALE	FE-MALE	
Q36																					
EXCELLENT	17 6%	447 9%*	3 12%~	9 24%~	2 4%~		3 ~ 3%	10 4%	~	~	~	~	~	2 8%~	2 15%~	14 5%~	17 10%*	~	11 9%	6 4%	
VERY GOOD	54 19%	1140 24%*	9 35%~	7 19%~	11 24%~	13 21%	11 12%*	1 7%~	40 18%	~	~	~	~	4 15%~	6 46%~	46 17%~	54 31%~	~	29 25%*	24 15%*	
GOOD	105 37%	1676 35%	9 35%~	13 35%~	26 57%~	19 31%	31 33%	7 50%~	93 41%*	~	~	~	~	8 31%~	1 8%~	102 39%~	105 60%*	~	41 35%	64 39%	
FAIR	77 27%	1110 23%	4 15%~	5 14%~	3 7%~	22 36%	35 37%*	6 43%~	65 29%	~	~	~	~	4 15%~	3 23%~	73 28%~	~	77 71%*	24 21%*	53 32%*	
POOR	31 11%	395 8%	1 4%~	3 8%~	4 9%~	7 11%	14 15%	~	19 8%*	~	~	~	~	8 31%~	1 8%~	28 11%~	~	31 29%*	12 10%	17 10%	
#EXCELLENT + VERY GOOD + GOOD (NET)	176 62%	3263 68%*	21 81%~	29 78%~	39 85%~	32 52%	45 48%*	8 57%~	143 63%	~	~	~	~	14 54%~	9 69%~	162 62%~	176 100%~	~	81 69%*	94 57%	
NOT ANSWERED	26	314			1	1	2		6							6				6	
VALID CASES	284	4768	26	37	46	61	94	14	227					26	13	263	176	108	117	164	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q37 IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL MENTAL OR EMOTIONAL HEALTH?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND ##	AMER IND/ ALSK ##	OTHR ##	MUL-TI TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE	
Q37																					
EXCELLENT	41 14%	870 18%	6 23%~	11 30%~	5 11%~	6 10%	11 12%	1 7%~	33 14%	~	~	~	~	~	4 15%~	2 15%~	38 14%~	37 21%*	4 4%*	24 21%*	17 10%*
VERY GOOD	70 25%	1189 25%	6 23%~	8 22%~	14 30%~	13 21%	24 26%	3 21%~	50 22%	~	~	~	~	~	5 19%~	9 69%~	58 22%~	54 31%*	16 15%*	33 28%	36 22%
GOOD	95 33%	1480 31%	7 27%~	15 41%~	13 28%~	24 39%	29 31%	6 43%~	82 36%*	~	~	~	~	~	8 31%~	1 8%~	92 35%~	59 34%	35 33%	32 27%	62 38%
FAIR	59 21%	937 20%	5 19%~	1 3%~	11 23%~	15 24%	24 26%	3 21%~	51 22%	~	~	~	~	~	5 19%~	1 8%~	57 22%~	20 11%*	37 35%*	22 19%	37 22%
POOR	20 7%	296 6%	2 8%~	2 5%~	4 9%~	4 6%	6 6%	1 7%~	12 5%	~	~	~	~	~	4 15%~	~	19 7%~	6 3%*	14 13%*	6 5%	13 8%
#EXCELLENT + VERY GOOD + GOOD (NET)	206 72%	3539 74%	19 73%~	34 92%~	32 68%~	43 69%	64 68%	10 71%~	165 72%	~	~	~	~	~	17 65%~	12 92%~	188 71%~	150 85%*	55 52%*	89 76%	115 70%
NOT ANSWERED	25	310					2		5							5		2		5	
VALID CASES	285	4772	26	37	47	62	94	14	228					26	13	264	176	106	117	165	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

Q38 HAVE YOU HAD EITHER A FLU SHOT OR FLU SPRAY IN THE NOSE SINCE JULY 1, 2017?

	BANT	BANT	AGE							RACE							ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLCK OR AFR-AMER	AS-IAN	NATV HAW/ILND	AMER IND/ALSK	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE-MALE	MALE		
Q38 #YES	68 24%	1705 36%*	5 23%~	4 11%~	11 23%~	13 21%	24 25%	9 64%~	54 23%	~	~	~	~	7 27%~	2 18%~	65 25%~	37 21%	31 29%	18 16%*	50 30%*		
NO	216 76%	2994 64%*	17 77%~	33 89%~	36 77%~	49 79%	72 75%	5 36%~	176 77%	~	~	~	~	19 73%~	9 82%~	200 75%~	136 79%	76 71%	97 84%*	116 70%*		
DON'T KNOW	3	99	3												2	1	2	1	2	1		
NOT ANSWERED	23	284	1						3						3	1				3		
VALID CASES	284	4699	22	37	47	62	96	14	230					26	11	265	173	107	115	166		
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170		
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%		

Q39 DO YOU NOW SMOKE CIGARETTES OR USE TOBACCO EVERY DAY, SOME DAYS, OR NOT AT ALL?

	BANT	BANT	AGE							RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND PAC ##	AMER IND/ ALSK ##	OTHR ##	MUL-TI ##	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE-MALE	MALE	
Q39 EVERY DAY	80 28%	949 20%*	7 27%~	10 27%~	13 28%~	16 26%	28 29%	3 21%~	64 28%	~	~	~	~	~	9 35%~	2 15%~	74 28%~	48 27%	32 30%	37 32%	41 24%
SOME DAYS	35 12%	436 9%	1 4%~	~	7 15%~	17 27%*	8 8%	1 7%~	30 13%	~	~	~	~	3 12%~	1 8%~	33 12%~	15 9%*	18 17%	13 11%	21 13%	
NOT AT ALL	173 60%	3380 71%*	18 69%~	27 73%~	27 57%~	29 47%*	60 63%	10 71%~	137 59%	~	~	~	~	14 54%~	10 77%~	160 60%~	113 64%	58 54%	67 57%	106 63%	
DON'T KNOW		34																			
NOT ANSWERED	22	283							2							2					2
VALID CASES	288	4765	26	37	47	62	96	14	231					26	13	267	176	108	117	168	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q40 IN THE LAST 6 MONTHS, HOW OFTEN WERE YOU ADVISED TO QUIT SMOKING OR USING TOBACCO BY A DOCTOR OR OTHER HEALTH PROVIDER IN YOUR PLAN?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	UHAL TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHITE	BLK OR AFR-##	AS-IAN ##	NATV ILND ##	AMER HAW/ IND/ PAC ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q40 NEVER	40 35%	367 27%*	5 63%~	3 30%~	11 55%~	11 33%~	7 20%~	2 50%~	33 36%~	~	~	~	~	~	5 42%~	37 35%~	26 41%	13 27%~	23 47%~	16 26%*	
SOMETIMES	31 27%	331 24%	~	2 20%~	2 10%~	13 39%~	12 34%~	1 25%~	27 29%~	~	~	~	~	~	1 8%~	29 33%~	14 22%	17 35%~	6 12%~	24 39%*	
USUALLY	14 12%	212 16%	1 13%~	2 20%~	2 10%~	4 12%~	4 11%~	~	10 11%~	~	~	~	~	~	1 8%~	12 33%~	6 10%	7 15%~	5 10%~	8 13%	
ALWAYS	28 25%	455 33%*	2 25%~	3 30%~	5 25%~	5 15%~	12 34%~	1 25%~	22 24%~	~	~	~	~	~	5 42%~	27 33%~	17 26%~	11 23%~	15 31%~	13 21%	
#ALWAYS + USUALLY (NET)	42 37%	667 49%*	3 38%~	5 50%~	7 35%~	9 27%~	16 46%~	1 25%~	32 35%~	~	~	~	~	~	6 50%~	39 67%~	23 37%	18 38%~	20 41%~	21 34%	
TOP BOX SCORE	28 25%	455 33%*	2 25%~	3 30%~	5 25%~	5 15%~	12 34%~	1 25%~	22 24%~	~	~	~	~	~	5 42%~	27 33%~	17 26%~	11 23%~	15 31%~	13 21%	
NOT ANSWERED	2	20					1		2							2		2	1	1	
VALID CASES	113	1365	8	10	20	33	35	4	92						12	3	105	63	48	49	61
NUMBER OF RESPONDENTS	115	1385	8	10	20	33	36	4	94						12	3	107	63	50	50	62
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	

[ASKED IF Q39 = EVERY DAY OR SOME DAYS]

Q41 IN THE LAST 6 MONTHS, HOW OFTEN WAS MEDICATION RECOMMENDED OR DISCUSSED BY A DOCTOR OR HEALTH PROVIDER TO ASSIST YOU WITH QUITTING SMOKING OR USING TOBACCO? EXAMPLES OF MEDICATION ARE: NICOTINE GUM, PATCH, NASAL SPRAY, INHALER, OR PRESCRIPTION MEDICATION.

	BANT	BANT	AGE						RACE						ETHNICITY			HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	HIS- PAN- IC	NOT PAN- IC	EX & VERY GOOD	FAIR & POOR	MALE	FE- MALE
Q41 NEVER	72 63%	687 50%*	6 75%~	8 80%~	12 60%~	19 58%~	22 61%~	3 75%~	59 63%~	~	~	~	~	~	58%~	67%~	63%~	45 71%*	25 50%*	36 72%	35 56%
SOMETIMES	21 18%	305 22%	~	1 10%~	3 15%~	8 24%~	7 19%~	~	17 18%~	~	~	~	~	~	17%~	~	19%~	8 13%	13 26%	7 14%	12 19%
USUALLY	10 9%	152 11%	1 13%~	1 10%~	~	2 6%~	5 14%~	1 25%~	9 10%~	~	~	~	~	~	8%~	~	9%~	2 3%*	8 16%*	3 6%	7 11%
ALWAYS	12 10%	223 16%*	1 13%~	~	5 25%~	4 12%~	2 6%~	~	9 10%~	~	~	~	~	~	17%~	33%~	10%~	8 13%	4 8%	4 8%	8 13%
#ALWAYS + USUALLY (NET)	22 19%	375 27%*	2 25%~	1 10%~	5 25%~	6 18%~	7 19%~	1 25%~	18 19%~	~	~	~	~	~	25%~	33%~	20%~	10 16%	12 24%	7 14%	15 24%
TOP BOX SCORE	12 10%	223 16%*	1 13%~	~	5 25%~	4 12%~	2 6%~	~	9 10%~	~	~	~	~	~	17%~	33%~	10%~	8 13%	4 8%	4 8%	8 13%
NOT ANSWERED		18																			
VALID CASES	115	1367	8	10	20	33	36	4	94					12	3	107	63	50	50	62	
NUMBER OF RESPONDENTS	115	1385	8	10	20	33	36	4	94					12	3	107	63	50	50	62	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q39 = EVERY DAY OR SOME DAYS]

Q42 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR DOCTOR OR HEALTH PROVIDER DISCUSS OR PROVIDE METHODS AND STRATEGIES OTHER THAN MEDICATION TO ASSIST YOU WITH QUITTING SMOKING OR USING TOBACCO? EXAMPLES OF METHODS AND STRATEGIES ARE: TELEPHONE HELPLINE, INDIVIDUAL OR GROUP COUNSELING, OR CESSATION PROGRAM.

	BANT	BANT	AGE						RACE						ETHNIC-ITY		HEALTH STATUS		GENDER		
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND ##	AMER IND/ ALSK NATV ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	MALE	FE-MALE	
Q42 NEVER	73 66%	778 57%*	5 63%~	7 70%~	14 74%~	20 61%~	25 69%~	2 67%~	60 66%~	~	~	~	~	~	8 67%~	2 67%~	70 67%~	42 70%~	29 60%~	37 74%~	36 61%~
SOMETIMES	20 18%	261 19%	2 25%~	1 10%~	2 11%~	8 24%~	7 19%~	~	17 19%~	~	~	~	~	~	2 17%~	1 33%~	18 17%~	11 18%~	9 19%~	8 16%~	12 20%~
USUALLY	10 9%	141 10%	1 13%~	2 20%~	1 5%~	1 3%~	4 11%~	~	8 9%~	~	~	~	~	~	1 8%~	~	9 9%~	3 5%~	7 15%~	4 8%~	5 8%~
ALWAYS	7 6%	175 13%*	~	~	2 11%~	4 12%~	1 ~	~	6 7%~	~	~	~	~	~	1 8%~	~	7 7%~	4 7%~	3 6%~	1 2%~	6 10%~
#ALWAYS + USUALLY (NET)	17 15%	316 23%*	1 13%~	2 20%~	3 16%~	5 15%~	4 11%~	1 33%~	14 15%~	~	~	~	~	~	2 17%~	~	16 15%~	7 12%~	10 21%~	5 10%~	11 19%~
TOP BOX SCORE	7 6%	175 13%*	~	~	2 11%~	4 12%~	1 ~	~	6 7%~	~	~	~	~	~	1 8%~	~	7 7%~	4 7%~	3 6%~	1 2%~	6 10%~
NOT ANSWERED	5	30			1		1		3							3	3	2		3	
VALID CASES	110	1355	8	10	19	33	36	3	91					12	3	104	60	48	50	59	
NUMBER OF RESPONDENTS	115	1385	8	10	20	33	36	4	94					12	3	107	63	50	50	62	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q39 = EVERY DAY OR SOME DAYS]

Q43 DO YOU TAKE ASPIRIN DAILY OR EVERY OTHER DAY?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/				HIS-	VERY				
	ADLT	ADLT	TO	TO	TO	TO	TO	OVER	AFR-	IAN	PAC	ALSK			PAN-	GOOD	FAIR			
			24	34	44	54	64		AMER		ILND	NATV	OTHR	MUL-	IC	IC	&	&		
									WHTE	##	##	##	##	##	TI	GOOD	POOR	MALE	MALE	
Q43																				
YES	61	997	2	1	2	18	32	5	53					4	1	60	25	36	23	38
	22%	21%	8%~	3%~	4%~	29%	34%*	36%~	23%	~	~	~	~	~ 15%~	8%~	23%~	15%*	34%*	20%	23%
NO	220	3756	23	36	43	44	63	9	174					22	12	203	146	70	92	128
	78%	79%	92%~	97%~	96%~	71%	66%*	64%~	77%	~	~	~	~	~ 85%~	92%~	77%~	85%*	66%*	80%	77%
DON'T KNOW	2	42			1		1		2						2	2			1	1
NOT ANSWERED	27	287	1		1				4						4	3	2		1	3
VALID CASES	281	4753	25	37	45	62	95	14	227					26	13	263	171	106	115	166
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q44 DO YOU HAVE A HEALTH PROBLEM OR TAKE MEDICATION THAT MAKES TAKING ASPIRIN UNSAFE FOR YOU?

	BANT	BANT	AGE							RACE							ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ PAC ILND NATV ##	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE		
Q44																						
YES	31 12%	448 10%	1 4%~	2 6%~	2 5%~	6 11%	17 20%*	1 8%~	24 12%~	~	~	~	~	3 ~ 14%~	1 8%~	30 13%~	8 5%*	23 25%*	13 12%	18 12%		
NO	226 88%	3956 90%	23 96%~	33 94%~	40 95%~	51 89%	68 80%*	11 92%~	184 88%~	~	~	~	~	18 ~ 86%~	12 92%~	210 88%~	154 95%*	69 75%*	93 88%	133 88%		
DON'T KNOW	25	377	1	2	4	5	10	2	20					5		25	10	14	11	14		
NOT ANSWERED	28	301	1		1		1		5							4	4	2		5		
VALID CASES	257	4404	24	35	42	57	85	12	208					21	13	240	162	92	106	151		
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170		
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%		

Q45 HAS A DOCTOR OR HEALTH PROVIDER EVER DISCUSSED WITH YOU THE RISKS AND BENEFITS OF ASPIRIN TO PREVENT HEART ATTACK OR STROKE?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER	
	OT1	OT2														ITY	STATUS			
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &			
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/					HIS-	VERY	GOOD	FAIR	
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK				PAN-	&	&	FE-	
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE
Q45																				
YES	110	1716	2	5	10	32	53	7	90					9	4	105	50	60	44	66
	39%	36%	8%~	14%~	21%~	52%*	55%*	50%~	39%	~	~	~	~	~ 35%~	31%~	40%~	29%*	57%*	38%	40%
NO	173	3045	24	31	37	29	43	7	139					17	9	160	123	46	73	100
	61%	64%	92%~	86%~	79%~	48%*	45%*	50%~	61%	~	~	~	~	~ 65%~	69%~	60%~	71%*	43%*	62%	60%
NOT ANSWERED	27	321		1		1			4						4	3	2		4	
VALID CASES	283	4761	26	36	47	61	96	14	229					26	13	265	173	106	117	166
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q46.1 ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: HIGH CHOLESTEROL

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER	
	OT1	OT2													ITY	STATUS				
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
									WHTE	##	##	##	##	##	TI	IC	IC	&	&	
																	GOOD	POOR	MALE	MALE
Q46.1																				
YES	75	1102	1	3	7	22	38	3	62					9	2	70	32	43	34	41
	24%	22%	4%~	8%~	15%~	35%*	40%*	21%~	27%	~	~	~	~	~ 35%~	15%~	26%~	18%*	40%*	29%	24%
NO	235	3980	25	34	40	40	58	11	171					17	11	199	144	65	83	129
	76%	78%	96%~	92%~	85%~	65%*	60%*	79%~	73%	~	~	~	~	~ 65%~	85%~	74%~	82%*	60%*	71%	76%
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q46.2 ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: HIGH BLOOD PRESSURE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR					
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	&				
									WHTE	##	##	##	##	##	TI	IC	IC	GOOD			
																		POOR			
																		MALE			
																		MALE			
Q46.2																					
YES	105	1444	1	6	11	25	53	8	85					12	3	101	44	60	41	64	
	34%	28%*	4%~	16%~	23%~	40%	55%*	57%~	36%	~	~	~	~	~	46%~	23%~	38%~	25%*	56%*	35%	38%
NO	205	3638	25	31	36	37	43	6	148					14	10	168	132	48	76	106	
	66%	72%*	96%~	84%~	77%~	60%	45%*	43%~	64%	~	~	~	~	~	54%~	77%~	62%~	75%*	44%*	65%	62%
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q46.3 ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: PARENT OR SIBLING WITH HEART ATTACK BEFORE THE AGE OF 60

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-##	AS- IAN ##	NATV ILND ##	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE
Q46.3 YES	63 20%	826 16%	4 15%~	4 11%~	10 21%~	13 21%	31 32%*	1 7%~	47 20%	~	~	~	~	~	10 38%~	2 15%~	60 22%~	23 13%*	40 37%*	23 20%	40 24%
NO	247 80%	4256 84%	22 85%~	33 89%~	37 79%~	49 79%	65 68%*	13 93%~	186 80%	~	~	~	~	~	16 62%~	11 85%~	209 78%~	153 87%*	68 63%*	94 80%	130 76%
VALID CASES	310	5082	26	37	47	62	96	14	233						26	13	269	176	108	117	170
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233						26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q47.1 HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: A HEART ATTACK

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
									WHTE	##	##	##	##	##	TI	IC	IC	GOOD	POOR	MALE
																				FE-
																				MALE
Q47.1																				
YES	22	211	1			6	11	4	18					4	22	6	16	7	15	
	7%	4%*	4%~	~	~	10%	11%	29%~	8%	~	~	~	~	~ 15%~	~ 8%~	3%*	15%*	6%	9%	
NO	288	4871	25	37	47	56	85	10	215					22	13	247	170	92	110	155
	93%	96%*	96%~	100%~	100%~	90%	89%	71%~	92%	~	~	~	~	~ 85%~	100%~	92%~	97%*	85%*	94%	91%
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q47.2 HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: ANGINA OR CORONARY HEART DISEASE

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH		GENDER	
	OT1	OT2																			
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/				HIS-	HIS-	VERY				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK	OTHR	MUL-	PAN-	PAN-	GOOD	FAIR			
									WHTE	##	##	##	##	##	TI	IC	IC	&	&		
																	GOOD	POOR	MALE	FE-	
																	POOR		MALE	MALE	
Q47.2																					
YES	12	212	1		1	3	6	1	9					3		12	1	11	4	8	
	4%	4%	4%~	~	2%~	5%	6%	7%~	4%	~	~	~	~	~ 12%~	~	4%~	0.6%*	10%*	3%	5%	
NO	298	4870	25	37	46	59	90	13	224					23	13	257	175	97	113	162	
	96%	96%	96%~	100%~	98%~	95%	94%	93%~	96%	~	~	~	~	~ 88%~	100%~	96%~	99%*	90%*	97%	95%	
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q47.3 HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: A STROKE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				NOT	VERY				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			HIS-	HIS-	GOOD	FAIR		
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	FE-
									WHTE	##	##	##	##	##	TI					MALE
Q47.3																				
YES	13	195		1	1	2	9		9					4	13	3	10	3	10	
	4%	4%		~ 3%	~ 2%	~ 3%	9%*		4%					~ 15%	~ 5%	2%*	9%*	3%	6%	
NO	297	4887	26	36	46	60	87	14	224					22	13	256	173	98	114	160
	96%	96%	100%~	97%~	98%~	97%	91%*100%~		96%					~ 85%	~ 100%	~ 95%	~ 98%*	~ 91%*	97%	94%
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q47.4 HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: ANY KIND OF DIABETES OR HIGH BLOOD SUGAR

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER	AS- IAN	NATV ILND	AMER IND/ PAC ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR	GOOD & POOR	MALE	FE- MALE
Q47.4 YES	62 20%	916 18%	1 4%	4 11%	8 17%	16 26%	29 30%*	4 29%	49 21%	~	~	~	~	10 38%	1 8%	60 22%	26 15%*	35 32%*	26 22%	36 21%
NO	248 80%	4166 82%	25 96%	33 89%	39 83%	46 74%	67 70%*	10 71%	184 79%	~	~	~	~	16 62%	12 92%	209 78%	150 85%*	73 68%*	91 78%	134 79%
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q48 IN THE LAST 6 MONTHS, DID YOU GET HEALTH CARE 3 OR MORE TIMES FOR THE SAME CONDITION OR PROBLEM?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND PAC ##	AMER IND/ ALSK NATV ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE-MALE	MALE
Q48	UHAL	OHP	18	25	35	45	55	65												
YES	TOT	TOT	4	8	9	27	45	8	82					13	3	98	38	62	29	73
	ADLT	ADLT	24	34	44	54	64	OVER	36%	~	~	~	~	~ 50%	23%	37%	22%*	59%*	25%*	44%*
NO	TOT	TOT	22	29	37	33	50	6	145					13	10	165	134	43	86	93
	ADLT	ADLT	85%	78%	80%	55%	53%*	43%*	64%	~	~	~	~	~ 50%	77%	63%	78%*	41%*	75%*	56%*
NOT ANSWERED	TOT	TOT			1	2	1		6						6	4	3	2	4	
VALID CASES	TOT	TOT	26	37	46	60	95	14	227					26	13	263	172	105	115	166
NUMBER OF RESPONDENTS	ADLT	ADLT	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	TOT	TOT	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q49 IS THIS A CONDITION OR PROBLEM THAT HAS LASTED FOR AT LEAST 3 MONTHS? DO NOT INCLUDE PREGNANCY OR MENOPAUSE.

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND PAC ##	AMER IND/ ALSK NATV ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE-MALE	MALE
Q49																				
YES	87 86%	1187 88%	3 75%~	6 75%~	7 78%~	23 85%~	41 91%~	6 86%~	70 86%~	~	~	~	~	11 ~ 85%~	2 67%~	84 87%~	29 76%~	58 95%~	26 93%~	61 84%~
NO	14 14%	167 12%	1 25%~	2 25%~	2 22%~	4 15%~	4 9%~	1 14%~	11 14%~	~	~	~	~	2 ~ 15%~	1 33%~	13 13%~	9 24%~	3 5%~	2 7%~	12 16%~
NOT ANSWERED	1	54						1	1						1		1		1	
VALID CASES	101	1354	4	8	9	27	45	7	81					13	3	97	38	61	28	73
NUMBER OF RESPONDENTS	102	1408	4	8	9	27	45	8	82					13	3	98	38	62	29	73
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q48 = YES]

Q50 DO YOU NOW NEED OR TAKE MEDICINE PRESCRIBED BY A DOCTOR? DO NOT INCLUDE BIRTH CONTROL.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			PAN-	PAN-	&	&		
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE
Q50																				
YES	190	2988	9	14	28	48	77	12	156					19	6	184	100	86	73	117
	67%	63%	36%~	38%~	60%~	77%*	81%*	86%~	68%	~	~	~	~	~ 73%~	46%~	69%~	57%*	82%*	62%	70%
NO	93	1758	16	23	19	14	18	2	73					7	7	81	74	19	44	49
	33%	37%	64%~	62%~	40%~	23%*	19%*	14%~	32%	~	~	~	~	~ 27%~	54%~	31%~	43%*	18%*	38%	30%
NOT ANSWERED	27	336	1				1		4						4	2	3			4
VALID CASES	283	4746	25	37	47	62	95	14	229					26	13	265	174	105	117	166
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q51 IS THIS MEDICINE TO TREAT A CONDITION THAT HAS LASTED FOR AT LEAST 3 MONTHS? DO NOT INCLUDE PREGNANCY OR MENOPAUSE.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			PAN-	GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&			
									WHTE	##	##	##	##	##	TI	GOOD	POOR	MALE	MALE		
Q51																					
YES	179	2723	8	14	25	47	71	12	148					18	5	174	92	84	68	111	
	97%	95%	100%	100%	89%	98%	97%	100%	97%	~	~	~	~	~	95%	83%	97%	96%	99%	94%	98%
NO	6	155			3	1	2		4					1	1	5	4	1	4	2	
	3%	5%	~	~	11%	2%	3%	~	3%	~	~	~	~	5%	17%	3%	4%	1%	6%	2%	
NOT ANSWERED	5	110	1				4		4						5	4	1		1	4	
VALID CASES	185	2878	8	14	28	48	73	12	152					19	6	179	96	85	72	113	
NUMBER OF RESPONDENTS	190	2988	9	14	28	48	77	12	156					19	6	184	100	86	73	117	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q50 = YES]

NQ52 WHAT IS YOUR AGE?

	BANT	BANT	AGE							RACE							ETHNICITY			HEALTH STATUS		GENDER	
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND PAC ##	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & POOR	MALE	FE-MALE			
NQ52																							
18 TO 24	31 10%	485 10%	26 100%	~	~	~	~	18 8%*	~	~	~	~	~	1 4%	4 31%	21 8%	21 12%	5 5%*	14 12%	12 7%			
25 TO 34	42 14%	853 17%	~100%	37 ~	~	~	~	31 13%	~	~	~	~	~	1 4%	2 15%	35 13%	30 17%*	8 7%*	14 12%	23 14%			
35 TO 44	50 16%	805 16%	~	47 ~100%	~	~	~	33 14%	~	~	~	~	~	8 31%	3 23%	43 16%	39 22%*	8 7%*	20 17%	27 16%			
45 TO 54	68 22%	1048 21%	~	~	62 ~100%	~	~	56 24%	~	~	~	~	~	4 15%	2 15%	62 23%	33 19%	30 28%	22 19%	42 25%			
55 TO 64	104 34%	1437 28%*	~	~	~	96 ~100%	~	82 35%	~	~	~	~	~	11 42%	2 15%	94 35%	45 26%*	50 46%*	43 37%	55 32%			
65 TO 74	12 4%	302 6%	~	~	~	~	12 86%	10 4%	~	~	~	~	~	1 4%	~	11 4%	8 5%	4 4%	3 3%	9 5%			
75 OR OLDER	3 1%	152 3%*	~	~	~	~	2 14%	3 1%~	~	~	~	~	~	~	~	3 1%~	~	3 3%	1 0.9%	2 1%			
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170			
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170			
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%			

[BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

NQ53 ARE YOU MALE OR FEMALE?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR					
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	&				
									WHTE	##	##	##	##	##	IC	IC	GOOD				
																POOR	MALE				
																	MALE				
NQ53																					
MALE	128	2039	14	14	20	21	43	4	90					12	7	106	81	36	117		
	41%	40%	54%~	38%~	43%~	34%	45%	29%~	39%	~	~	~	~	~	46%~	54%~	39%~	46%	33%*	100%~	~
FEMALE	182	3043	12	23	27	41	53	10	143					14	6	163	95	72	170		
	59%	60%	46%~	62%~	57%~	66%	55%	71%~	61%	~	~	~	~	~	54%~	46%~	61%~	54%	67%*	~100%~	
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

Q54 WHAT IS THE HIGHEST GRADE OR LEVEL OF SCHOOL THAT YOU HAVE COMPLETED?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	OT1	OT2	18	25	35	45	55	65	BLK	AS-	NATV	AMER					EX &	FAIR	MALE	FE-	
	UHAL	OHP	TO	TO	TO	TO	TO	AND	OR	IAN	ILND	ALSK	OTHR	MUL-	HIS-	HIS-	VERY	&	MALE	MALE	
	TOT	TOT	TO	TO	TO	TO	TO	AND	AFR-	AMER	IND/	ALSK	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE	
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	##	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE
Q54																					
8TH GRADE OR LESS	10 4%	267 6%	2 ~	2 5%~	1 4%~	4 2%	1 4%	1 8%~	6 3%	~	~	~	~	~	~	2 15%~	8 3%~	7 4%	3 3%	8 7%*	2 1%*
SOME HIGH SCHOOL BUT DID NOT GRADUATE	35 12%	599 13%	5 19%~	3 8%~	4 9%~	12 19%	10 11%	1 8%~	33 14%*	~	~	~	~	~	~	1 8%~	34 13%~	19 11%	15 14%	19 17%	16 9%
HIGH SCHOOL GRADUATE OR GED	117 41%	1663 35%*	18 69%~	14 38%~	22 47%~	24 39%	31 33%*	6 46%~	97 42%	~	~	~	~	~	8 31%~	5 38%~	109 41%~	73 42%	42 40%	51 45%	66 39%
SOME COLLEGE OR 2-YEAR DEGREE	112 39%	1668 35%	3 12%~	16 43%~	16 34%~	22 35%	49 52%*	4 31%~	89 38%	~	~	~	~	~	15 58%~	5 38%~	106 40%~	67 39%	42 40%	33 29%*	79 46%*
4-YEAR COLLEGE GRADUATE	8 3%	348 7%*	1 ~	3 3%~	3 6%~	1 5%	1 1%	~	5 2%	~	~	~	~	~	3 12%~	8 ~	~	6 3%	2 2%	2 2%	6 4%
MORE THAN 4-YEAR COLLEGE DEGREE	2 0.7%	201 4%*	1 ~	3 3%~	~	~	~	1 8%~	2 0.9%	~	~	~	~	~	~	2 ~0.7%~	2 1%	2 ~	4 ~	1 ~0.9%	1 0.6%
NOT ANSWERED	26	336					1	1	1							2	2	4	3		
VALID CASES	284	4746	26	37	47	62	95	13	232					26	13	267	174	104	114	170	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

Q55 ARE YOU OF HISPANIC OR LATINO ORIGIN OR DESCENT?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH		GENDER	
	OT1	OT2																			
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER										
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/										
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK									
									AMER	IAN	LLND	NATV	OTHR	MUL-	HIS-	HIS-	NOT	EX &			
									##	##	##	##	##	TI	IC	IC	VERY	GOOD			
																		FAIR			
																		&			
																		&			
																		GOOD			
																		POOR			
																		MALE			
																		MALE			
Q55																					
YES HISPANIC OR LATINO	13	571	4	2	3	2	2								13			9	4	7	6
	5%	12%*	16%~	5%~	7%~	3%	2%		~	~	~	~	~	~	~100%~	~	~	5%	4%	6%	4%
NO NOT HISPANIC OR LATINO	269	4145	21	35	43	60	92	13	231					26	269			162	101	106	163
	95%	88%*	84%~	95%~	93%~	97%	98%	100%~	~100%~	~	~	~	~	~100%~	~100%~	~	~	95%	96%	94%	96%
NOT ANSWERED	28	366	1		1		2	1	2									5	3	4	1
VALID CASES	282	4716	25	37	46	62	94	13	231					26	13	269		171	105	113	169
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269		176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%		100%	100%	100%	100%

Q56.1 WHAT IS YOUR RACE? RESPONSE: WHITE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR					
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	&				
									WHTE	##	##	##	##	##	TI	IC	IC	GOOD			
																		POOR			
																		MALE			
																		MALE			
Q56.1																					
YES	265	4120	20	34	43	59	92	13	233					24	8	255	161	98	106	159	
	85%	81%*	77%~	92%~	91%~	95%*	96%*	93%~	100%~	~	~	~	~	~	92%~	62%~	95%~	91%*	91%*	91%*	94%*
NO	45	962	6	3	4	3	4	1						2	5	14	15	10	11	11	
	15%	19%*	23%~	8%~	9%~	5%*	4%*	7%~	~	~	~	~	~	8%~	38%~	5%~	9%*	9%*	9%*	6%*	
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q56.2 WHAT IS YOUR RACE? RESPONSE: BLACK OR AFRICAN-AMERICAN

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				NOT	VERY					
	ADLT	ADLT	TO	TO	TO	TO	TO	OVER	AFR-	AS-	PAC	ALSK			HIS-	HIS-	GOOD	FAIR			
			24	34	44	54	64		AMER	IAN	ILND	NATV	OTHR	MUL-	PAN-	PAN-	&	&			
									WHTE	##	##	##	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE
Q56.2																					
YES	4	85	2			1	1							3	4	2	2	1	3		
	1%	2%	8%	~	~	2%	1%	~	~	~	~	~	~	12%	~	1%	2%	0.9%	2%		
NO	306	4997	24	37	47	61	95	14	233					23	13	265	174	106	116	167	
	99%	98%	92%	~100%	~100%	~98%	99%	100%	~100%	~	~	~	~	88%	~100%	~99%	~99%	98%	99%	98%	
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q56.3 WHAT IS YOUR RACE? RESPONSE: ASIAN

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &						
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	&	&	FE-				
									WHTE	##	##	##	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE
Q56.3																					
YES	1	136			1										1		1				1
	0.3%	3%	~	~	2%	~	~	~	~	~	~	~	~	~	~0.4%	~	~0.9%	~	~	~0.6%	~
NO	309	4946	26	37	46	62	96	14	233					26	13	268	176	107	117	169	
	100%	97%	100%	100%	98%	100%	100%	100%	100%	~	~	~	~	~100%	100%	100%	100%	99%	100%	99%	
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q56.4 WHAT IS YOUR RACE? RESPONSE: NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER										
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	EX &						
	ADLT	ADLT	TO	TO	TO	TO	TO	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR				
			24	34	44	54	64	OVER	AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&			
									WHTE	##	##	##	##	##	TI	IC	IC	GOOD	POOR		
																		MALE	MALE		
Q56.4																					
YES	4	40		2	2									2		4	3	1	2	2	
	1%	0.8%		~	5%~	4%~	~	~	~	~	~	~	~	8%~	~	1%~	2%	0.9%	2%	1%	
NO	306	5042	26	35	45	62	96	14	233					24	13	265	173	107	115	168	
	99%	99%	100%~	95%~	96%~	100%~	100%~	100%~	100%~	~	~	~	~	~	92%~	100%~	99%~	98%	99%	98%	99%
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

Q56.5 WHAT IS YOUR RACE? RESPONSE: AMERICAN INDIAN OR ALASKA NATIVE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
									##	##	##	##	##	TI	IC	IC	&	&		
									WHTE							GOOD	POOR	MALE	MALE	
Q56.5																				
YES	26	313	1	1	9	5	10							20	1	24	17	9	14	12
	8%	6%	4%~	3%~	19%~	8%	10%		~	~	~	~	~	77%~	8%~	9%~	10%	8%	12%	7%
NO	284	4769	25	36	38	57	86	14	233					6	12	245	159	99	103	158
	92%	94%	96%~	97%~	81%~	92%	90%	100%~	100%~	~	~	~	~	23%~	92%~	91%~	90%	92%	88%	93%
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q56.6 WHAT IS YOUR RACE? RESPONSE: OTHER

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	VERY					
	ADLT	ADLT	TO	TO	TO	TO	TO	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR			
			24	34	44	54	64		AMER	IAN	ILND	NATV	OTHR	MUL-	GOOD	POOR	MALE	MALE		
									WHTE	##	##	##	##	##	TI	IC	IC	&	&	
Q56.6																				
YES	15	278	3	1	3	2	5	1						9	4	11	7	8	6	9
	5%	5%	12%~	3%~	6%~	3%	5%	7%~	~	~	~	~	~	35%~	31%~	4%~	4%	7%	5%	5%
NO	295	4804	23	36	44	60	91	13	233					17	9	258	169	100	111	161
	95%	95%	88%~	97%~	94%~	97%	95%	93%~	100%~	~	~	~	~	65%~	69%~	96%~	96%	93%	95%	95%
VALID CASES	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
NUMBER OF RESPONDENTS	310	5082	26	37	47	62	96	14	233					26	13	269	176	108	117	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q57 DID SOMEONE HELP YOU COMPLETE THIS SURVEY?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK				&	&				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR			
									##	##	##	##	##	TI	IC	IC	GOOD	POOR	MALE		
									WHTE										FE-		
																			MALE		
Q57																					
YES	22	466	7	2	5		4	4	15					2	2	19	16	6	15	7	
	9%	12%	35%~	7%~	13%~		~	5%	8%~	~	~	~	~	~	17%~	20%~	9%~	11%	7%	16%*	5%*
NO	213	3267	13	25	34	50	77	9	183					10	8	201	130	77	78	135	
	91%	88%	65%~	93%~	87%~	100%~	95%	69%~	92%~	~	~	~	~	~	83%~	80%~	91%~	89%	93%	84%*	95%*
NOT ANSWERED	2	46																			
VALID CASES	235	3733	20	27	39	50	81	13	198					12	10	220	146	83	93	142	
NUMBER OF RESPONDENTS	237	3779	20	27	39	50	81	13	198					12	10	220	146	83	93	142	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF SURVEY COMPLETED BY MAIL]

Q58.1 HOW DID THAT PERSON HELP YOU? RESPONSE: READ THE QUESTIONS TO ME.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			&	&				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD			
									WHTE	##	##	##	##	##	TI	IC	IC	GOOD		
																	POOR	MALE		
																	MALE			
Q58.1																				
YES	7	238	2		2			3	6						6	6	1	5	2	
	32%	51%	29%		40%			75%	40%						32%	38%	17%	33%	29%	
NO	15	228	5	2	3		4	1	9					2	2	13	10	5	10	5
	68%	49%	71%	100%	60%		100%	25%	60%					100%	100%	68%	63%	83%	67%	71%
VALID CASES	22	466	7	2	5		4	4	15					2	2	19	16	6	15	7
NUMBER OF RESPONDENTS	22	466	7	2	5		4	4	15					2	2	19	16	6	15	7
	100%	100%	100%	100%	100%		100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

Q58.2 HOW DID THAT PERSON HELP YOU? RESPONSE: WROTE DOWN THE ANSWERS I GAVE.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				NOT	VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			HIS-	HIS-	GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-	PAN-	PAN-	&	&	FE-		
									WHTE	##	##	##	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE
Q58.2																					
YES	6	182	2		3			1	4					1		5	5	1	5	1	
	27%	39%	29%	~	60%	~	~	25%	27%	~	~	~	~	50%	~	26%	31%	17%	33%	14%	~
NO	16	284	5	2	2		4	3	11					1	2	14	11	5	10	6	
	73%	61%	71%	~	100%	~	40%	~	73%	~	~	~	~	50%	~	74%	69%	83%	67%	86%	~
VALID CASES	22	466	7	2	5		4	4	15					2	2	19	16	6	15	7	
NUMBER OF RESPONDENTS	22	466	7	2	5		4	4	15					2	2	19	16	6	15	7	
	100%	100%	100%	100%	100%		100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

Q58.3 HOW DID THAT PERSON HELP YOU? RESPONSE: ANSWERED THE QUESTIONS FOR ME.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER									
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	EX &					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&		
									WHTE	##	##	##	##	##	TI	IC	IC	GOOD	POOR	
																		MALE	MALE	
Q58.3																				
YES	10	156	3	2	1		3	1	8						1	9	7	3	6	4
	45%	33%~	43%~	100%~	20%~		~ 75%~	25%~	53%~	~	~	~	~	~	~ 50%~	47%~	44%~	50%~	40%~	57%~
NO	12	310	4		4		1	3	7					2	1	10	9	3	9	3
	55%	67%~	57%~		~ 80%~		~ 25%~	75%~	47%~	~	~	~	~	~100%~	50%~	53%~	56%~	50%~	60%~	43%~
VALID CASES	22	466	7	2	5		4	4	15					2	2	19	16	6	15	7
NUMBER OF RESPONDENTS	22	466	7	2	5		4	4	15					2	2	19	16	6	15	7
	100%	100%	100%	100%	100%		100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

Q58.4 HOW DID THAT PERSON HELP YOU? RESPONSE: TRANSLATED THE QUESTIONS INTO MY LANGUAGE.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER	
	OT1	OT2												ITY	STATUS			
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &		
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR	
	ADLT	ADLT	TO	TO	TO	TO	TO	OVER	AFR-	AS-	PAC	ALSK			&	&		
			24	34	44	54	64	OVER	AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	
									##	##	##	##	##	TI	IC	IC	GOOD	
																	POOR	
																	MALE	
																	MALE	
Q58.4																		
YES	1	56					1							1	1	1	1	
	5%	12%	~	~	~	~	25%	~	~	~	~	~	~	50%	~	5%	6%	
NO	21	410	7	2	5		3	4	15					1	2	18	15	
	95%	88%	100%	100%	100%	~	75%	100%	100%	~	~	~	~	50%	100%	95%	94%	
VALID CASES	22	466	7	2	5		4	4	15					2	2	19	16	
NUMBER OF RESPONDENTS	22	466	7	2	5		4	4	15					2	2	19	16	
	100%	100%	100%	100%	100%		100%	100%	100%					100%	100%	100%	100%	

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

Q58.5 HOW DID THAT PERSON HELP YOU? RESPONSE: HELPED IN SOME OTHER WAY.

	BANT	BANT	AGE					RACE					ETHNIC-	HEALTH	GENDER		
	OT1	OT2										ITY	STATUS				
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER		NOT	EX &			
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/		VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK	HIS-	HIS-	&		
									AMER	IAN	ILND	NATV	OTHR	MUL-	GOOD	POOR	
									WHTE	##	##	##	##	##	TI	IC	IC
																	FE-
																	MALE
																	MALE
Q58.5																	
YES	3	39	2		1				1					2	1	3	3
	14%	8%~	29%~		~ 20%~				7%~					~100%~	5%~	19%~	~ 20%~
NO	19	427	5	2	4		4	4	14					2	18	13	6
	86%	92%~	71%~	100%~	80%~		~100%~	~100%~	93%~					~100%~	~ 95%~	81%~	100%~
VALID CASES	22	466	7	2	5		4	4	15					2	2	19	16
NUMBER OF RESPONDENTS	22	466	7	2	5		4	4	15					2	2	19	16
	100%	100%	100%	100%	100%		100%	100%	100%					100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

NQ13 RATING OF ALL HEALTH CARE

	BANT	BANT	AGE							RACE							ETHNICITY			HEALTH STATUS		GENDER						
	OT1	OT2																										
	UHAL	OHP	18	25	35	45	55	65	BLCK	NATV	AMER								EX &									
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	IND/							NOT	VERY									
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	PAN-	PAN-	GOOD	FAIR								
									WHTE	##	##	##	##	##	TI	IC	IC		&	&							FE-	
																			GOOD	POOR							MALE	MALE
NQ13																												
0-6	64	687	7	6	11	13	22	1	49					6	3	60		28	31			20	43					
	30%	20%*	50%~	24%~	41%~	28%~	28%	10%~	30%~	~	~	~	~	~ 27%~	43%~	31%~		24%*	36%			28%	32%					
7-8	78	1221	2	12	7	19	29	4	60					7	2	70		39	35			24	49					
	37%	35%	14%~	48%~	26%~	41%~	36%	40%~	36%~	~	~	~	~	~ 32%~	29%~	36%~		34%	41%			33%	37%					
9-10	71	1603	5	7	9	14	29	5	57					9	2	65		49	20			28	41					
	33%	46%*	36%~	28%~	33%~	30%~	36%	50%~	34%~	~	~	~	~	~ 41%~	29%~	33%~		42%*	23%*			39%	31%					
VALID CASES	213	3511	14	25	27	46	80	10	166					22	7	195		116	86			72	133					
NUMBER OF RESPONDENTS	213	3511	14	25	27	46	80	10	166					22	7	195		116	86			72	133					
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%		100%	100%			100%	100%					
MEAN	2.03	2.26	1.86	2.04	1.93	2.02	2.09	2.40	2.05					2.14	1.86	2.03		2.18	1.87			2.11	1.98					
p stat_(*=Sig @ p<=.05)		.000*	~	~	~	~	.439	~	~	~	~	~	~	~	~	~	~	~	.003*	.014*		.307	.259					

[ASKED IF Q7 >= 1 TIME]

NQ23 RATING OF PERSONAL DOCTOR

	BANT	BANT	AGE							RACE							ETHNICITY			HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER	AS-IAN	NATV HAW/ILLND	AMER IND/ALSK	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	FE-MALE	MALE			
NQ23	UHAL	OHP	18	25	35	45	55	65															
0-6	TOT	TOT	24	34	44	54	64	OVER	WHTE	##	##	##	##	##	TI	IC	IC	GOOD	FAIR	FE-			
0-6	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	##	##	TI	IC	IC	GOOD	FAIR	FE-				
			22%	15%*	32%~	23%~	33%~	15%	17%	9%~	20%~	~	~	~	~	29%~	20%~	21%~	22%	21%	20%	23%	
7-8			28%	26%	16%~	31%~	31%~	29%	25%	18%~	28%~	~	~	~	~	14%~	30%~	26%~	23%	33%	28%	25%	
9-10			51%	59%*	53%~	46%~	36%~	56%	57%	73%~	52%~	~	~	~	~	57%~	50%~	52%~	55%	46%	51%	52%	
VALID CASES	232	3728	19	26	36	52	75	11	184					21	10	210	138	82	88	134			
NUMBER OF RESPONDENTS	232	3728	19	26	36	52	75	11	184					21	10	210	138	82	88	134			
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%		
MEAN	2.29	2.44	2.21	2.23	2.03	2.40	2.40	2.64	2.33					2.29	2.30	2.31	2.33	2.26	2.31	2.29			
p stat_(*=Sig @ p<=.05)		.003*	~	~	~.238	.153	~	~	~	~	~	~	~	~	~	~	~.351	.600	.838	.963			

[ASKED IF Q15 = YES]

NQ27 RATING OF SPECIALIST SEEN MOST OFTEN

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLK OR AFR-AMER	AS-IAN	NATV HAW/IND/PAC	AMER ALSK	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	FE-MALE	MALE
NQ27	UHAL	OHP	18	25	35	45	55	65												
0-6	TOT	TOT	19	239	3	3	5	4	13					2	1	16	4	13	3	14
	ADLT	ADLT	16%	13%	50%~	~ 25%	19%~	9%~	15%~	~	~	~	~	18%~	17%~	15%~	8%~	21%	9%~	18%~
7-8	TOT	TOT	35	475	1	7	3	5	14	4	28			2	2	33	15	19	9	26
	ADLT	ADLT	30%	27%	17%~	54%~	25%~	19%~	31%~	80%~	32%~	~	~	18%~	33%~	31%~	31%~	31%	28%~	33%~
9-10	TOT	TOT	63	1057	2	6	6	17	27	1	46			7	3	56	29	30	20	39
	ADLT	ADLT	54%	60%	33%~	46%~	50%~	63%~	60%~	20%~	53%~	~	~	64%~	50%~	53%~	60%~	48%	63%~	49%~
VALID CASES	TOT	TOT	117	1771	6	13	12	27	45	5	87			11	6	105	48	62	32	79
NUMBER OF RESPONDENTS	ADLT	ADLT	117	1771	6	13	12	27	45	5	87			11	6	105	48	62	32	79
			100%	100%	100%	100%	100%	100%	100%	100%	100%			100%	100%	100%	100%	100%	100%	100%
MEAN			2.38	2.46	1.83	2.46	2.25	2.44	2.51	2.20	2.38			2.45	2.33	2.38	2.52	2.27	2.53	2.32
p stat_(*=Sig @ p<=.05)			.182		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

[ASKED IF Q24 = YES AND Q26 >= 1 SPECIALIST]

NQ35 RATING OF HEALTH PLAN

	BANT	BANT	AGE							RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILLND ##	AMER IND/PAC/ALSK ##	OTHR ##	MULTI-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE-MALE	MALE	
NQ35	UHAL	OHP	18	25	35	45	55	65													
0-6	81 29%	953 21%*	8 32%~	8 24%~	15 35%~	21 36%	23 26%	1 7%~	66 31%	~	~	~	~	~ 20%	2 17%~	76 30%~	44 27%	32 32%	30 27%	49 32%	
7-8	86 31%	1522 33%	7 28%~	16 47%~	12 28%~	12 21%*	27 30%	7 50%~	62 29%	~	~	~	~	~ 44%	6 50%~	74 30%~	48 29%	36 36%	33 29%	49 32%	
9-10	109 39%	2121 46%*	10 40%~	10 29%~	16 37%~	25 43%	39 44%	6 43%~	88 41%	~	~	~	~	~ 36%	9 33%~	100 40%~	73 44%*	32 32%	49 44%	57 37%	
VALID CASES	276	4596	25	34	43	58	89	14	216					25	12	250	165	100	112	155	
NUMBER OF RESPONDENTS	276 100%	4596 100%	25 100%	34 100%	43 100%	58 100%	89 100%	14 100%	216 100%					25 100%	12 100%	250 100%	165 100%	100 100%	112 100%	155 100%	
MEAN	2.10	2.25	2.08	2.06	2.02	2.07	2.18	2.36	2.10					2.16	2.17	2.10	2.18	2.00	2.17	2.05	
p stat_(*=Sig @ p<=.05)		.001*	~	~	~.752	.276	~	.987	~	~	~	~	~	~	~	~	~.067	.120	.258	.256	

GETTING NEEDED CARE

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC- ITY	HEALTH STATUS	GENDER				
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILLND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	FE- MALE
NPRBSEE4 NQ46	2.26	2.25	2.17	2.23	2.38	2.14	2.37	2.40	2.31					2.36	1.67	2.32	2.33	2.23	2.32	2.25
p stat_(*=Sig @ p<=.05)	.842		~	~	~	~	~	~	~	~	~	~	~	~	~	~	.423	.707	~	~
NCARNES4 NQ15	2.21	2.31	1.93	2.12	2.04	2.22	2.34	2.60	2.25					2.27	1.63	2.23	2.34	2.07	2.40	2.11
p stat_(*=Sig @ p<=.05)	.066		~	~	~	~.080	~	~	~	~	~	~	~	~	~	~	.014*	.040*	.014*	.024*
COMPOSITE	2.24	2.28	2.05	2.18	2.21	2.18	2.35	2.50	2.28	x	x	x	x	x 2.32	1.65	2.27	2.33	2.15	2.36	2.18
p stat_(*=Sig @ p<=.05)	.261		~	~	~	~.021*	~	~.028*	~	~	~	~	~	~	~	~	.008*	.080	.021*	.091

GETTING CARE QUICKLY

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC- ITY	HEALTH STATUS		GENDER			
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILLND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & POOR	FE- MALE	FE- MALE
NCARSN4 NQ4	2.38	2.40	1.83	2.53	2.38	2.33	2.44	2.83	2.47					2.30	1.88	2.44	2.51	2.23	2.53	2.35
p stat_(*=Sig @ p<=.05)	.763		~	~	~	~	~	~	~	~	~	~	~	~	~	~	.108	.037*	~	~
NAPGET4 NQ6	2.23	2.26	2.07	2.29	2.16	2.28	2.27	2.40	2.29					2.38	1.67	2.29	2.21	2.33	2.29	2.23
p stat_(*=Sig @ p<=.05)	.519		~	~	~	~	.572	~	~	~	~	~	~	~	~	~	.692	.152	.389	1.00
COMPOSITE	2.31	2.33	1.95	2.41	2.27	2.30	2.36	2.62	2.38	x	x	x	x	x	2.34	1.77	2.36	2.28	2.41	2.29
p stat_(*=Sig @ p<=.05)	.442		~	~	~	.986	.314	~	.001*	~	~	~	~	~	~	~	~	.148	.609	.025* .630

HOW WELL DOCTORS COMMUNICATE

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC- ITY	HEALTH STATUS		GENDER				
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	MALE	
NDREXPL4 NQ32	2.52	2.64	2.64	2.42	2.50	2.60	2.57	2.33	2.52					2.61	2.50	2.54	2.55	2.49	2.63	2.45	
p stat_(*=Sig @ p<=.05)		.015*	~	~	~	~	.451	~	~	~	~	~	~	~	~	~	.489	.729	.076	.145	
NDRLSTN4 NQ33	2.43	2.61	2.45	2.58	2.38	2.51	2.42	2.67	2.41					2.56	3.00	2.43	2.50	2.39	2.62	2.34	
p stat_(*=Sig @ p<=.05)		.001*	~	~	~	~	.802	~	~	~	~	~	~	~	~	~	.198	.573	.008*	.043*	
NDRESPU4 NQ34	2.50	2.67	2.82	2.63	2.38	2.63	2.42	2.67	2.50					2.56	3.00	2.49	2.61	2.38	2.63	2.43	
p stat_(*=Sig @ p<=.05)		.001*	~	~	~	~	.268	~	~	~	~	~	~	~	~	~	.032*	.099	.051	.097	
NDRTMEN4 NQ37	2.35	2.52	2.30	2.26	2.19	2.47	2.38	2.78	2.39					2.44	2.00	2.38	2.42	2.28	2.43	2.31	
p stat_(*=Sig @ p<=.05)		.003*	~	~	~	~	.659	~	~	~	~	~	~	~	~	~	.210	.372	.291	.390	
COMPOSITE	2.45	2.61	2.55	2.47	2.37	2.55	2.45	2.61	2.46	x	x	x	x	x	2.54	2.63	2.46	2.52	2.39	2.58	2.38
p stat_(*=Sig @ p<=.05)		.001*	~	~	~	~	.953	~	~	~	~	~	~	~	~	~	.130	.330	.033*	.089	

CUSTOMER SERVICE

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC- ITY	HEALTH STATUS		GENDER				
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	MALE	
NPBCLCS4 NQ50	2.14	2.30	2.20	2.40	2.29	2.09	2.00	2.50	2.28					2.17	1.33	2.24	2.29	1.91	2.09	2.22	
p stat_(*=Sig @ p<=.05)	.142		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
NCSRESP NQ51	2.72	2.69	2.80	2.80	2.86	2.64	2.61	3.00	2.77					2.67	2.67	2.76	2.77	2.64	2.77	2.69	
p stat_(*=Sig @ p<=.05)	.673		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
COMPOSITE	2.43	2.50	2.50	2.60	2.57	2.36	2.31	2.75	2.52	x	x	x	x	x	2.42	2.00	2.50	2.53	2.27	2.43	2.45
p stat_(*=Sig @ p<=.05)	.453		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	

SHARED DECISION MAKING

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC- ITY	HEALTH STATUS	GENDER				
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	MALE	
NNRXWHY NQ11	2.93	2.87	3.00	3.00	3.00	2.93	2.86	3.00	2.94					2.83	3.00	2.93	2.97	2.90	3.00	2.90	
p stat_(*=Sig @ p<=.05)		.037*	~	~	~	~	~	~	~	~	~	~	~	~	~	~	.352	.280	~	~	
NNRXWYNT NQ12	2.48	2.49	2.56	2.33	2.63	2.47	2.45	2.43	2.49					2.50	1.80	2.50	2.59	2.38	2.37	2.51	
p stat_(*=Sig @ p<=.05)		.859	~	~	~	~	~	~	~	~	~	~	~	~	~	~	.188	.254	~	~	
NRXBST NQ13	2.43	2.53	2.33	2.78	2.25	2.53	2.42	2.14	2.40					2.50	2.20	2.43	2.55	2.29	2.37	2.45	
p stat_(*=Sig @ p<=.05)		.167	~	~	~	~	~	~	~	~	~	~	~	~	~	~	.163	.094	~	~	
COMPOSITE	2.61	2.63	2.63	2.70	2.63	2.64	2.58	2.52	2.61	x	x	x	x	x	2.61	2.33	2.62	2.70	2.52	2.58	2.62
p stat_(*=Sig @ p<=.05)		.747	~	~	~	~	~	~	~	~	~	~	~	~	~	~	.128	.111	~	~	

GETTING NEEDED CARE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO	BANTO	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	T1	T2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHT	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND ##	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & GOOD	FAIR & POOR	FE-MALE	MALE
PRBSEE4 Q25	79%	77%	67%	85%	85%	71%	84%	80%	81%						91%	67%	81%	81%	78%	76%	81%
CARNES4 Q14	74%	82%	53%	76%	69%	74%	80%	90%	77%						77%	38%	76%	82%	67%	82%	71%
AVERAGE	76.52	79.43	60.00	80.31	76.92	72.67	81.84	85.00	78.81	x	x	x	x	x	84.09	52.08	78.34	81.25	72.40	79.21	75.70

GETTING CARE QUICKLY (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO	BANTO	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	T1	T2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND ##	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & GOOD	FAIR & POOR	FE-MALE	MALE
CARSN4 Q4	82%	83%	50%	93%	85%	81%	84%	100%	88%					70%	50%	85%	89%	75%	87%	82%
APGET4 Q6	76%	78%	67%	75%	68%	80%	81%	80%	79%					88%	33%	79%	75%	82%	81%	75%
AVERAGE	78.93	80.38	58.33	84.17	76.31	80.74	82.18	90.00	83.27	x	x	x	x	x 78.75	41.67	82.30	81.59	78.69	83.77	78.13

HOW WELL DOCTORS COMMUNICATE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND ##	AMER IND/PAC/ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE-MALE	MALE	
DREXPL4 Q17	88%	92%	100%	89%	88%	93%	88%	78%	90%					83%	83%	89%	91%	85%	91%	87%	
DRLSTN4 Q18	84%	90%	82%	95%	81%	88%	82%	89%	83%					83%	100%	84%	86%	82%	91%	80%	
DRESPU4 Q19	85%	91%	91%	95%	85%	91%	82%	89%	86%					89%	100%	86%	92%	77%	91%	82%	
DRTMEN4 Q20	80%	88%	80%	84%	69%	88%	82%	89%	83%					83%	50%	82%	86%	73%	88%	76%	
AVERAGE	84.3	90.3	88.2	90.8	80.8	90.1	83.1	86.1	85.3	x	x	x	x	x	84.7	83.3	85.2	88.9	79.2	90.4	81.2

CUSTOMER SERVICE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO	BANTO	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	T1	T2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND ##	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & GOOD	FAIR & POOR	FE-MALE	MALE
PBCLCS4 Q31	71%	80%	60%	90%	86%	64%	56%	100%	77%						67%	33%	74%	80%	55%	64%	75%
CSRESP Q32	95%	94%	100%	100%	100%	91%	89%	100%	95%						83%	100%	96%	94%	95%	95%	94%
AVERAGE	82.76	86.67	80.00	95.00	92.86	77.27	72.22	100.0	86.05	x	x	x	x	x	75.00	66.67	85.00	87.14	75.00	79.55	84.38

SHARED DECISION MAKING (YES) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC- ITY	HEALTH STATUS		GENDER			
	UHAL TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ PAC ALSK	OTHR	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & GOOD POOR	FE- MALE MALE			
NRXWHY Q10	97%	93%	100%	100%	100%	97%	93%	100%	97%					92%	100%	96%	98%	95%	100%	95%	
NRXWYNT Q11	74%	74%	78%	67%	81%	73%	73%	71%	75%					75%	40%	75%	79%	69%	69%	76%	
RXBST Q12	72%	77%	67%	89%	63%	77%	71%	57%	70%					75%	60%	72%	78%	64%	69%	72%	
AVERAGE	80.7	81.5	81.5	85.2	81.3	82.2	79.0	76.2	80.5	x	x	x	x	x	80.6	66.7	81.0	85.1	76.1	79.0	81.0

Q1 OUR RECORDS SHOW THAT YOUR CHILD IS NOW IN <HEALTH PLAN>. IS THAT RIGHT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC
Q1 YES	269 100%	5277 100%	50 100%	64 100%	70 100%	85 100%	180 100%	~	~	~	~	~	31 ~100%	31 100%	216 100%	232 100%	18 100%	189 100%	80 100%
NOT ANSWERED	1	32				1							1	1	1			1	
VALID CASES	269	5277	50	64	70	85	180						31	31	216	232	18	189	80
NUMBER OF RESPONDENTS	270 100%	5309 100%	50 100%	64 100%	70 100%	86 100%	180 100%						32 100%	31 100%	217 100%	233 100%	18 100%	190 100%	80 100%

Q3 IN THE LAST 6 MONTHS, DID YOUR CHILD HAVE AN ILLNESS, INJURY, OR CONDITION THAT NEEDED CARE RIGHT AWAY IN A CLINIC, EMERGENCY ROOM OR DOCTOR'S OFFICE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q3 YES	117 44%	1639 32%*	28 57%~	27 42%	28 41%	34 40%	83 46%	~	~	~	~	~	14 44%~	11 35%~	98 45%~	101 43%~	11 61%~	71 38%*	46 58%
NO	149 56%	3549 68%*	21 43%~	37 58%	40 59%	51 60%	97 54%	~	~	~	~	~	18 56%~	20 65%~	119 55%~	132 57%~	7 39%~	115 62%*	34 43%
NOT ANSWERED	4	121	1		2	1												4	
VALID CASES	266	5188	49	64	68	85	180						32	31	217	233	18	186	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q4 IN THE LAST 6 MONTHS, WHEN YOUR CHILD NEEDED CARE RIGHT AWAY, HOW OFTEN DID YOUR CHILD GET CARE AS SOON AS HE OR SHE NEEDED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	NO CCC	CCC
Q4 NEVER	1 0.9%	19 1%	~	~	~	1 3%	~	~	~	~	~	~	~	~	1 1%	~	1 1%	~
SOMETIMES	3 3%	114 7%	1 4%	~	~	2 6%	1 1%	~	~	~	~	~	1 9%	2 2%	2 2%	1 10%	~	3 7%
USUALLY	22 20%	272 18%	6 23%	2 8%	5 19%	9 28%	18 23%	~	~	~	~	1 8%	1 9%	19 21%	20 21%	1 10%	11 16%	11 26%
ALWAYS	84 76%	1135 74%	19 73%	23 92%	22 81%	20 63%	59 76%	~	~	~	~	12 92%	9 82%	71 77%	73 76%	8 80%	55 82%	29 67%
#ALWAYS + USUALLY (NET)	106 96%	1407 91%	25 96%	25 100%	27 100%	29 91%	77 99%	~	~	~	~	13 100%	10 91%	90 98%	93 97%	9 90%	66 99%	40 93%
TOP BOX SCORE	84 76%	1135 74%	19 73%	23 92%	22 81%	20 63%	59 76%	~	~	~	~	12 92%	9 82%	71 77%	73 76%	8 80%	55 82%	29 67%
NOT ANSWERED	7	99	2	2	1	2	5					1		6	5	1	4	3
VALID CASES	110	1540	26	25	27	32	78					13	11	92	96	10	67	43
NUMBER OF RESPONDENTS	117 100%	1639 100%	28 100%	27 100%	28 100%	34 100%	83 100%					14 100%	11 100%	98 100%	101 100%	11 100%	71 100%	46 100%

[ASKED IF Q3 = YES]

Q5 IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR A CHECK UP OR ROUTINE CARE FOR YOUR CHILD AT A DOCTOR'S OFFICE OR CLINIC?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV HAW/ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q5 YES	185 71%	3464 67%	36 77%~	50 78%	40 60%*	59 72%	130 73%	~	~	~	~	~	19 59%~	20 65%~	153 71%~	162 70%~	13 72%~	124 69%	61 76%
NO	75 29%	1672 33%	11 23%~	14 22%	27 40%*	23 28%	48 27%	~	~	~	~	~	13 41%~	11 35%~	62 29%~	69 30%~	5 28%~	56 31%	19 24%
NOT ANSWERED	10	173	3		3	4	2							2	2			10	
VALID CASES	260	5136	47	64	67	82	178						32	31	215	231	18	180	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q6 IN THE LAST 6 MONTHS, WHEN YOU MADE AN APPOINTMENT FOR A CHECK UP OR ROUTINE CARE FOR YOUR CHILD AT A DOCTOR'S OFFICE OR CLINIC, HOW OFTEN DID YOU GET AN APPOINTMENT AS SOON AS YOUR CHILD NEEDED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q6 NEVER	5 3%	57 2%	~	~	8%~	4%	1 0.8%	~	~	~	~	~	1 6%~	1 5%~	3 2%~	4 3%~	1 8%~	4 3%	1 2%
SOMETIMES	25 14%	393 12%	4 11%~	9 19%~	5 13%~	7 13%	17 14%	~	~	~	~	~	3 17%~	2 10%~	21 14%~	21 14%~	3 23%~	13 11%	12 20%
USUALLY	41 23%	850 26%	4 11%~	11 23%~	9 24%~	17 30%	28 23%	~	~	~	~	~	2 11%~	7 35%~	30 21%~	34 22%~	3 23%~	26 22%	15 25%
ALWAYS	106 60%	1954 60%	27 77%~	28 58%~	21 55%~	30 54%	78 63%	~	~	~	~	~	12 67%~	10 50%~	91 63%~	95 62%~	6 46%~	74 63%	32 53%
#ALWAYS + USUALLY (NET)	147 83%	2804 86%	31 89%~	39 81%~	30 79%~	47 84%	106 85%	~	~	~	~	~	14 78%~	17 85%~	121 83%~	129 84%~	9 69%~	100 85%	47 78%
TOP BOX SCORE	106 60%	1954 60%	27 77%~	28 58%~	21 55%~	30 54%	78 63%	~	~	~	~	~	12 67%~	10 50%~	91 63%~	95 62%~	6 46%~	74 63%	32 53%
NOT ANSWERED	8	210	1	2	2	3	6						1		8	8		7	1
VALID CASES	177	3254	35	48	38	56	124						18	20	145	154	13	117	60
NUMBER OF RESPONDENTS	185	3464	36	50	40	59	130						19	20	153	162	13	124	61
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q5 = YES]

Q7 IN THE LAST 6 MONTHS, NOT COUNTING THE TIMES YOUR CHILD WENT TO AN EMERGENCY ROOM, HOW MANY TIMES DID HE OR SHE GO TO A DOCTOR'S OFFICE OR CLINIC TO GET HEALTH CARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q7 NONE	67 26%	1484 30%	8 17%	13 20%	22 33%	24 30%	43 24%	~	~	~	~	~	11 35%	10 32%	55 26%	59 26%	6 35%	53 30%*	14 18%
1 TIME	76 30%	1437 29%	13 28%	22 34%	21 32%	20 25%	56 32%	~	~	~	~	~	6 19%	10 32%	63 30%	72 31%	2 12%	55 31%	21 27%
2	44 17%	1045 21%	8 17%	14 22%	12 18%	10 13%	29 16%	~	~	~	~	~	5 16%	4 13%	36 17%	41 18%	~	33 19%	11 14%
3	40 16%	518 10%*	12 26%	9 14%	5 8%*	14 18%	29 16%	~	~	~	~	~	5 16%	4 13%	34 16%	35 15%	3 18%	29 16%	11 14%
4	11 4%	229 5%	1 2%	3 5%	1 2%	6 8%	9 5%	~	~	~	~	~	1 3%	1 3%	10 5%	11 5%	~	2 1%*	9 12%
5 TO 9	15 6%	232 5%	4 9%	3 5%	4 6%	4 5%	8 5%	~	~	~	~	~	3 10%	2 6%	11 5%	9 4%	5 29%	6 3%*	9 12%
10 OR MORE TIMES	3 1%	79 2%	~	~	1 2%	2 3%	3 2%~	~	~	~	~	~	~	~	3 1%	2 0.9%	1 6%	~	3 4%
NOT ANSWERED	14	285	4		4	6	3						1		5	4	1	12	2
VALID CASES	256	5024	46	64	66	80	177						31	31	212	229	17	178	78
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q8 IN THE LAST 6 MONTHS, DID YOU AND YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT SPECIFIC THINGS YOU COULD DO TO PREVENT ILLNESS IN YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC		
Q8 #YES	124 66%	2500 72%	27 71%~	35 70%	25 57%~	37 66%	89 66%	~	~	~	~	~	13 65%~	12 57%~	104 66%~	111 65%~	8 73%~	78 63%	46 72%	
NO	64 34%	975 28%	11 29%~	15 30%	19 43%~	19 34%	45 34%	~	~	~	~	~	7 35%~	9 43%~	53 34%~	59 35%~	3 27%~	46 37%	18 28%	
NOT ANSWERED	1	65	1																	1
VALID CASES	188	3475	38	50	44	56	134							20	21	157	170	11	124	64
NUMBER OF RESPONDENTS	189	3540	38	51	44	56	134							20	21	157	170	11	125	64
	100%	100%	100%	100%	100%	100%	100%							100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q9 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU HAVE YOUR QUESTIONS ANSWERED BY YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q9 NEVER	12 6%	83 2%*	2 5%~	1 2%~	4 9%~	5 9%	6 5%	~	~	~	~	~	2 11%~	2 10%~	9 6%~	11 7%~	9 7%	3 5%	
SOMETIMES	20 11%	254 7%	5 13%~	4 8%~	5 11%~	6 11%	16 12%	~	~	~	~	~	2 11%~	1 5%~	18 12%~	17 10%~	3 27%~	16 13%	4 6%
USUALLY	41 22%	708 20%	2 5%~	14 29%~	12 27%~	13 24%	29 22%	~	~	~	~	~	3 16%~	7 33%~	32 21%~	38 23%~	2 18%~	22 18%	19 31%
ALWAYS	112 61%	2421 70%*	29 76%~	29 60%~	23 52%~	31 56%	82 62%	~	~	~	~	~	12 63%~	11 52%~	95 62%~	101 60%~	6 55%~	76 62%	36 58%
#ALWAYS + USUALLY (NET)	153 83%	3129 90%*	31 82%~	43 90%~	35 80%~	44 80%	111 83%	~	~	~	~	~	15 79%~	18 86%~	127 82%~	139 83%~	8 73%~	98 80%	55 89%
TOP BOX SCORE	112 61%	2421 70%*	29 76%~	29 60%~	23 52%~	31 56%	82 62%	~	~	~	~	~	12 63%~	11 52%~	95 62%~	101 60%~	6 55%~	76 62%	36 58%
NOT ANSWERED	4	74		3		1	1						1		3	3		2	2
VALID CASES	185	3466	38	48	44	55	133						19	21	154	167	11	123	62
NUMBER OF RESPONDENTS	189	3540	38	51	44	56	134						20	21	157	170	11	125	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q10 IN THE LAST 6 MONTHS, DID YOU AND YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q10 YES	49 26%	1023 30%	6 16%~	8 16%*	12 27%~	23 41%*	39 29%	~	~	~	~	~	5 ~ 25%~	3 15%~	44 28%~	44 26%~	4 36%~	24 19%*	25 40%
NO	138 74%	2434 70%	31 84%~	42 84%*	32 73%~	33 59%*	95 71%	~	~	~	~	~	15 ~ 75%~	17 85%~	113 72%~	125 74%~	7 64%~	100 81%*	38 60%
NOT ANSWERED	2	83	1	1										1	1		1	1	
VALID CASES	187	3457	37	50	44	56	134						20	20	157	169	11	124	63
NUMBER OF RESPONDENTS	189	3540	38	51	44	56	134						20	21	157	170	11	125	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q11 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, HOW MUCH DID A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT WANT YOUR CHILD TO TAKE A MEDICINE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q11 #YES	46 98%	937 94%~100%	6~100%	6~100%	12~100%	22~96%	38~100%	~	~	~	~	~	4~100%	3~100%	42~100%	41~98%	4~100%	22~96%	24~100%
NO	1 2%	63 6%~	~	~	~	1~4%	~	~	~	~	~	~	~	~	~	1~2%	~	1~4%	~
NOT ANSWERED	2	23		2			1						1		2	2		1	1
VALID CASES	47	1000	6	6	12	23	38						4	3	42	42	4	23	24
NUMBER OF RESPONDENTS	49	1023	6	8	12	23	39						5	3	44	44	4	24	25
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q10 = YES]

Q12 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, HOW MUCH DID A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT NOT WANT YOUR CHILD TO TAKE A MEDICINE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q12 #YES	33 69%	709 71%	4 67%	3 43%	9 75%	17 74%	26 68%	~	~	~	~	~	4 80%	1 33%	30 70%	30 70%	2 50%	14 61%	19 76%
NO	15 31%	290 29%	2 33%	4 57%	3 25%	6 26%	12 32%	~	~	~	~	~	1 20%	2 67%	13 30%	13 30%	2 50%	9 39%	6 24%
NOT ANSWERED	1	24		1			1							1	1	1		1	
VALID CASES	48	999	6	7	12	23	38						5	3	43	43	4	23	25
NUMBER OF RESPONDENTS	49	1023	6	8	12	23	39						5	3	44	44	4	24	25
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q10 = YES]

Q13 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, DID A DOCTOR OR OTHER HEALTH PROVIDER ASK YOU WHAT YOU THOUGHT WAS BEST FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q13 #YES	35 74%	780 79%~	4 67%~	4 67%~	8 67%~	19 83%~	29 76%~	~	~	~	~	~	3 75%~	2 67%~	32 76%~	30 71%~	4 100%~	14 61%~	21 88%
NO	12 26%	209 21%~	2 33%~	2 33%~	4 33%~	4 17%~	9 24%~	~	~	~	~	~	1 25%~	1 33%~	10 24%~	12 29%~	~	9 39%~	3 13%
NOT ANSWERED	2	34		2			1						1		2	2		1	1
VALID CASES	47	989	6	6	12	23	38						4	3	42	42	4	23	24
NUMBER OF RESPONDENTS	49	1023	6	8	12	23	39						5	3	44	44	4	24	25
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q10 = YES]

Q14 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR CHILD'S HEALTH CARE IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q14 WORST HEALTH CARE POSSIBLE		12 0.3%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
01	1 0.5%	10 0.3%	~	~	~	2%	~	~	~	~	~	5%	~	1	1	~	~	1
02	2 1%	13 0.4%	~	2%	~	2%	0.7%	~	~	~	~	~	~	1	2	~	~	1
03		13 0.4%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
04	2 1%	22 0.6%	~	2%	2%	~	1%	~	~	~	~	~	~	2	1	1	2	2
05	11 6%	111 3%	1 3%	4 8%	2 5%	4 7%	7 5%	~	~	~	~	11%	2	1	9	10	~	8
06	8 4%	105 3%	3 8%	3 6%	1 2%	1 2%	5 4%	~	~	~	~	5%	1	1	7	8	~	6
07	23 12%	269 8%	5 13%	6 12%	7 16%	5 9%	17 13%	~	~	~	~	11%	2	2	19	21	1	14
08	40 21%	725 21%	10 26%	10 20%	8 18%	12 21%	34 25%*	~	~	~	~	11%	2	3	36	35	4	26
09	34 18%	742 21%	5 13%	3 6%	6 14%	20 36%*	22 16%	~	~	~	~	16%	3	4	26	30	1	19
BEST HEALTH CARE POSSIBLE	66 35%	1438 42%	14 37%	21 43%	19 43%	12 21%*	46 34%	~	~	~	~	42%	8	10	55	61	4	48
#8-10 (NET)	140 75%	2905 84%*	29 76%	34 69%	33 75%	44 79%	102 76%	~	~	~	~	68%	13	17	117	126	9	93

Continued

Q14 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR CHILD'S HEALTH CARE IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
9-10 (NET)	100 53%	2180 63%*	19 50%~	24 49%~	25 57%~	32 57%	68 51%	~	~	~	~	~	11 58%~	14 67%~	81 52%~	91 54%~	5 45%~	67 54%	33 52%
NOT ANSWERED	2	80	2											1	1	1		1	1
VALID CASES	187	3460	38	49	44	56	134						19	21	156	169	11	124	63
NUMBER OF RESPONDENTS	189	3540	38	51	44	56	134						20	21	157	170	11	125	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%
MEAN	8.36	8.70	8.50	8.22	8.57	8.21	8.39						8.11	8.81	8.35	8.37	8.36	8.41	8.25
p stat_(*=Sig @ p<=.05)		.007*	~	~	~	.468	.743	~	~	~	~	~	~	~	~	~	~	~	.575

[ASKED IF Q7 >= 1]

Q15 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE CARE, TESTS, OR TREATMENT YOUR CHILD NEEDED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q15 NEVER	2 1%	57 2%	~	2%~	~	2%	0.8%	~	~	~	~	~	~	~	1 ~0.6%	2 1%	~	1 ~0.8%	1 2%
SOMETIMES	27 15%	311 9%*	6 16%~	4 8%~	8 18%~	9 16%	12%	~	~	~	~	4 ~21%	5 24%~	21 14%~	24 14%~	2 18%~	16 13%	11 17%	
USUALLY	50 27%	1019 29%	7 18%~	17 35%~	8 18%~	18 33%	41 31%*	~	~	~	~	3 ~16%	3 14%~	45 29%	44 26%~	5 45%~	32 26%	18 29%	
ALWAYS	107 58%	2073 60%	25 66%~	27 55%~	28 64%~	27 49%	75 56%	~	~	~	~	12 ~63%	13 62%~	88 57%~	98 58%~	4 36%~	74 60%	33 52%	
#ALWAYS + USUALLY (NET)	157 84%	3092 89%	32 84%~	44 90%~	36 82%~	45 82%	116 87%	~	~	~	~	15 ~79%	16 76%~	133 86%~	142 85%~	9 82%~	106 86%	51 81%	
TOP BOX SCORE	107 58%	2073 60%	25 66%~	27 55%~	28 64%~	27 49%	75 56%	~	~	~	~	12 ~63%	13 62%~	88 57%~	98 58%~	4 36%~	74 60%	33 52%	
NOT ANSWERED	3	80	2			1	1					1		2	2		2	1	
VALID CASES	186	3460	38	49	44	55	133					19	21	155	168	11	123	63	
NUMBER OF RESPONDENTS	189	3540	38	51	44	56	134					20	21	157	170	11	125	64	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q7 >= 1 TIME]

Q16 IS YOUR CHILD NOW ENROLLED IN ANY KIND OF SCHOOL OR DAYCARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALS #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q16 YES	198 76%	3801 75%	9 19%	54 87%*	62 93%*	73 88%*	136 76%	~	~	~	~	~	24 75%	23 74%	165 76%	176 76%	15 83%	126 70%*	72 90%
NO	61 24%	1296 25%	38 81%	8 13%*	5 7%*	10 12%*	43 24%	~	~	~	~	~	8 25%	8 26%	51 24%	56 24%	3 17%	53 30%*	8 10%
NOT ANSWERED	11	212	3	2	3	3	1								1	1		11	
VALID CASES	259	5097	47	62	67	83	179						32	31	216	232	18	179	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q17 IN THE LAST 6 MONTHS, DID YOU NEED YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TO CONTACT A SCHOOL OR DAYCARE CENTER ABOUT YOUR CHILD'S HEALTH OR HEALTH CARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q17 YES	11 6%	409 11%*	~	3 6%	4 7%	4 6%	8 6%	~	~	~	~	~	1 5%	1 5%	9 6%	10 6%	1 7%	8 7%	3 5%
NO	178 94%	3206 89%*	100%~	9 94%	48 93%	55 94%	66 94%	123 94%	~	~	~	~	21 95%	21 95%	148 94%	158 94%	13 93%	115 93%	63 95%
NOT ANSWERED	9	186		3	3	3	5						2	1	8	8	1	3	6
VALID CASES	189	3615	9	51	59	70	131						22	22	157	168	14	123	66
NUMBER OF RESPONDENTS	198	3801	9	54	62	73	136						24	23	165	176	15	126	72
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q16 = YES]

Q18 IN THE LAST 6 MONTHS, DID YOU GET THE HELP YOU NEEDED FROM YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER IN CONTACTING YOUR CHILD'S SCHOOL OR DAYCARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q18 #YES	11	369	3	4	4	8	8	~	~	~	~	~	1	1	9	10	1	8	3
	100%	92%	~100%	~100%	~100%	~100%	~100%	~	~	~	~	~	~100%	~100%	~100%	~100%	~100%	~100%	~100%
NO		30	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NOT ANSWERED		10																	
VALID CASES	11	399	3	4	4	8							1	1	9	10	1	8	3
NUMBER OF RESPONDENTS	11	409	3	4	4	8							1	1	9	10	1	8	3
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q16 = YES AND Q17 = YES]

Q19 SPECIAL MEDICAL EQUIPMENT OR DEVICES INCLUDE A WALKER, WHEELCHAIR, NEBULIZER, FEEDING TUBES, OR OXYGEN EQUIPMENT. IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET ANY SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q19 YES	13 5%	214 4%	2 4%~	5 8%	3 5%	3 4%	9 5%	~	~	~	~	~	3 10%~	1 3%~	12 6%~	11 5%~	2 11%~	~	13 16%
NO	245 95%	4864 96%	45 96%~	57 92%	63 95%	80 96%	171 95%	~	~	~	~	~	28 90%~	30 97%~	204 94%~	221 95%~	16 89%~	179 100%~	66 84%
NOT ANSWERED	12	231	3	2	4	3							1		1	1		11	1
VALID CASES	258	5078	47	62	66	83	180						31	31	216	232	18	179	79
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q20 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q20 NEVER	1 8%	21 10%	~	~	33%	~	11%	~	~	~	~	~	~	1 8%	~	50%	~	8%
SOMETIMES	3 23%	30 14%	~	40%	33%	~	22%	~	~	~	~	33%	~	3 25%	3 27%	~	~	3 23%
USUALLY	4 31%	46 22%	2 100%	2 40%	~	~	22%	~	~	~	~	33%	1 100%	1 25%	3 27%	1 50%	~	4 31%
ALWAYS	5 38%	113 54%	~	20%	33%	100%	4 44%	~	~	~	~	33%	~	5 42%	5 45%	~	~	5 38%
#ALWAYS + USUALLY (NET)	9 69%	159 76%	2 100%	3 60%	1 33%	3 100%	6 67%	~	~	~	~	67%	2 100%	1 67%	8 73%	1 50%	~	9 69%
TOP BOX SCORE	5 38%	113 54%	~	20%	33%	100%	4 44%	~	~	~	~	33%	~	5 42%	5 45%	~	~	5 38%
NOT ANSWERED		4																
VALID CASES	13	210	2	5	3	3	9					3	1	12	11	2		13
NUMBER OF RESPONDENTS	13	214	2	5	3	3	9					3	1	12	11	2		13
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%		100%

[ASKED IF Q19 = YES]

Q21 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP YOU GET SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC
Q21 #YES	10 77%	170 83%~100%	2 60%~	3 67%~	2 67%~	3 100%~	8 89%~	~	~	~	~	~	1 33%~	1 100%~	9 75%~	10 91%~	~	10 77%
NO	3 23%	36 17%~	~	2 40%~	1 33%~	~	1 11%~	~	~	~	~	~	2 67%~	~	3 25%~	1 9%~	2 100%~	3 23%
NOT ANSWERED		8																
VALID CASES	13	206	2	5	3	3	9						3	1	12	11	2	13
NUMBER OF RESPONDENTS	13	214	2	5	3	3	9						3	1	12	11	2	13
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%

[ASKED IF Q19 = YES]

Q22 IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET SPECIAL THERAPY SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q22 YES	25 10%	522 10%	4 9%~	12 19%*	5 8%	4 5%*	17 10%	~	~	~	~	~	3 10%~	4 13%~	20 9%~	21 9%~	4 22%~	9 5%*	16 20%
NO	231 90%	4555 90%	41 91%~	51 81%*	61 92%	78 95%*	161 90%	~	~	~	~	~	28 90%~	27 87%~	194 91%~	210 91%~	14 78%~	167 95%*	64 80%
NOT ANSWERED	14	232	5	1	4	4	2						1		3	2		14	
VALID CASES	256	5077	45	63	66	82	178						31	31	214	231	18	176	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q23 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THIS THERAPY FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q23 NEVER	2 8%	63 13%~	1 25%~	1 9%~	~	~	2 13%~	~	~	~	~	~	~	2 11%~	2 10%~	~	1 13%~	1 6%
SOMETIMES	2 8%	78 16%~	1 25%~	1 9%~	~	~	~	~	~	~	~	~	1 25%~	2 10%~	~	~	1 13%~	1 6%
USUALLY	4 17%	122 24%~	~	2 18%~	1 20%~	1 25%~	3 19%~	~	~	~	~	1 33%~	4 21%~	2 10%~	2 50%~	~	~	4 25%
ALWAYS	16 67%	236 47%~	2 50%~	7 64%~	4 80%~	3 75%~	11 69%~	~	~	~	~	2 67%~	3 75%~	13 68%~	14 70%~	2 50%~	6 75%~	10 63%
#ALWAYS + USUALLY (NET)	20 83%	358 72%~	2 50%~	9 82%~	5 100%~	4 100%~	14 88%~	~	~	~	~	3 100%~	3 75%~	17 89%~	16 80%~	4 100%~	6 75%~	14 88%
TOP BOX SCORE	16 67%	236 47%~	2 50%~	7 64%~	4 80%~	3 75%~	11 69%~	~	~	~	~	2 67%~	3 75%~	13 68%~	14 70%~	2 50%~	6 75%~	10 63%
NOT ANSWERED	1	23	~	1	~	~	1	~	~	~	~	~	~	1	1	~	1	~
VALID CASES	24	499	4	11	5	4	16	~	~	~	~	3	4	19	20	4	8	16
NUMBER OF RESPONDENTS	25	522	4	12	5	4	17	~	~	~	~	3	4	20	21	4	9	16
	100%	100%	100%	100%	100%	100%	100%	~	~	~	~	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q22 = YES]

Q24 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE OR CLINIC HELP YOU GET THIS THERAPY FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q24 #YES	11 44%	347 69%	1 25%	5 42%	3 60%	2 50%	8 47%	~	~	~	~	~	1 33%	1 25%	9 45%	11 52%	4 100%	6 33%	5 31%
NO	14 56%	153 31%	3 75%	7 58%	2 40%	2 50%	9 53%	~	~	~	~	~	2 67%	3 75%	11 55%	10 48%	4 100%	3 33%	11 69%
NOT ANSWERED		22																	
VALID CASES	25	500	4	12	5	4	17						3	4	20	21	4	9	16
NUMBER OF RESPONDENTS	25	522	4	12	5	4	17						3	4	20	21	4	9	16
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q22 = YES]

Q25 IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET TREATMENT OR COUNSELING FOR YOUR CHILD FOR AN EMOTIONAL, DEVELOPMENTAL, OR BEHAVIORAL PROBLEM?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q25 YES	49 19%	769 15%	1 2%	15 24%	15 23%	18 22%	35 20%	~	~	~	~	~	8 26%	3 10%	44 20%	42 18%	6 33%	8 5%*	41 51%
NO	208 81%	4303 85%	45 98%	48 76%	51 77%	64 78%	144 80%	~	~	~	~	~	23 74%	28 90%	171 80%	190 82%	12 67%	169 95%*	39 49%
NOT ANSWERED	13	237	4	1	4	4	1						1		2	1		13	
VALID CASES	257	5072	46	63	66	82	179						31	31	215	232	18	177	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q26 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THIS TREATMENT OR COUNSELING FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q26 NEVER	5 11%	94 13%	~	2 15%	1 7%	2 11%	4 12%	~	~	~	~	~	1 17%	~	5 12%	4 10%	1 17%	~	5 13%
SOMETIMES	8 17%	122 16%	~	2 15%	3 21%	3 17%	7 21%	~	~	~	~	~	~	~	7 17%	8 21%	~	1 13%	7 18%
USUALLY	10 22%	178 24%	1 100%	2 15%	3 21%	4 22%	7 21%	~	~	~	~	~	2 33%	~	10 24%	6 15%	4 67%	1 13%	9 24%
ALWAYS	23 50%	353 47%	~	7 54%	7 50%	9 50%	16 47%	~	~	~	~	~	3 50%	3 100%	19 46%	21 54%	1 17%	6 75%	17 45%
#ALWAYS + USUALLY (NET)	33 72%	531 71%	1 100%	9 69%	10 71%	13 72%	23 68%	~	~	~	~	~	5 83%	3 100%	29 71%	27 69%	5 83%	7 88%	26 68%
TOP BOX SCORE	23 50%	353 47%	~	7 54%	7 50%	9 50%	16 47%	~	~	~	~	~	3 50%	3 100%	19 46%	21 54%	1 17%	6 75%	17 45%
NOT ANSWERED	3	22	~	2	1	~	1	~	~	~	~	~	2	~	3	3	~	~	3
VALID CASES	46	747	1	13	14	18	34	~	~	~	~	~	6	3	41	39	6	8	38
NUMBER OF RESPONDENTS	49	769	1	15	15	18	35	~	~	~	~	~	8	3	44	42	6	8	41
	100%	100%	100%	100%	100%	100%	100%	~	~	~	~	~	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q25 = YES]

Q27 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE OR CLINIC HELP YOU GET THIS TREATMENT OR COUNSELING FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q27 #YES	23 49%	428 57%	6 ~	10 43%	7 71%	39%	19 56%	~	~	~	~	~	2 29%	21 50%	20 50%	2 33%	5 63%	18 46%	
NO	24 51%	317 43%	1 100%	8 57%	4 29%	11 61%	15 44%	~	~	~	~	~	5 71%	3 100%	21 50%	20 50%	4 67%	3 38%	21 54%
NOT ANSWERED	2	24	1	1			1						1	2	2			2	
VALID CASES	47	745	1	14	14	18	34						7	3	42	40	6	8	39
NUMBER OF RESPONDENTS	49	769	1	15	15	18	35						8	3	44	42	6	8	41
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q25 = YES]

Q28 IN THE LAST 6 MONTHS, DID YOUR CHILD GET CARE FROM MORE THAN ONE KIND OF HEALTH CARE PROVIDER OR USE MORE THAN ONE KIND OF HEALTH CARE SERVICE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q28 YES	75 29%	1124 22%*	13 28%~	18 29%	17 26%	27 33%	54 30%	~	~	~	~	~	8 27%~	6 19%~	64 30%~	64 28%~	8 44%~	35 20%*	40 50%
NO	182 71%	3915 78%*	34 72%~	44 71%	48 74%	56 67%	126 70%	~	~	~	~	~	22 73%~	25 81%~	151 70%~	167 72%~	10 56%~	142 80%*	40 50%
NOT ANSWERED	13	270	3	2	5	3							2	2	2			13	
VALID CASES	257	5039	47	62	65	83	180						30	31	215	231	18	177	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q29 IN THE LAST 6 MONTHS, DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP COORDINATE YOUR CHILD'S CARE AMONG THESE DIFFERENT PROVIDERS OR SERVICES?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q29 #YES	41 56%	673 62%	8 62%~	9 53%~	10 63%~	14 52%~	31 58%~	~	~	~	~	~	2 25%~	6 100%~	33 52%~	36 57%~	3 38%~	19 58%~	22 55%
NO	32 44%	416 38%	5 38%~	8 47%~	6 38%~	13 48%~	22 42%~	~	~	~	~	~	6 75%~	30 48%~	27 43%~	5 63%~	14 42%~	18 45%	
NOT ANSWERED	2	35		1	1		1							1	1				2
VALID CASES	73	1089	13	17	16	27	53					8	6	63	63	8	33	40	
NUMBER OF RESPONDENTS	75	1124	13	18	17	27	54					8	6	64	64	8	35	40	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q28 = YES]

Q30 A PERSONAL DOCTOR IS THE ONE YOUR CHILD WOULD SEE IF HE OR SHE NEEDS A CHECKUP, HAS A HEALTH PROBLEM, OR GETS SICK OR HURT. DOES YOUR CHILD HAVE A PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q30 YES	219 87%	4437 89%	42 91%~	55 89%	56 89%	66 81%	153 86%	~	~	~	~	~	26 81%~	28 97%~	183 86%~	197 87%~	16 89%~	149 86%	70 89%
NO	33 13%	550 11%	4 9%~	7 11%	7 11%	15 19%	24 14%	~	~	~	~	~	6 19%~	1 3%~	31 14%~	30 13%~	2 11%~	24 14%	9 11%
NOT ANSWERED	18	322	4	2	7	5	3							2	3	6		17	1
VALID CASES	252	4987	46	62	63	81	177						32	29	214	227	18	173	79
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q31 IN THE LAST 6 MONTHS, HOW MANY TIMES DID YOUR CHILD VISIT HIS OR HER PERSONAL DOCTOR FOR CARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q31 NONE	53 26%	1154 27%	7 18%	12 24%	16 31%	18 28%	33 23%	~	~	~	~	~	8 36%	9 32%	43 25%	50 27%	3 23%	45 32%*	8 12%
1 TIME	65 32%	1496 35%	8 20%	17 34%	20 38%	20 31%	46 32%	~	~	~	~	~	5 23%	11 39%	53 31%	60 32%	5 38%	44 31%	21 32%
2	46 22%	893 21%	14 35%	11 22%	9 17%	12 19%	34 24%	~	~	~	~	~	3 14%	5 18%	37 22%	42 22%	~	31 22%	15 23%
3	25 12%	389 9%	7 18%	5 10%	3 6%*	10 16%	19 13%	~	~	~	~	~	3 14%	2 7%	22 13%	23 12%	1 8%	16 11%	9 14%
4	9 4%	157 4%	3 8%	1 2%	2 4%	3 5%	7 5%	~	~	~	~	~	1 5%	1 4%	8 5%	6 3%	3 23%	2 1%*	7 11%
5 TO 9	6 3%	138 3%	1 3%	3 6%	2 4%	~	4 3%	~	~	~	~	~	2 9%	~	6 4%	5 3%	1 8%	1 0.7%*	5 8%
10 OR MORE TIMES	2 1%	34 0.8%	~	1 2%	~	1 2%	1 0.7%	~	~	~	~	~	~	~	1 ~0.6%	2 1%	~	1 ~0.7%	1 2%
NOT ANSWERED	13	176	2	5	4	2	9						4		13	9	3	9	4
VALID CASES	206	4261	40	50	52	64	144						22	28	170	188	13	140	66
NUMBER OF RESPONDENTS	219	4437	42	55	56	66	153						26	28	183	197	16	149	70
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES]

Q31A IN THE LAST 6 MONTHS, HOW OFTEN DID YOU HAVE A HARD TIME SPEAKING WITH OR UNDERSTANDING YOUR CHILD'S PERSONAL DOCTOR BECAUSE YOU SPOKE DIFFERENT LANGUAGES?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q31A ALWAYS	2 1%	65 2%	~	2 5%	~	~	1 0.9%	~	~	~	~	~	1 5%	1 0.8%	2 1%	~	1 1%	1 2%
USUALLY		49 2%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
SOMETIMES	9 6%	202 7%	2 6%	2 5%	1 3%	4 9%	6 5%	~	~	~	~	2 14%	1 5%	8 6%	9 7%	~	7 7%	2 4%
NEVER	141 93%	2765 90%	31 94%	34 89%	35 97%	41 91%	104 94%	~	~	~	~	12 86%	17 89%	117 93%	127 92%	9 100%	87 92%	54 95%
#NEVER + SOMETIMES (NET)	150 99%	2967 96%	33 100%	36 95%	36 100%	45 100%	110 99%	~	~	~	~	14 100%	18 95%	125 99%	136 99%	9 100%	94 99%	56 98%
TOP BOX SCORE	141 93%	2765 90%	31 94%	34 89%	35 97%	41 91%	104 94%	~	~	~	~	12 86%	17 89%	117 93%	127 92%	9 100%	87 92%	54 95%
NOT ANSWERED		1 26				1								1		1		1
VALID CASES	152	3081	33	38	36	45	111					14	19	126	138	9	95	57
NUMBER OF RESPONDENTS	153 100%	3107 100%	33 100%	38 100%	36 100%	46 100%	111 100%					14 100%	19 100%	127 100%	138 100%	10 100%	95 100%	58 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q32 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR EXPLAIN THINGS ABOUT YOUR CHILD'S HEALTH IN A WAY THAT WAS EASY TO UNDERSTAND?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q32 NEVER	3 2%	64 2%	1 3%	1 3%	1 ~	1 2%	1 0.9%	~	~	~	~	~	1 5%	2 2%	2 1%	1 10%	~	3 5%
SOMETIMES	5 3%	100 3%	~	2 5%	1 3%	2 4%	4 4%	~	~	~	~	1 7%	~	5 4%	5 4%	~	2 2%	3 5%
USUALLY	22 14%	428 14%	3 9%	6 16%	5 14%	8 17%	15 14%	~	~	~	~	~	4 21%	15 12%	19 14%	1 10%	12 13%	10 17%
ALWAYS	123 80%	2486 81%	29 88%	29 76%	30 83%	35 76%	91 82%	~	~	~	~	13 93%	14 74%	105 83%	112 81%	8 80%	81 85%	42 72%
#ALWAYS + USUALLY (NET)	145 95%	2914 95%	32 97%	35 92%	35 97%	43 93%	106 95%	~	~	~	~	13 93%	18 95%	120 94%	131 95%	9 90%	93 98%	52 90%
TOP BOX SCORE	123 80%	2486 81%	29 88%	29 76%	30 83%	35 76%	91 82%	~	~	~	~	13 93%	14 74%	105 83%	112 81%	8 80%	81 85%	42 72%
NOT ANSWERED		29																
VALID CASES	153	3078	33	38	36	46	111					14	19	127	138	10	95	58
NUMBER OF RESPONDENTS	153 100%	3107 100%	33 100%	38 100%	36 100%	46 100%	111 100%					14 100%	19 100%	127 100%	138 100%	10 100%	95 100%	58 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q33 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR LISTEN CAREFULLY TO YOU?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q33 NEVER	4 3%	29 0.9%	1 3%	~	~	3 7%	~	~	~	~	~	1 8%	2 11%	2 2%	3 2%	1 10%	1 1%	3 5%
SOMETIMES	5 3%	120 4%	1 3%	1 3%	2 6%	1 2%	4 4%	~	~	~	~	~	1 5%	4 3%	4 3%	1 10%	4 4%	1 2%
USUALLY	28 18%	422 14%	5 15%	8 22%	9 25%	6 13%	24 22%	~	~	~	~	2 15%	1 5%	26 21%	26 19%	2 20%	16 17%	12 21%
ALWAYS	115 76%	2505 81%	26 79%	28 76%	25 69%	36 78%	83 75%	~	~	~	~	10 77%	15 79%	94 75%	104 76%	6 60%	74 78%	41 72%
#ALWAYS + USUALLY (NET)	143 94%	2927 95%	31 94%	36 97%	34 94%	42 91%	107 96%	~	~	~	~	12 92%	16 84%	120 95%	130 95%	8 80%	90 95%	53 93%
TOP BOX SCORE	115 76%	2505 81%	26 79%	28 76%	25 69%	36 78%	83 75%	~	~	~	~	10 77%	15 79%	94 75%	104 76%	6 60%	74 78%	41 72%
NOT ANSWERED	1	31	1									1		1				1
VALID CASES	152	3076	33	37	36	46	111					13	19	126	137	10	95	57
NUMBER OF RESPONDENTS	153	3107	33	38	36	46	111					14	19	127	138	10	95	58
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q34 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SHOW RESPECT FOR WHAT YOU HAD TO SAY?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER PAC ALSK NATV #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q34 NEVER	4 3%	30 1%	1 3%	~	~	3 7%	~	~	~	~	~	1 8%	2 11%	2 2%	3 2%	1 10%	1 1%	3 5%
SOMETIMES	6 4%	85 3%	1 3%	2 5%	1 3%	2 4%	5 5%	~	~	~	~	~	~	5 4%	5 4%	1 10%	4 4%	2 4%
USUALLY	26 17%	368 12%	5 15%	9 24%	6 17%	6 13%	20 18%	~	~	~	~	2 15%	2 11%	22 17%	22 16%	2 20%	14 15%	12 21%
ALWAYS	116 76%	2589 84%*	26 79%	26 70%	29 81%	35 76%	86 77%	~	~	~	~	10 77%	15 79%	97 77%	107 78%	6 60%	76 80%	40 70%
#ALWAYS + USUALLY (NET)	142 93%	2957 96%	31 94%	35 95%	35 97%	41 89%	106 95%	~	~	~	~	12 92%	17 89%	119 94%	129 94%	8 80%	90 95%	52 91%
TOP BOX SCORE	116 76%	2589 84%*	26 79%	26 70%	29 81%	35 76%	86 77%	~	~	~	~	10 77%	15 79%	97 77%	107 78%	6 60%	76 80%	40 70%
NOT ANSWERED	1	35	1									1		1				1
VALID CASES	152	3072	33	37	36	46	111					13	19	126	137	10	95	57
NUMBER OF RESPONDENTS	153	3107	33	38	36	46	111					14	19	127	138	10	95	58
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q35 IS YOUR CHILD ABLE TO TALK WITH DOCTORS ABOUT HIS OR HER HEALTH CARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALS	ILND NATV	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q35 YES	100 67%	2086 68%	24 ~ 65%	32 ~ 89%	44 ~ 98%	70 64%	~	~	~	~	~	~ 69%	9	12 63%	81 65%	89 66%	6 60%	61 65%	39 70%
NO	50 33%	964 32%	32 100%	13 35%	4 11%	1 2%	39 36%	~	~	~	~	~ 31%	4	7 37%	43 35%	46 34%	4 40%	33 35%	17 30%
NOT ANSWERED	3	57	1	1	1	2						1		3	3			1	2
VALID CASES	150	3050	32	37	36	45	109					13	19	124	135	10		94	56
NUMBER OF RESPONDENTS	153 100%	3107 100%	33 100%	38 100%	36 100%	46 100%	111 100%					14 100%	19 100%	127 100%	138 100%	10 100%		95 100%	58 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q36 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR EXPLAIN THINGS IN A WAY THAT WAS EASY FOR YOUR CHILD TO UNDERSTAND?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q36 NEVER	4 4%	25 1%	2 ~ 9%	2 ~ 5%	2 ~ 5%	2 3%	~	~	~	~	~	1 13%	~	4 5%	3 3%	1 17%	~	4 11%
SOMETIMES	7 7%	112 5%	1 ~ 4%	4 13%	2 5%	5 7%	~	~	~	~	~	~	1 9%	5 6%	6 7%	1 17%	4 7%	3 8%
USUALLY	18 19%	405 20%	3 ~ 13%	10 31%	5 12%	10 14%	~	~	~	~	~	2 25%	3 27%	12 15%	15 17%	1 17%	12 20%	6 16%
ALWAYS	68 70%	1518 74%	17 ~ 74%	18 56%	33 79%	52 75%	~	~	~	~	~	5 63%	7 64%	58 73%	62 72%	3 50%	43 73%	25 66%
#ALWAYS + USUALLY (NET)	86 89%	1923 93%	20 ~ 87%	28 88%	38 90%	62 90%	~	~	~	~	~	7 88%	10 91%	70 89%	77 90%	4 67%	55 93%	31 82%
TOP BOX SCORE	68 70%	1518 74%	17 ~ 74%	18 56%	33 79%	52 75%	~	~	~	~	~	5 63%	7 64%	58 73%	62 72%	3 50%	43 73%	25 66%
NOT ANSWERED	3	26	1	2	1	1						1	1	2	3		2	1
VALID CASES	97	2060	23	32	42	69						8	11	79	86	6	59	38
NUMBER OF RESPONDENTS	100	2086	24	32	44	70						9	12	81	89	6	61	39
	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME AND Q35 = YES]

Q37 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SPEND ENOUGH TIME WITH YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/PAC ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC	CCC	
Q37 NEVER	2 1%	72 2%	1 3%	~	~	1 2%	1 0.9%	~	~	~	~	~	~	2 2%	1 0.7%	1 10%	1 1%	1 2%	1 1%	1 2%
SOMETIMES	14 9%	238 8%	2 6%	6 17%	2 6%	4 9%	10 9%	~	~	~	~	1 8%	1 5%	11 9%	11 8%	2 20%	7 8%	7 12%	7 8%	7 12%
USUALLY	34 23%	692 23%	4 13%	4 11%	10 28%	16 35%	25 23%	~	~	~	~	4 31%	3 16%	29 23%	31 23%	1 10%	22 24%	12 21%	22 24%	12 21%
ALWAYS	100 67%	2035 67%	25 78%	26 72%	24 67%	25 54%	73 67%	~	~	~	~	8 62%	15 79%	82 66%	92 68%	6 60%	63 68%	37 65%	63 68%	37 65%
#ALWAYS + USUALLY (NET)	134 89%	2727 90%	29 91%	30 83%	34 94%	41 89%	98 90%	~	~	~	~	12 92%	18 95%	111 90%	123 91%	7 70%	85 91%	49 86%	85 91%	49 86%
TOP BOX SCORE	100 67%	2035 67%	25 78%	26 72%	24 67%	25 54%	73 67%	~	~	~	~	8 62%	15 79%	82 66%	92 68%	6 60%	63 68%	37 65%	63 68%	37 65%
NOT ANSWERED	3	70	1	2			2					1		3	3			2	1	
VALID CASES	150	3037	32	36	36	46	109					13	19	124	135	10		93	57	
NUMBER OF RESPONDENTS	153 100%	3107 100%	33 100%	38 100%	36 100%	46 100%	111 100%					14 100%	19 100%	127 100%	138 100%	10 100%		95 100%	58 100%	

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q38 IN THE LAST 6 MONTHS, DID YOUR CHILD'S PERSONAL DOCTOR TALK WITH YOU ABOUT HOW YOUR CHILD IS FEELING, GROWING, OR BEHAVING?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q38 #YES	134 88%	2662 87%	29 88%	36 95%	30 83%	39 85%	101 91%	~	~	~	~	~	13 93%	13 68%	115 91%	122 88%	8 80%	85 89%	49 84%
NO	19 12%	384 13%	4 12%	2 5%	6 17%	7 15%	10 9%	~	~	~	~	~	1 7%	6 32%	12 9%	16 12%	2 20%	10 11%	9 16%
NOT ANSWERED		61																	
VALID CASES	153	3046	33	38	36	46	111						14	19	127	138	10	95	58
NUMBER OF RESPONDENTS	153	3107	33	38	36	46	111						14	19	127	138	10	95	58
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q39 IN THE LAST 6 MONTHS, DID YOUR CHILD GET CARE FROM A DOCTOR OR OTHER HEALTH PROVIDER BESIDES HIS OR HER PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q39 YES	78 52%	1240 41%*	18 56%~	15 41%~	18 50%~	27 59%~	59 53%~	~	~	~	~	~	6 46%~	8 44%~	67 53%~	69 51%~	7 70%~	40 43%*	38 67%
NO	73 48%	1789 59%*	14 44%~	22 59%~	18 50%~	19 41%~	52 47%~	~	~	~	~	~	7 54%~	10 56%~	59 47%~	67 49%~	3 30%~	54 57%*	19 33%
NOT ANSWERED	2	78	1	1									1	1	1	2		1	1
VALID CASES	151	3029	32	37	36	46	111						13	18	126	136	10	94	57
NUMBER OF RESPONDENTS	153	3107	33	38	36	46	111						14	19	127	138	10	95	58
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q40 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SEEM INFORMED AND UP-TO-DATE ABOUT THE CARE YOUR CHILD GOT FROM THESE DOCTORS OR OTHER HEALTH PROVIDERS?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER				
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC	
Q40 NEVER	8 11%	81 7%	3 17%	2 ~	2 11%	3 12%	5 9%	~	~	~	~	~	1 17%	1 13%	7 11%	7 10%	1 14%	5 13%	3 8%
SOMETIMES	7 9%	139 12%	2 11%	2 14%	3 17%	~	6 11%	~	~	~	~	~	1 13%	6 9%	6 9%	1 14%	3 8%	4 11%	
USUALLY	15 20%	342 28%	5 28%	3 21%	3 17%	4 15%	11 19%	~	~	~	~	~	2 33%	13 20%	12 18%	2 29%	6 16%	9 24%	
ALWAYS	46 61%	645 53%	8 44%	9 64%	10 56%	19 73%	35 61%	~	~	~	~	~	3 50%	6 75%	39 60%	42 63%	3 43%	24 63%	22 58%
#ALWAYS + USUALLY (NET)	61 80%	987 82%	13 72%	12 86%	13 72%	23 88%	46 81%	~	~	~	~	~	5 83%	6 75%	52 80%	54 81%	5 71%	30 79%	31 82%
TOP BOX SCORE	46 61%	645 53%	8 44%	9 64%	10 56%	19 73%	35 61%	~	~	~	~	~	3 50%	6 75%	39 60%	42 63%	3 43%	24 63%	22 58%
NOT ANSWERED	2	33		1		1	2							2	2			2	
VALID CASES	76	1207	18	14	18	26	57						6	8	65	67	7	38	38
NUMBER OF RESPONDENTS	78 100%	1240 100%	18 100%	15 100%	18 100%	27 100%	59 100%						6 100%	8 100%	67 100%	69 100%	7 100%	40 100%	38 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME AND Q39 = YES]

Q41 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q41 WORST PERSONAL DOCTOR POSSIBLE	1 0.5%	6 0.1%	~	~	~	2%	~	~	~	~	~	~	~	~	1 ~0.6%	1 ~	8 ~	~	2%
01	1 0.5%	4 0.1%	~	~	1 2%	~	1 ~0.7%	~	~	~	~	~	~	~	1 ~0.6%	1 ~	8 ~	1 ~0.7%	~
02	1 0.5%	12 0.3%	~	1 2%	~	~	1 ~0.7%	~	~	~	~	~	~	~	1 ~0.6%	1 ~0.5%	~	~	2%
03	3 1%	23 0.5%	1 2%	1 2%	~	1 2%	2 1%	~	~	~	~	~	1 4%	~	3 ~2%	1 ~0.5%	1 8%	2 1%	1 2%
04	2 1%	19 0.4%	1 2%	~	~	1 2%	~	~	~	~	~	~	1 4%	1 4%	1 ~0.6%	2 1%	~	~	2 3%
05	12 6%	105 2%*	3 7%	3 6%	3 6%	3 5%	9 6%	~	~	~	~	~	2 8%	~	12 7%	12 6%	~	10 7%	2 3%
06	4 2%	97 2%	1 2%	1 2%	1 2%	1 2%	4 3%*	~	~	~	~	~	~	~	4 ~2%	4 2%	~	1 ~0.7%	3 5%
07	17 8%	261 6%	2 5%	7 14%	5 10%	3 5%	11 8%	~	~	~	~	~	3 ~13%	2 7%	14 8%	15 8%	2 15%	10 7%	7 11%
08	41 20%	672 16%	5 12%	9 18%	10 19%	17 27%	30 21%	~	~	~	~	~	5 ~21%	4 15%	35 20%	38 20%	2 15%	31 22%	10 15%
09	36 17%	839 20%	7 17%	7 14%	9 17%	13 21%	24 17%	~	~	~	~	~	5 ~21%	5 19%	29 17%	34 18%	1 8%	24 17%	12 18%
BEST PERSONAL DOCTOR POSSIBLE	89 43%	2208 52%*	22 52%	21 42%	23 44%	23 37%	63 43%	~	~	~	~	~	7 ~29%	15 56%	72 42%	82 43%	5 38%	62 44%	27 41%
#8-10 (NET)	166 80%	3719 88%*	34 81%	37 74%	42 81%	53 84%	117 81%	~	~	~	~	~	17 ~71%	24 89%	136 79%	154 81%	8 62%	117 83%	49 74%

Continued

Q41 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & POOR	NO CCC	CCC
9-10 (NET)	125 60%	3047 72%*	29 69%~	28 56%	32 62%	36 57%	87 60%	~	~	~	~	~	12 50%~	20 74%~	101 58%~	116 61%~	6 46%~	86 61%	39 59%
NOT ANSWERED	12	191		5	4	3	8						2	1	10	8	3	8	4
VALID CASES	207	4246	42	50	52	63	145						24	27	173	189	13	141	66
NUMBER OF RESPONDENTS	219 100%	4437 100%	42 100%	55 100%	56 100%	66 100%	153 100%						26 100%	28 100%	183 100%	197 100%	16 100%	149 100%	70 100%
MEAN	8.53	8.98	8.69	8.40	8.62	8.44	8.56						8.04	9.07	8.43	8.63	7.15	8.63	8.30
p stat_(*=Sig @ p<=.05)		.000*	~.587	.687	.684	.709	~	~	~	~	~	~	~	~	~	~	~	~.244	

[ASKED IF Q30 = YES]

Q42 DOES YOUR CHILD HAVE ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS THAT HAVE LASTED FOR MORE THAN 3 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q42 YES	67 32%	1096 26%*	6 14%~	17 33%	19 37%	25 39%	50 34%	~	~	~	~	~	9 36%~	3 11%~	61 35%~	53 28%~	12 92%~	11 8%*	56 84%
NO	142 68%	3160 74%*	36 86%~	34 67%	33 63%	39 61%	95 66%	~	~	~	~	~	16 64%~	25 89%~	113 65%~	138 72%~	1 8%~	131 92%*	11 16%
NOT ANSWERED	10	181		4	4	2	8						1		9	6	3	7	3
VALID CASES	209	4256	42	51	52	64	145						25	28	174	191	13	142	67
NUMBER OF RESPONDENTS	219	4437	42	55	56	66	153						26	28	183	197	16	149	70
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES]

Q43 DOES YOUR CHILD'S PERSONAL DOCTOR UNDERSTAND HOW THESE MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS AFFECT YOUR CHILD'S DAY-TO-DAY LIFE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q43 #YES	51 81%	955 90%	4 67%~	11 73%~	14 82%~	22 88%~	42 88%~	~	~	~	~	~	4 50%~	2 67%~	47 81%~	41 84%~	8 67%~	5 56%~	46 85%
NO	12 19%	109 10%	2 33%~	4 27%~	3 18%~	3 12%~	6 13%~	~	~	~	~	~	4 50%~	1 33%~	11 19%~	8 16%~	4 33%~	4 44%~	8 15%
NOT ANSWERED	4	32		2	2		2						1		3	4		2	2
VALID CASES	63	1064	6	15	17	25	48						8	3	58	49	12	9	54
NUMBER OF RESPONDENTS	67	1096	6	17	19	25	50						9	3	61	53	12	11	56
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q42 = YES]

Q44 DOES YOUR CHILD'S PERSONAL DOCTOR UNDERSTAND HOW YOUR CHILD'S MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS AFFECT YOUR FAMILY'S DAY-TO-DAY LIFE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q44 #YES	50 77%	906 85%	4 67%~	11 65%~	14 82%~	21 84%~	40 83%~	~	~	~	~	~	5 56%~	2 67%~	46 78%~	41 80%~	7 58%~	6 60%~	44 80%~
NO	15 23%	155 15%	2 33%~	6 35%~	3 18%~	4 16%~	8 17%~	~	~	~	~	~	4 44%~	1 33%~	13 22%~	10 20%~	5 42%~	4 40%~	11 20%~
NOT ANSWERED	2	35				2	2							2	2	2		1	1
VALID CASES	65	1061	6	17	17	25	48						9	3	59	51	12	10	55
NUMBER OF RESPONDENTS	67	1096	6	17	19	25	50						9	3	61	53	12	11	56
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q42 = YES]

Q45 SPECIALISTS ARE DOCTORS LIKE SURGEONS, HEART DOCTORS, ALLERGY DOCTORS, SKIN DOCTORS, AND OTHER DOCTORS WHO SPECIALIZE IN ONE AREA OF HEALTH CARE. IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR YOUR CHILD TO SEE A SPECIALIST?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & POOR	NO CCC	CCC
Q45 YES	52 21%	856 17%	4 9%	11 18%	13 20%	24 30%*	39 22%	~	~	~	~	6 20%	3 10%	47 22%	42 18%	9 50%	14 8%*	38 48%
NO	201 79%	4125 83%	42 91%	51 82%	51 80%	57 70%*	141 78%	~	~	~	~	24 80%	28 90%	168 78%	190 82%	9 50%	160 92%*	41 52%
NOT ANSWERED	17	328	4	2	6	5						2	2	1			16	1
VALID CASES	253	4981	46	62	64	81	180					30	31	215	232	18	174	79
NUMBER OF RESPONDENTS	270 100%	5309 100%	50 100%	64 100%	70 100%	86 100%	180 100%					32 100%	31 100%	217 100%	233 100%	18 100%	190 100%	80 100%

Q46 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT FOR YOUR CHILD TO SEE A SPECIALIST AS SOON AS YOU NEEDED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q46 NEVER	3 6%	59 7%	1 ~	1 9%~	1 8%~	1 4%~	3 8%~	~	~	~	~	~	~	3 7%~	2 5%~	1 13%~	1 7%~	2 5%
SOMETIMES	7 14%	127 15%	2 ~	2 18%~	3 15%~	3 13%~	5 13%~	~	~	~	~	~	1 33%~	5 11%~	7 17%~	~	2 14%~	5 14%
USUALLY	12 24%	239 29%	3 75%~	2 18%~	4 31%~	3 13%~	6 16%~	~	~	~	~	4 67%~	1 33%~	10 22%~	8 19%~	3 38%~	3 21%~	9 24%
ALWAYS	29 57%	410 49%	1 25%~	6 55%~	6 46%~	16 70%~	24 63%~	~	~	~	~	2 33%~	1 33%~	28 61%~	25 60%~	4 50%~	8 57%~	21 57%
#ALWAYS + USUALLY (NET)	41 80%	649 78%	4 100%~	8 73%~	10 77%~	19 83%~	30 79%~	~	~	~	~	6 100%~	2 67%~	38 83%~	33 79%~	7 88%~	11 79%~	30 81%
TOP BOX SCORE	29 57%	410 49%	1 25%~	6 55%~	6 46%~	16 70%~	24 63%~	~	~	~	~	2 33%~	1 33%~	28 61%~	25 60%~	4 50%~	8 57%~	21 57%
NOT ANSWERED	1	21				1	1							1		1		1
VALID CASES	51	835	4	11	13	23	38					6	3	46	42	8	14	37
NUMBER OF RESPONDENTS	52 100%	856 100%	4 100%	11 100%	13 100%	24 100%	39 100%					6 100%	3 100%	47 100%	42 100%	9 100%	14 100%	38 100%

[ASKED IF Q45 = YES]

Q47 HOW MANY SPECIALISTS HAS YOUR CHILD SEEN IN THE LAST 6 MONTHS?

	BANT	BANT	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER	
	OT1	OT2	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q47 NONE	4 8%	48 6%	~	1 9%	~	3 14%	3 8%	~	~	~	~	~	~	3 7%	3 7%	~	3 21%	1 3%
1 SPECIALIST	32 64%	509 61%	2 50%	7 64%	7 54%	16 73%	26 70%	~	~	~	~	2 33%	2 67%	29 64%	31 76%	1 13%	10 71%	22 61%
2	8 16%	170 20%	~	2 18%	4 31%	2 9%	5 14%	~	~	~	~	2 33%	~	8 18%	4 10%	4 50%	~	8 22%
3	5 10%	53 6%	1 25%	1 9%	2 15%	1 5%	3 8%	~	~	~	~	1 17%	1 33%	4 9%	3 7%	2 25%	1 7%	4 11%
4	1 2%	27 3%	1 25%	~	~	~	~	~	~	~	~	1 17%	~	1 2%	~	1 13%	~	1 3%
5 OR MORE SPECIALISTS		25 3%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NOT ANSWERED		2				2	2							2	1	1		2
VALID CASES	50	832	4	11	13	22	37					6	3	45	41	8	14	36
NUMBER OF RESPONDENTS	52	856	4	11	13	24	39					6	3	47	42	9	14	38
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q45 = YES]

Q48 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOUR CHILD SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST?

	BANT OT1	BANT OT2	AGE					RACE					ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ NATV #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q48 WORST SPECIALIST POSSIBLE	1 2%	7 0.9%	~	10%	~	~	1 3%	~	~	~	~	~	~	1 2%	1 3%	~	~	~	1 3%
01		1 0.1%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
02		5 0.6%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
03		7 0.9%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
04		5 0.6%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
05	1 2%	20 3%	~	~	1 8%	~	1 3%	~	~	~	~	~	~	1 2%	1 3%	~	~	~	1 3%
06		24 3%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
07	4 9%	51 7%	~	~	2 15%	2 11%	4 12%	~	~	~	~	~	~	4 10%	3 8%	1 13%	~	~	4 11%
08	11 24%	135 17%	2 50%	3 30%	1 8%	5 28%	5 15%	~	~	~	~	~	4 67%	1 33%	9 22%	8 22%	3 38%	3 30%	8 23%
09	5 11%	171 22%	1 25%	~	1 8%	3 17%	5 15%	~	~	~	~	~	~	5 12%	5 14%	~	~	1 10%	4 11%
BEST SPECIALIST POSSIBLE	23 51%	353 45%	1 25%	6 60%	8 62%	8 44%	17 52%	~	~	~	~	~	2 33%	2 67%	21 51%	19 51%	4 50%	6 60%	17 49%

Continued

Q48 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOUR CHILD SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC		
#8-10 (NET)	39 87%	659 85%	4 100%	9 90%	10 77%	16 89%	27 82%	~	~	~	~	~	6 100%	3 100%	35 85%	32 86%	7 88%	10 100%	29 83%
9-10 (NET)	28 62%	524 67%	2 50%	6 60%	9 69%	11 61%	22 67%	~	~	~	~	~	2 33%	26 67%	2 63%	24 65%	4 50%	7 70%	21 60%
NOT ANSWERED	1	5				1	1							1	1		1		
VALID CASES	45	779	4	10	13	18	33					6	3	41	37	8	10	35	
NUMBER OF RESPONDENTS	46	784	4	10	13	19	34					6	3	42	38	8	11	35	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	
MEAN	8.80	8.73	8.75	8.40	8.92	8.94	8.73					8.67	9.33	8.78	8.78	8.88	9.30	8.66	
p_stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	

[ASKED IF Q45 = YES AND Q47 >= 1 SPECIALIST]

Q49 IN THE LAST 6 MONTHS, DID YOU GET INFORMATION OR HELP FROM CUSTOMER SERVICE AT YOUR CHILD'S HEALTH PLAN?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT#	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR MUL- TI ##	HIS- IC IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q49 YES	43 17%	1241 25%*	5 11%~	17 27%*	8 13%	13 16%	26 15%	~	~	~	~	~	7 23%~	8 26%~	34 16%~	39 17%~	3 17%~	32 18%	11 14%
NO	209 83%	3699 75%*	40 89%~	45 73%*	56 88%	68 84%	153 85%	~	~	~	~	~	23 77%~	23 74%~	180 84%~	192 83%~	15 83%~	141 82%	68 86%
NOT ANSWERED	18	369	5	2	6	5	1						2		3	2		17	1
VALID CASES	252	4940	45	62	64	81	179						30	31	214	231	18	173	79
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q50 IN THE LAST 6 MONTHS, HOW OFTEN DID CUSTOMER SERVICE AT YOUR CHILD'S HEALTH PLAN GIVE YOU THE INFORMATION OR HELP YOU NEEDED?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER				
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	MUL-OTHR ##	TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q50 NEVER	1 2%	36 3%	~	~	~	8%	1 4%	~	~	~	~	~	~	~	3%	1 3%	~	1 3%	
SOMETIMES	3 7%	228 19%	~	7%	~	15%	2 8%	~	~	~	~	~	~	~	6%	2 5%	~	2 7%	1 9%
USUALLY	18 44%	350 29%	60%	60%	38%	23%	12 48%	~	~	~	~	~	3 43%	2 29%	16 48%	15 41%	3 100%	12 40%	6 55%
ALWAYS	19 46%	598 49%	40%	33%	63%	54%	10 40%	~	~	~	~	~	4 57%	5 71%	14 42%	19 51%	~	15 50%	4 36%
#ALWAYS + USUALLY (NET)	37 90%	948 78%	100%	93%	100%	77%	22 88%	~	~	~	~	~	7 100%	7 100%	30 91%	34 92%	3 100%	27 90%	10 91%
TOP BOX SCORE	19 46%	598 49%	40%	33%	63%	54%	10 40%	~	~	~	~	~	4 57%	5 71%	14 42%	19 51%	~	15 50%	4 36%
NOT ANSWERED	2	29	~	2	~	~	1	~	~	~	~	~	~	1	1	2	~	2	~
VALID CASES	41	1212	5	15	8	13	25	~	~	~	~	~	7	7	33	37	3	30	11
NUMBER OF RESPONDENTS	43	1241	5	17	8	13	26	~	~	~	~	~	7	8	34	39	3	32	11
	100%	100%	100%	100%	100%	100%	100%	~	~	~	~	~	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q49 = YES]

Q51 IN THE LAST 6 MONTHS, HOW OFTEN DID CUSTOMER SERVICE STAFF AT YOUR CHILD'S HEALTH PLAN TREAT YOU WITH COURTESY AND RESPECT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q51 NEVER	1 2%	17 1%	~	~	~	8%	1 4%	~	~	~	~	~	~	1 3%	1 3%	~	1 3%	~
SOMETIMES	1 2%	87 7%	~	7%	~	~	1 4%	~	~	~	~	~	~	1 3%	1 3%	~	~	1 9%
USUALLY	12 29%	274 23%	2 40%	5 33%	1 13%	4 31%	7 28%	~	~	~	~	3 43%	1 14%	10 30%	10 27%	1 33%	10 33%	2 18%
ALWAYS	27 66%	831 69%	3 60%	9 60%	7 88%	8 62%	16 64%	~	~	~	~	4 57%	6 86%	21 64%	25 68%	2 67%	19 63%	8 73%
#ALWAYS + USUALLY (NET)	39 95%	1105 91%	5 100%	14 93%	8 100%	12 92%	23 92%	~	~	~	~	7 100%	7 100%	31 94%	35 95%	3 100%	29 97%	10 91%
TOP BOX SCORE	27 66%	831 69%	3 60%	9 60%	7 88%	8 62%	16 64%	~	~	~	~	4 57%	6 86%	21 64%	25 68%	2 67%	19 63%	8 73%
NOT ANSWERED	2	32	2				1						1	1	2		2	
VALID CASES	41	1209	5	15	8	13	25					7	7	33	37	3	30	11
NUMBER OF RESPONDENTS	43	1241	5	17	8	13	26					7	8	34	39	3	32	11
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q49 = YES]

Q52 IN THE LAST 6 MONTHS, DID YOUR CHILD'S HEALTH PLAN GIVE YOU ANY FORMS TO FILL OUT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR MUL- TI ##	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q52 YES	72 29%	1806 37%*	13 28%~	16 26%	16 25%	27 34%	48 27%	~	~	~	~	~	8 ~ 27%	10 32%~	58 27%~	62 27%~	8 44%~	48 28%	24 31%
NO	179 71%	3092 63%*	33 72%~	46 74%	48 75%	52 66%	130 73%	~	~	~	~	~	22 ~ 73%	21 68%~	155 73%~	167 73%~	10 56%~	125 72%	54 69%
NOT ANSWERED	19	411	4	2	6	7	2						2		4	4		17	2
VALID CASES	251	4898	46	62	64	79	178						30	31	213	229	18	173	78
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

FQ53 IN THE LAST 6 MONTHS, HOW OFTEN WERE THE FORMS FROM YOUR CHILD'S HEALTH PLAN EASY TO FILL OUT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR MUL- TI ##	HIS- IC IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
FQ53 NEVER	6 2%	83 2%	~	2%	~	6%*	2%	~	~	~	~	~	3%	2%	4%	6%	3%	5%	1%
SOMETIMES	13 5%	357 7%	7%~	8%	5%	3%	5%	~	~	~	~	~	3%	10%	8%	4%	22%	9%	5%
USUALLY	24 10%	646 13%*	9%~	10%	5%	14%	8%	~	~	~	~	~	17%	10%	19%	10%	6%	14%	10%
ALWAYS	206 83%	3743 78%*	85%~	80%	90%*	77%	85%	~	~	~	~	~	79%	81%	84%	84%	72%	143	81%
#ALWAYS + USUALLY (NET)	230 92%	4389 91%	93%~	90%	95%	91%	93%	~	~	~	~	~	97%	90%	93%	94%	78%	157	94%
TOP BOX SCORE	206 83%	3743 78%*	85%~	80%	90%*	77%	85%	~	~	~	~	~	79%	81%	84%	84%	72%	143	81%
NOT ANSWERED	2	69	1	1			1					1	2	2			2		
VALID CASES	249	4829	46	61	63	79	177					29	31	211	227	18	171	78	
NUMBER OF RESPONDENTS	251	4898	46	62	64	79	178					30	31	213	229	18	173	78	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q52 = YES. RESPONSE OF 'ALWAYS' PADDED WITH Q52 = NO]

Q54 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S HEALTH PLAN?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q54 WORST HEALTH PLAN POSSIBLE	1 0.4%	17 0.3%	~	~	~	1%	1 0.6%	~	~	~	~	~	1 ~0.5%	1 ~0.4%	~	~	1 ~0.6%	
01	2 0.8%	14 0.3%	~	~	1 2%	1 1%	1 0.6%	~	~	~	~	~	2 ~0.9%	2 ~	11 ~	2 ~	~	2 3%
02	1 0.4%	21 0.4%	~	1 2%	~	~	1 0.6%	~	~	~	~	~	1 ~0.5%	1 ~0.4%	~	~	1 ~0.6%	
03	3 1%	35 0.7%	~	2 3%	~	1 1%	1 0.6%	~	~	~	~	2 7%	3 ~	3 1%	3 1%	~	2 1%	1 1%
04	6 2%	62 1%	4 4%	1 2%	~	3 4%	4 2%	~	~	~	~	1 3%	5 ~	5 2%	1 2%	4 6%	2 2%	3 3%
05	19 8%	266 5%	2 2%	3 5%	7 11%	8 10%	13 7%	~	~	~	~	2 7%	3 10%	15 7%	16 7%	3 17%	14 8%	5 6%
06	14 6%	237 5%	4 4%	5 8%	3 5%	4 5%	11 6%	~	~	~	~	~	2 7%	11 5%	14 6%	~	9 5%	5 6%
07	26 10%	471 10%	9 9%	7 11%	9 14%	6 8%	21 12%	~	~	~	~	4 ~14%	1 3%	25 12%	25 11%	1 6%	15 9%	11 14%
08	63 25%	939 19%*	10 22%	11 18%	17 27%	25 32%	42 24%	~	~	~	~	12 ~41%	5 17%	56 27%	56 25%	5 28%	43 26%	20 25%
09	43 17%	844 17%	13 28%	7 11%	10 16%	13 17%	30 17%	~	~	~	~	3 ~10%	6 20%	35 17%	37 16%	5 28%	26 15%	17 21%
BEST HEALTH PLAN POSSIBLE	70 28%	1982 41%*	14 30%	24 39%*	16 25%	16 21%	52 29%	~	~	~	~	5 ~17%	13 43%	57 27%	69 30%	1 6%	53 32%	17 21%
#8-10 (NET)	176 71%	3765 77%*	37 80%	42 69%	43 68%	54 69%	124 70%	~	~	~	~	20 ~69%	24 80%	148 70%	162 71%	11 61%	122 73%	54 68%

Continued

Q54 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S HEALTH PLAN?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
9-10 (NET)	113 46%	2826 58%*	27 59%~	31 51%	26 41%	29 37%	82 46%	~	~	~	~	~	8 28%~	19 63%~	92 44%~	106 47%~	6 33%~	79 47%	34 43%
NOT ANSWERED	22	421	4	3	7	8	3						3	1	6	6		22	
VALID CASES	248	4888	46	61	63	78	177						29	30	211	227	18	168	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%
MEAN	8.02	8.47	8.48	8.15	7.98	7.68	8.06						7.62	8.60	7.97	8.11	6.83	8.10	7.85
p stat_(*=Sig @ p<=.05)		.000*	~.575	.860	.078	.652	~	~	~	~	~	~	~	~	~	~	~	~.351	

Q55 IN THE LAST 6 MONTHS, DID YOU GET OR REFILL ANY PRESCRIPTION MEDICINES FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q55 YES	105 42%	1910 39%	14 30%~	30 48%	26 41%	35 44%	77 43%	~	~	~	~	~	12 ~ 38%	11 35%~	92 43%~	93 40%~	12 71%~	48 28%*	57 71%
NO	148 58%	3030 61%	33 70%~	33 52%	37 59%	45 56%	101 57%	~	~	~	~	~	20 ~ 63%	20 65%~	123 57%~	139 60%~	5 29%~	125 72%*	23 29%
NOT ANSWERED	17	369	3	1	7	6	2							2	1	1	17		
VALID CASES	253	4940	47	63	63	80	178						32	31	215	232	17	173	80
NUMBER OF RESPONDENTS	270 100%	5309 100%	50 100%	64 100%	70 100%	86 100%	180 100%						32 100%	31 100%	217 100%	233 100%	18 100%	190 100%	80 100%

Q56 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET PRESCRIPTION MEDICINES FOR YOUR CHILD THROUGH HIS OR HER HEALTH PLAN?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD POOR	NO CCC	CCC
Q56 NEVER	2 2%	42 2%	~	1 3%	1 4%	~	2 3%	~	~	~	~	~	~	~	2 2%	2 2%	~	1 2%	1 2%
SOMETIMES	7 7%	156 8%	~	4 14%	1 4%	2 6%	3 4%	~	~	~	~	~	2 17%	~	5 5%	7 8%	~	7 15%	~
USUALLY	31 30%	483 26%	29%	4 28%	8 31%	8 31%	11 32%	25 32%	~	~	~	~	1 8%	3 30%	28 30%	25 27%	6 50%	9 19%	22 39%
ALWAYS	64 62%	1206 64%	71%	10 55%	16 62%	16 63%	22 61%	47 61%	~	~	~	~	9 75%	7 70%	57 62%	58 63%	6 50%	30 64%	34 60%
#ALWAYS + USUALLY (NET)	95 91%	1689 90%	100%	14 83%	24 92%	24 94%	33 94%	72 94%	~	~	~	~	10 83%	10 100%	85 92%	83 90%	12 100%	39 83%	56 98%
TOP BOX SCORE	64 62%	1206 64%	71%	10 55%	16 62%	16 63%	22 61%	47 61%	~	~	~	~	9 75%	7 70%	57 62%	58 63%	6 50%	30 64%	34 60%
NOT ANSWERED		1 23		1										1		1		1	
VALID CASES	104	1887	14	29	26	35	77						12	10	92	92	12	47	57
NUMBER OF RESPONDENTS	105	1910	14	30	26	35	77						12	11	92	93	12	48	57
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q55 = YES]

Q57 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP YOU GET YOUR CHILD'S PRESCRIPTION MEDICINES?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q57 #YES	55 52%	1118 60%	11 79%~	12 40%~	14 54%~	18 51%~	41 53%~	~	~	~	~	~	6 50%~	6 55%~	48 52%~	49 53%~	6 50%~	21 44%~	34 60%~
NO	50 48%	755 40%	3 21%~	18 60%~	12 46%~	17 49%~	36 47%~	~	~	~	~	~	6 50%~	5 45%~	44 48%~	44 47%~	6 50%~	27 56%~	23 40%~
NOT ANSWERED		37																	
VALID CASES	105	1873	14	30	26	35	77						12	11	92	93	12	48	57
NUMBER OF RESPONDENTS	105	1910	14	30	26	35	77						12	11	92	93	12	48	57
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q55 = YES]

Q57A A REGULAR DENTIST IS ONE YOUR CHILD WOULD GO TO FOR CHECK-UPS AND CLEANINGS OR WHEN HE/SHE HAS A CAVITY OR TOOTH PAIN. DOES YOUR CHILD HAVE A REGULAR DENTIST?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q57A YES	198 80%	3983 82%	21 46%~	56 90%*	56 88%*	65 84%	144 80%	~	~	~	~	~	22 71%~	23 79%~	171 80%~	181 79%~	14 82%~	134 79%	64 81%
NO	51 20%	876 18%	25 54%~	6 10%*	8 13%*	12 16%	35 20%	~	~	~	~	~	9 29%~	6 21%~	44 20%~	48 21%~	3 18%~	36 21%	15 19%
NOT ANSWERED	21	450	4	2	6	9	1						1	2	2	4	1	20	1
VALID CASES	249	4859	46	62	64	77	179						31	29	215	229	17	170	79
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q57B IN THE LAST 6 MONTHS, DID YOUR CHILD GO TO A DENTIST'S OFFICE OR CLINIC FOR CARE?

	BANT OT1	BANT OT2	AGE				RACE							ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q57B YES	137 55%	2993 61%*	10 22%~	38 61%	43 67%*	46 58%	98 55%	~	~	~	~	~	13 ~ 42%~	21 68%~	114 53%~	129 56%~	7 39%~	90 53%	47 59%
NO	114 45%	1901 39%*	36 78%~	24 39%	21 33%*	33 42%	81 45%	~	~	~	~	~	18 ~ 58%~	10 32%~	101 47%~	103 44%~	11 61%~	81 47%	33 41%
NOT ANSWERED	19	415	4	2	6	7	1						1		2	1		19	
VALID CASES	251	4894	46	62	64	79	179						31	31	215	232	18	171	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q57C IN THE LAST 6 MONTHS, HOW OFTEN DID THE DENTISTS OR DENTAL STAFF EXPLAIN WHAT THEY WERE DOING WHILE TREATING YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q57C NEVER	1 0.7%	52 2%	~	1 3%	~	~	1 1%	~	~	~	~	~	~	~	1 ~0.9%	1 0.8%	~	~	1 2%
SOMETIMES	4 3%	168 6%	~	1 3%	~	3 7%	2 2%	~	~	~	~	~	~	1 5%	3 3%	3 2%	1 17%	2 2%	2 4%
USUALLY	28 21%	532 18%	20%	2 32%	12 9%	4 23%	10 24%	23 ~	~	~	~	~	1 8%	3 14%	24 22%	26 20%	1 17%	21 24%	7 15%
ALWAYS	101 75%	2201 75%	80%	8 62%	23 91%	39 70%	31 73%	69 ~	~	~	~	~	12 92%	17 81%	83 75%	97 76%	4 67%	65 74%	36 78%
#ALWAYS + USUALLY (NET)	129 96%	2733 93%	100%	10 95%	35 100%	43 100%	41 93%	92 97%	~	~	~	~	13 100%	20 95%	107 96%	123 97%	5 83%	86 98%	43 93%
TOP BOX SCORE	101 75%	2201 75%	80%	8 62%	23 91%	39 70%	31 73%	69 ~	~	~	~	~	12 92%	17 81%	83 75%	97 76%	4 67%	65 74%	36 78%
NOT ANSWERED	3	40		1		2	3							3	2	1	2	1	
VALID CASES	134	2953	10	37	43	44	95						13	21	111	127	6	88	46
NUMBER OF RESPONDENTS	137 100%	2993 100%	10 100%	37 100%	43 100%	46 100%	98 100%						13 100%	21 100%	114 100%	129 100%	7 100%	90 100%	47 100%

Q57D IN THE LAST 6 MONTHS, IF YOUR CHILD NEEDED TO SEE A DENTIST RIGHT AWAY BECAUSE OF A DENTAL EMERGENCY, DID HE/SHE GET TO SEE A DENTIST AS SOON AS YOU WANTED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ PAC ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q57D NEVER	32 31%	609 28%	3 27%	7 28%	3 9%	19 54%	15 24%	~	~	~	~	~	8 40%	5 33%	26 30%	29 31%	3 30%	18 26%	14 39%
SOMETIMES	20 19%	384 18%	3 27%	5 20%	7 21%	5 14%	14 23%	~	~	~	~	~	1 5%	2 13%	16 19%	18 19%	2 20%	15 22%	5 14%
USUALLY	17 16%	484 22%	2 18%	6 24%	6 18%	3 9%	11 18%	~	~	~	~	~	3 15%	3 20%	14 16%	15 16%	2 20%	11 16%	6 17%
ALWAYS	35 34%	716 33%	3 27%	7 28%	17 52%	8 23%	22 35%	~	~	~	~	~	8 40%	5 33%	30 35%	32 34%	3 30%	24 35%	11 31%
#ALWAYS + USUALLY (NET)	52 50%	1200 55%	5 45%	13 52%	23 70%	11 31%	33 53%	~	~	~	~	~	11 55%	8 53%	44 51%	47 50%	5 50%	35 51%	17 47%
TOP BOX SCORE	35 34%	716 33%	3 27%	7 28%	17 52%	8 23%	22 35%	~	~	~	~	~	8 40%	5 33%	30 35%	32 34%	3 30%	24 35%	11 31%
I DID NOT HAVE A DENTAL EMERGENCY IN THE LAST 6 MONTHS	144	2639	34	36	30	44	115						11	16	127	137	7	100	44
NOT ANSWERED	22	477	5	3	7	7	3						1		4	2	1	22	
VALID CASES	104	2193	11	25	33	35	62						20	15	86	94	10	68	36
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q57E USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q57E EXTREMELY DIFFICULT	7 3%	164 3%	3 8%	1 2%	1 1%	2 2%	4 2%	~	~	~	~	~	1 3%	1 3%	5 2%	7 3%	~	4 2%	3 4%
01	4 2%	92 2%	1 3%	~	~	3 4%	2 1%	~	~	~	~	~	1 3%	1 3%	3 1%	4 2%	~	2 1%	2 3%
02	4 2%	75 1%	~	1 2%	1 1%	2 2%	2 1%	~	~	~	~	~	2 7%	~	4 2%	3 1%	1 6%	1 0.6%	3 4%
03	9 4%	133 3%	1 3%	4 7%	1 1%	3 4%	7 4%	~	~	~	~	~	~	2 7%	7 3%	9 4%	~	5 3%	4 5%
04	6 2%	87 2%	2 5%	1 2%	1 1%	2 2%	5 3%	~	~	~	~	~	1 3%	~	6 3%	6 3%	~	6 3%*	~
05	28 11%	371 7%*	4 10%	6 10%	8 12%	10 12%	22 13%	~	~	~	~	~	4 14%	1 3%	27 13%	25 11%	3 19%	18 10%	10 13%
06	7 3%	203 4%	1 3%	2 3%	2 3%	2 2%	5 3%	~	~	~	~	~	1 3%	~	6 3%	7 3%	~	6 3%	1 1%
07	21 8%	375 7%	4 10%	6 10%	5 7%	6 7%	17 10%	~	~	~	~	~	2 7%	2 7%	19 9%	18 8%	3 19%	16 9%	5 7%
09	75 30%	1657 33%	13 33%	15 25%	17 25%	30 37%	48 28%	~	~	~	~	~	3 10%	4 14%	54 27%	56 26%	3 19%	54 31%	21 28%
EXTREMELY EASY	90 36%	1890 37%	11 28%	25 41%	32 47%*	22 27%*	57 34%	~	~	~	~	~	14 48%	18 62%	72 35%	83 38%	6 38%	63 36%	27 36%
#8-10 (NET)	165 66%	3547 70%	24 60%	40 66%	49 72%	52 63%	105 62%	~	~	~	~	~	17 59%	22 76%	126 62%	139 64%	9 56%	117 67%	48 63%
9-10 (NET)	165 66%	3547 70%	24 60%	40 66%	49 72%	52 63%	105 62%	~	~	~	~	~	17 59%	22 76%	126 62%	139 64%	9 56%	117 67%	48 63%

Continued

Q57E USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	MUL- TI ##	NOT HIS- PAN- IC IC	HIS- PAN- IC IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
88	1	1	1				1							1	1			1
NOT ANSWERED	18	261	9	3	2	4	10					3	2	13	14	2	15	3
VALID CASES	251	5047	40	61	68	82	169					29	29	203	218	16	175	76
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180					32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%
MEAN	7.84	8.02	7.32	7.98	8.37	7.54	7.74					7.45	8.34	7.71	7.74	7.81	7.98	7.50
p stat_(*=Sig @ p<=.05)		.254		~.628	.040*	.223	.417	~	~	~	~	~	~	~	~	~	~	.196

Q58 IN GENERAL, HOW WOULD YOU RATE YOUR CHILD'S OVERALL HEALTH?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q58 EXCELLENT	109 43%	2100 43%	27 59%~	26 42%	27 42%	29 37%	74 41%	~	~	~	~	~	13 42%~	17 55%~	89 41%~	109 47%~	~	98 57%*	11 14%
VERY GOOD	87 35%	1734 35%	13 28%~	26 42%	21 33%	27 34%	67 37%	~	~	~	~	~	10 32%~	9 29%~	78 36%~	87 37%~	~	53 31%	34 43%
GOOD	37 15%	854 17%	3 7%~	8 13%	9 14%	17 22%	29 16%	~	~	~	~	~	3 10%~	4 13%~	32 15%~	37 16%~	~	16 9%*	21 26%
FAIR	18 7%	210 4%	3 7%~	2 3%	7 11%	6 8%	10 6%	~	~	~	~	~	5 16%~	1 3%~	17 8%~	~	18 100%~	4 2%*	14 18%
POOR		17 0.3%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
#EXCELLENT + VERY GOOD + GOOD (NET)	233 93%	4688 95%	43 93%~	60 97%	57 89%	73 92%	170 94%	~	~	~	~	~	26 84%~	30 97%~	199 92%~	233 100%~	~	167 98%*	66 83%
NOT ANSWERED	19	394	4	2	6	7							1		1			19	
VALID CASES	251	4915	46	62	64	79	180						31	31	216	233	18	171	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q59 IN GENERAL, HOW WOULD YOU RATE YOUR CHILD'S OVERALL MENTAL OR EMOTIONAL HEALTH?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q59 EXCELLENT	108 43%	2151 44%	33 72%~	23 37%	24 38%	28 35%	76 42%	~	~	~	~	~	14 45%~	15 48%~	92 43%~	107 46%~	1 6%~	95 56%*	13 16%
VERY GOOD	67 27%	1382 28%	7 15%~	20 32%	17 27%	23 29%	46 26%	~	~	~	~	~	8 26%~	9 29%~	56 26%~	64 27%~	3 17%~	50 29%	17 21%
GOOD	36 14%	930 19%*	5 11%~	9 15%	10 16%	12 15%	28 16%	~	~	~	~	~	3 10%~	5 16%~	31 14%~	32 14%~	4 22%~	20 12%	16 20%
FAIR	28 11%	366 7%	1 2%~	7 11%	9 14%	11 14%	21 12%	~	~	~	~	~	5 16%~	2 6%~	26 12%~	22 9%~	6 33%~	5 3%*	23 29%
POOR	12 5%	88 2%*	~	3 5%	4 6%	5 6%	9 5%	~	~	~	~	~	1 3%~	~	11 5%~	8 3%~	4 22%~	1 0.6%*	11 14%
#EXCELLENT + VERY GOOD + GOOD (NET)	211 84%	4463 91%*	45 98%~	52 84%	51 80%	63 80%	150 83%	~	~	~	~	~	25 81%~	29 94%~	179 83%~	203 87%~	8 44%~	165 96%*	46 58%
NOT ANSWERED	19	392	4	2	6	7							1		1			19	
VALID CASES	251	4917	46	62	64	79	180						31	31	216	233	18	171	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q60 DOES YOUR CHILD CURRENTLY NEED OR USE MEDICINE PRESCRIBED BY A DOCTOR (OTHER THAN VITAMINS)?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q60 YES	58 23%	1056 22%	6 13%	15 25%	16 25%	21 27%	48 27%*	~	~	~	~	~	5 ~ 16%	3 10%	54 25%	49 21%	9 50%	8 5%*	50 63%
NO	192 77%	3853 78%	41 87%	46 75%	48 75%	57 73%	130 73%*	~	~	~	~	~	27 ~ 84%	28 90%	161 75%	182 79%	9 50%	163 95%*	29 37%
NOT ANSWERED	20	400	3	3	6	8	2								2	2		19	1
VALID CASES	250	4909	47	61	64	78	178						32	31	215	231	18	171	79
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q61 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q61 YES	48 84%	843 81%	3 50%~	13 93%~	15 94%~	17 81%~	40 83%~	~	~	~	~	~	4 ~100%	3 ~100%	45 85%~	39 81%~	9 100%~	2 25%~	46 94%
NO	9 16%	192 19%	3 50%~	1 7%~	1 6%~	4 19%~	8 17%~	~	~	~	~	~	~	~	8 ~15%	9 19%~	~	6 75%~	3 6%
NOT ANSWERED	1	21		1									1		1	1			1
VALID CASES	57	1035	6	14	16	21	48						4	3	53	48	9	8	49
NUMBER OF RESPONDENTS	58	1056	6	15	16	21	48						5	3	54	49	9	8	50
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q60 = YES]

Q62 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q62 YES	45 94%	748 91%	2 67%	13 100%	14 93%	16 94%	38 95%	~	~	~	~	~	3 75%	3 100%	42 93%	37 95%	8 89%	2 100%	45 98%
NO	3 6%	77 9%	1 33%	~	1 7%	1 6%	2 5%	~	~	~	~	~	1 25%	~	3 7%	2 5%	1 11%	2 100%	1 2%
NOT ANSWERED		18																	
VALID CASES	48	825	3	13	15	17	40						4	3	45	39	9	2	46
NUMBER OF RESPONDENTS	48	843	3	13	15	17	40						4	3	45	39	9	2	46
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q60 = YES AND Q61 = YES]

Q63 DOES YOUR CHILD NEED OR USE MORE MEDICAL CARE, MORE MENTAL HEALTH SERVICES, OR MORE EDUCATIONAL SERVICES THAN IS USUAL FOR MOST CHILDREN OF THE SAME AGE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV HAW/ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q63 YES	46 19%	832 17%	5 11%	13 22%	12 19%	16 21%	34 19%	~	~	~	~	~	6 21%	5 16%	41 19%	38 17%	8 44%	4 2%*	42 54%
NO	199 81%	4059 83%	41 89%	46 78%	50 81%	62 79%	143 81%	~	~	~	~	~	23 79%	26 84%	170 81%	189 83%	10 56%	163 98%*	36 46%
NOT ANSWERED	25	418	4	5	8	8	3						3		6	6		23	2
VALID CASES	245	4891	46	59	62	78	177						29	31	211	227	18	167	78
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q64 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q64 YES	39 85%	689 85%	5 100%	11 85%	11 92%	12 75%	28 82%	~	~	~	~	~100%	4 80%	35 85%	31 82%	8 100%	1 25%	38 90%
NO	7 15%	123 15%	~	2 15%	1 8%	4 25%	6 18%	~	~	~	~	~	1 20%	6 15%	7 18%	~	3 75%	4 10%
NOT ANSWERED		20																
VALID CASES	46	812	5	13	12	16	34					6	5	41	38	8	4	42
NUMBER OF RESPONDENTS	46	832	5	13	12	16	34					6	5	41	38	8	4	42
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q63 = YES]

Q65 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT#	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER PAC ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC
Q65 YES	37 95%	662 97%	5 100%	11 100%	10 91%	11 92%	28 100%	~	~	~	~	~	5 83%	3 75%	34 97%	29 94%	8 100%	~	37 97%
NO	2 5%	19 3%	~	~	1 9%	1 8%	~	~	~	~	~	~	1 17%	1 25%	1 3%	2 6%	~	1 100%	1 3%
NOT ANSWERED		8																	
VALID CASES	39	681	5	11	11	12	28						6	4	35	31	8	1	38
NUMBER OF RESPONDENTS	39	689	5	11	11	12	28						6	4	35	31	8	1	38
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q63 = YES AND Q64 = YES]

Q66 IS YOUR CHILD LIMITED OR PREVENTED IN ANY WAY IN HIS OR HER ABILITY TO DO THE THINGS MOST CHILDREN OF THE SAME AGE CAN DO?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q66 YES	35 14%	644 13%	4 9%	10 16%	9 14%	12 15%	29 16%	~	~	~	~	~	3 10%	2 6%	33 15%	26 11%	9 53%	4 2%*	31 39%
NO	214 86%	4243 87%	42 91%	51 84%	55 86%	66 85%	151 84%	~	~	~	~	~	28 90%	29 94%	182 85%	206 89%	8 47%	166 98%*	48 61%
NOT ANSWERED	21	422	4	3	6	8							1		2	1	1	20	1
VALID CASES	249	4887	46	61	64	78	180						31	31	215	232	17	170	79
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q67 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALS #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q67 YES	30 88%	508 81%	3 75%	9 90%	8 100%	10 83%	26 90%	~	~	~	~	~	3 ~100%	30 ~91%	3	21 84%	9 100%	30 ~97%	
NO	4 12%	121 19%	1 25%	1 10%	~	2 17%	3 10%	~	~	~	~	~	1 ~100%	3 9%	4 16%	~	3 ~100%	1 3%	
NOT ANSWERED	1	15			1									1	1			1	
VALID CASES	34	629	4	10	8	12	29						3	1	33	25	9	3	31
NUMBER OF RESPONDENTS	35	644	4	10	9	12	29						3	2	33	26	9	4	31
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q66 = YES]

Q68 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER PAC ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC
Q68 YES	30	477	3	9	8	10	26	~	~	~	~	~	3	30	21	9	30	~100%
NO		22	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NOT ANSWERED		9																
VALID CASES	30	499	3	9	8	10	26						3	30	21	9	30	
NUMBER OF RESPONDENTS	30	508	3	9	8	10	26						3	30	21	9	30	
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	

[ASKED IF Q66 = YES AND Q67 = YES]

Q69 DOES YOUR CHILD NEED OR GET SPECIAL THERAPY, SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q69 YES	29 12%	558 11%	2 4%~	14 23%*	8 13%	5 6%*	20 11%	~	~	~	~	~	6 ~ 19%~	3 10%~	26 12%~	24 10%~	5 28%~	8 5%*	21 26%
NO	222 88%	4342 89%	45 96%~	47 77%*	56 88%	74 94%*	160 89%	~	~	~	~	~	26 ~ 81%~	28 90%~	191 88%~	208 90%~	13 72%~	163 95%*	59 74%
NOT ANSWERED	19	409	3	3	6	7										1		19	
VALID CASES	251	4900	47	61	64	79	180						32	31	217	232	18	171	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q70 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER				
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC	CCC	
Q70 YES	18 64%	389 72%	2 100%	6 46%	5 63%	5 100%	12 60%	~	~	~	~	~	5 100%	1 33%	17 68%	13 57%	5 100%	1 13%	17 85%		
NO	10 36%	149 28%	~	7 54%	3 38%	~	8 40%	~	~	~	~	~	~	2 67%	8 32%	10 43%	~	~	7 88%	3 15%	
NOT ANSWERED	1	20		1									1		1	1				1	
VALID CASES	28	538	2	13	8	5	20						5	3	25	23	5			8	20
NUMBER OF RESPONDENTS	29	558	2	14	8	5	20						6	3	26	24	5			8	21
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%			100%	100%

[ASKED IF Q69 = YES]

Q71 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q71 YES	17 94%	357 93%	2 100%	6 100%	5 100%	4 80%	11 92%	~	~	~	~	~	5 100%	1 100%	16 94%	12 92%	5 100%	17 100%	17 100%
NO	1 6%	27 7%	~	~	~	20%	1 8%	~	~	~	~	~	~	~	1 6%	1 8%	~	1 100%	1 100%
NOT ANSWERED		5																	
VALID CASES	18	384	2	6	5	5	12					5	1	17	13	5	1	17	
NUMBER OF RESPONDENTS	18	389	2	6	5	5	12					5	1	17	13	5	1	17	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q69 = YES AND Q70 = YES]

Q72 DOES YOUR CHILD HAVE ANY KIND OF EMOTIONAL, DEVELOPMENTAL, OR BEHAVIORAL PROBLEMS FOR WHICH HE OR SHE NEEDS OR GETS TREATMENT OR COUNSELING?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q72 YES	56 22%	813 17%*	2 4%~	16 26%	16 25%	22 28%	45 25%	~	~	~	~	~	7 22%~	3 10%~	53 25%~	46 20%~	10 56%~	4 2%*	52 65%
NO	193 78%	4085 83%*	44 96%~	45 74%	48 75%	56 72%	134 75%	~	~	~	~	~	25 78%~	28 90%~	163 75%~	184 80%~	8 44%~	165 98%*	28 35%
NOT ANSWERED	21	411	4	3	6	8	1							1	3			21	
VALID CASES	249	4898	46	61	64	78	179						32	31	216	230	18	169	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q73 HAS THIS PROBLEM LASTED OR IS IT EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND NATV #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC
Q73 YES	50 94%	726 92%	1 50%~	15 94%~	14 100%~	20 95%~	39 93%~	~	~	~	~	~	7 ~100%~	3 ~100%~	47 94%~	40 93%~	10 100%~	50 ~100%~	
NO	3 6%	64 8%	1 50%~	1 6%~	~	1 5%~	3 7%~	~	~	~	~	~	~	~	3 6%~	3 7%~	~	3 ~100%~	
NOT ANSWERED	3	23				2	1	3							3	3		1	2
VALID CASES	53	790	2	16	14	21	42						7	3	50	43	10	3	50
NUMBER OF RESPONDENTS	56 100%	813 100%	2 100%	16 100%	16 100%	22 100%	45 100%						7 100%	3 100%	53 100%	46 100%	10 100%	4 100%	52 100%

[ASKED IF Q72 = YES]

NQ74 WHAT IS YOUR CHILD'S AGE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NQ74																		
3 YEARS OLD OR LESS	50 19%	908 17%	50 100%	~	~	~	34 19%	~	~	~	~	4 13%	8 26%	38 18%	43 18%	3 17%	45 24%*	5 6%
4 TO 7 YEARS OLD	64 24%	1228 23%	~	64 ~100%	~	~	46 26%	~	~	~	~	9 28%	6 19%	55 25%	60 26%	2 11%	41 22%	23 29%
8 TO 12 YEARS OLD	70 26%	1650 31%*	~	~	70 ~100%	~	43 24%	~	~	~	~	9 28%	9 29%	54 25%	57 24%	7 39%	47 25%	23 29%
13 OR OLDER	86 32%	1523 29%	~	~	~	86 100%	57 32%	~	~	~	~	10 31%	8 26%	70 32%	73 31%	6 33%	57 30%	29 36%
VALID CASES	270	5309	50	64	70	86	180					32	31	217	233	18	190	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180					32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

NQ75 IS YOUR CHILD MALE OR FEMALE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
NQ75 MALE	139 51%	2736 52%	23 46%	31 48%	40 57%	45 52%	85 47%*	~	~	~	~	~	22 69%	18 58%	108 50%	120 52%	9 50%	99 52%	40 50%
FEMALE	131 49%	2573 48%	27 54%	33 52%	30 43%	41 48%	95 53%*	~	~	~	~	~	10 31%	13 42%	109 50%	113 48%	9 50%	91 48%	40 50%
VALID CASES	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
NUMBER OF RESPONDENTS	270 100%	5309 100%	50 100%	64 100%	70 100%	86 100%	180 100%						32 100%	31 100%	217 100%	233 100%	18 100%	190 100%	80 100%

[BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

Q76 IS YOUR CHILD OF HISPANIC OR LATINO ORIGIN OR DESCENT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALS #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q76 HISPANIC OR LATINO	31 13%	1726 35%*	8 17%~	6 10%	9 14%	8 10%	~	~	~	~	~	~	~	31 ~100%~	217 ~100%~	30 ~13%~	1 6%~	26 15%*	5 6%
NOT HISPANIC OR LATINO	217 88%	3146 65%*	38 83%~	55 90%	54 86%	70 90%	180 100%~	~	~	~	~	~	32 ~100%~	31 100%	217 100%	199 87%~	17 94%~	142 85%*	75 94%
NOT ANSWERED	22	437	4	3	7	8										4		22	
VALID CASES	248	4872	46	61	63	78	180						32	31	217	229	18	168	80
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q77.1 WHAT IS YOUR CHILD'S RACE? RESPONSE: WHITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
			<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV ILND	AMER PAC	IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q77.1 YES	234 87%	3787 71%*	44 88%	60 94%*	58 83%	72 84%	180 100%~	~	~	~	~	~	32 ~100%~	22 71%~	212 98%*	217 93%~	16 89%~	156 82%*	78 98%
NO	36 13%	1522 29%*	6 12%	4 6%*	12 17%	14 16%	~	~	~	~	~	~	9 ~29%~	5 2%*	16 7%~	2 11%~	34 18%*	2 3%	
VALID CASES	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
NUMBER OF RESPONDENTS	270 100%	5309 100%	50 100%	64 100%	70 100%	86 100%	180 100%						32 100%	31 100%	217 100%	233 100%	18 100%	190 100%	80 100%

Q77.2 WHAT IS YOUR CHILD'S RACE? RESPONSE: BLACK OR AFRICAN-AMERICAN

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q77.2 YES	9 3%	204 4%	3 6%	1 2%	3 4%	2 2%	~	~	~	~	~	~	5 ~ 16%	3 10%	6 3%	5 2%	3 17%	6 3%	3 4%
NO	261 97%	5105 96%	47 94%	63 98%	67 96%	84 98%	180 100%	~	~	~	~	~	27 ~ 84%	28 90%	211 97%	228 98%	15 83%	184 97%	77 96%
VALID CASES	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
NUMBER OF RESPONDENTS	270 100%	5309 100%	50 100%	64 100%	70 100%	86 100%	180 100%						32 100%	31 100%	217 100%	233 100%	18 100%	190 100%	80 100%

Q77.3 WHAT IS YOUR CHILD'S RACE? RESPONSE: ASIAN

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR MUL- TI ##	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q77.3 YES	8 3%	184 3%	1 2%	2 3%	2 3%	3 3%	~	~	~	~	~	~	6 19%	1 3%	7 3%	8 3%	~	8 4%	
NO	262 97%	5125 97%	49 98%	62 97%	68 97%	83 97%	180 100%	~	~	~	~	~	26 81%	30 97%	210 97%	225 97%	18 100%	182 96%	80 100%
VALID CASES	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
NUMBER OF RESPONDENTS	270 100%	5309 100%	50 100%	64 100%	70 100%	86 100%	180 100%						32 100%	31 100%	217 100%	233 100%	18 100%	190 100%	80 100%

Q77.4 WHAT IS YOUR CHILD'S RACE? RESPONSE: NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q77.4 YES	3 1%	83 2%	~	~	3%	1%	~	~	~	~	~	~	3 9%	~	3 1%	3 1%	~	2 1%	1 1%
NO	267 99%	5226 98%	50 100%	64 100%	68 97%	85 99%	180 100%	~	~	~	~	~	29 91%	31 100%	214 99%	230 99%	18 100%	188 99%	79 99%
VALID CASES	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
NUMBER OF RESPONDENTS	270 100%	5309 100%	50 100%	64 100%	70 100%	86 100%	180 100%						32 100%	31 100%	217 100%	233 100%	18 100%	190 100%	80 100%

Q77.5 WHAT IS YOUR CHILD'S RACE? RESPONSE: AMERICAN INDIAN OR ALASKA NATIVE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q77.5 YES	22 8%	335 6%	3 6%	6 9%	6 9%	7 8%	~	~	~	~	~	~	20 63%	2 6%	20 9%	18 8%	4 22%	12 6%	10 13%
NO	248 92%	4974 94%	47 94%	58 91%	64 91%	79 92%	180 100%	~	~	~	~	~	12 38%	29 94%	197 91%	215 92%	14 78%	178 94%	70 88%
VALID CASES	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
NUMBER OF RESPONDENTS	270 100%	5309 100%	50 100%	64 100%	70 100%	86 100%	180 100%						32 100%	31 100%	217 100%	233 100%	18 100%	190 100%	80 100%

Q77.6 WHAT IS YOUR CHILD'S RACE? RESPONSE: OTHER

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ PAC ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC
Q77.6 YES	16 6%	374 7%	3 6%	2 3%	4 6%	7 8%	~	~	~	~	~	~	6 19%	9 29%	7 3%*	15 6%	1 6%	14 7%	2 3%
NO	254 94%	4935 93%	47 94%	62 97%	66 94%	79 92%	180 100%	~	~	~	~	~	26 81%	22 71%	210 97%*	218 94%	17 94%	176 93%	78 98%
VALID CASES	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
NUMBER OF RESPONDENTS	270 100%	5309 100%	50 100%	64 100%	70 100%	86 100%	180 100%						32 100%	31 100%	217 100%	233 100%	18 100%	190 100%	80 100%

Q78 WHAT IS YOUR AGE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND NATV #	AMER ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q78 UNDER 18	7 3%	141 3%	1 2%	1 2%	1 2%	4 5%	7 4%	~	~	~	~	~	~	~	7 3%	7 3%	~	6 4%	1 1%
18 TO 24	13 5%	161 3%	10 22%	2 3%	1 2%	~ 3%*	10 6%	~	~	~	~	~	~	3 10%	10 5%	12 5%	1 6%	12 7%*	1 1%
25 TO 34	77 31%	1564 32%	22 48%	31 50%*	22 34%	2 3%*	58 32%	~	~	~	~	~	7 22%	8 26%	67 31%	74 32%	2 12%	58 34%	19 24%
35 TO 44	81 32%	1821 37%	9 20%	19 31%	20 31%	33 42%*	56 31%	~	~	~	~	~	11 34%	12 39%	68 31%	74 32%	7 41%	54 32%	27 34%
45 TO 54	44 18%	797 16%	3 7%	7 11%	11 17%	23 29%*	29 16%	~	~	~	~	~	10 31%	5 16%	39 18%	37 16%	6 35%	25 15%	19 24%
55 TO 64	15 6%	266 5%	1 2%	~	5 8%	9 12%*	11 6%	~	~	~	~	~	2 6%	1 3%	14 6%	14 6%	1 6%	11 6%	4 5%
65 TO 74	9 4%	116 2%	~	2 3%	3 5%	4 5%	7 4%	~	~	~	~	~	~	2 6%	7 3%	9 4%	~	3 2%	6 8%
75 OR OLDER	4 2%	16 0.3%	~	~	1 2%	3 4%	2 1%	~	~	~	~	~	2 6%	4 ~	4 2%	4 2%	~	2 1%	2 3%
NOT ANSWERED	20	427	4	2	6	8									1	2	1	19	1
VALID CASES	250	4882	46	62	64	78	180						32	31	216	231	17	171	79
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q79 ARE YOU MALE OR FEMALE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALS #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q79 MALE	35 14%	702 14%	4 9%	7 11%	9 14%	15 19%	24 13%	~	~	~	~	~	8 25%	3 10%	32 15%	34 15%	1 6%	23 13%	12 15%
FEMALE	215 86%	4191 86%	42 91%	55 89%	55 86%	63 81%	156 87%	~	~	~	~	~	24 75%	28 90%	184 85%	197 85%	16 94%	148 87%	67 85%
NOT ANSWERED	20	416	4	2	6	8									1	2	1	19	1
VALID CASES	250	4893	46	62	64	78	180						32	31	216	231	17	171	79
NUMBER OF RESPONDENTS	270 100%	5309 100%	50 100%	64 100%	70 100%	86 100%	180 100%						32 100%	31 100%	217 100%	233 100%	18 100%	190 100%	80 100%

Q80 WHAT IS THE HIGHEST GRADE OR LEVEL OF SCHOOL THAT YOU HAVE COMPLETED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALS #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q80																		
8TH GRADE OR LESS	5 2%	479 10%*	1 2%	2 3%	2 3%		~	~	~	~	~	~	5 17%~	5 2%~	5 3%*			
SOME HIGH SCHOOL BUT DID NOT GRADUATE	14 6%	480 10%*	3 7%~	4 7%	2 3%	5 6%	11 6%	~	~	~	~	1 3%~	1 3%~	13 6%~	13 6%~	1 6%~	11 6%	3 4%
HIGH SCHOOL GRADUATE OR GED	85 34%	1452 30%	16 36%~	22 36%~	24 38%	23 29%	64 36%	~	~	~	~	12 40%~	7 23%~	76 36%~	75 33%~	8 47%~	60 35%	25 32%
SOME COLLEGE OR 2-YEAR DEGREE	126 51%	1752 36%*	21 47%~	30 49%	29 45%	46 59%	88 49%	~	~	~	~	16 53%~	17 57%~	107 50%~	120 52%~	6 35%~	82 48%	44 56%
4-YEAR COLLEGE GRADUATE	14 6%	437 9%*	4 9%~	3 5%	4 6%	3 4%	14 8%~	~	~	~	~	~	~	14 7%~	12 5%~	2 12%~	8 5%	6 8%
MORE THAN 4-YEAR COLLEGE DEGREE	4 2%	238 5%*	~	~	3 5%	1 1%	3 2%	~	~	~	~	1 3%~	~	4 2%~	4 2%~	~	4 2%~	
NOT ANSWERED	22	471	5	3	6	8						2	1	3	4	1	20	2
VALID CASES	248	4838	45	61	64	78	180					30	30	214	229	17	170	78
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180					32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q81 HOW ARE YOU RELATED TO THE CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q81 MOTHER OR FATHER	216 90%	4466 93%	39 91%	57 93%	53 87%	67 88%	156 91%	~	~	~	~	~	26 87%	27 87%	185 90%	202 90%	12 80%	158 94%*	58 79%
GRANDPARENT	19 8%	186 4%*	2 5%	3 5%	6 10%	8 11%	12 7%	~	~	~	~	~	2 7%	4 13%	15 7%	19 8%	~	10 6%	9 12%
AUNT OR UNCLE	1 0.4%	33 0.7%	~	1 2%	~	~	1 0.6%	~	~	~	~	~	~	~	1 0.5%	1 0.4%	~	~	1 1%
OLDER BROTHER OR SISTER	12 0.2%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
OTHER RELATIVE	6 0.1%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
LEGAL GUARDIAN	4 2%	73 2%	2 5%	~	2 3%	~	2 1%	~	~	~	~	~	2 7%	~	4 2%	1 0.4%	3 20%	~	4 5%
SOMEONE ELSE	1 0.4%	33 0.7%	~	~	~	1 1%	1 0.6%	~	~	~	~	~	~	~	1 0.5%	1 0.4%	~	~	1 1%
NOT ANSWERED	29	500	7	3	9	10	8						2		11	9	3	22	7
VALID CASES	241	4809	43	61	61	76	172						30	31	206	224	15	168	73
NUMBER OF RESPONDENTS	270	5309	50	64	70	86	180						32	31	217	233	18	190	80
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q82 DID SOMEONE HELP YOU COMPLETE THIS SURVEY?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALS	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q82 YES	2 1%	101 3%	~	~	3%	2%	1 0.8%	~	~	~	~	~	1 5%	1 0.7%	2 1%	~	1 0.9%	1 2%
NO	161 99%	2894 97%	100%	100%	97%	98%	126 99%	~	~	~	~	11 ~100%	18 95%	141 99%	149 99%	10 100%	109 99%	52 98%
NOT ANSWERED	1	59	1									1		1			1	
VALID CASES	163	2995	28	46	36	53	127					11	19	142	151	10	110	53
NUMBER OF RESPONDENTS	164	3054	29	46	36	53	127					12	19	143	151	10	111	53
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL]

Q83.1 HOW DID THAT PERSON HELP YOU? RESPONSE: READ THE QUESTIONS TO ME.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS	CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC
Q83.1 YES	1 50%	53 52%	~	~	~	100%	~	~	~	~	~	~	1 100%	1 50%	1 100%		
NO	1 50%	48 48%	~	~	~	100%	1 100%	~	~	~	~	~	1 100%	1 50%	1 100%		
VALID CASES	2	101				1	1						1	1	2	1	1
NUMBER OF RESPONDENTS	2	101				1	1						1	1	2	1	1
	100%	100%				100%	100%						100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

Q83.2 HOW DID THAT PERSON HELP YOU? RESPONSE: WROTE DOWN THE ANSWERS I GAVE.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND NATV #	AMER IND/ ALSK #	OTHR MUL- TI ##	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q83.2 YES	1 50%	31 31%~	~	~	~	100%~	1 100%~	~	~	~	~	~	~	1 ~100%~	1 50%~	~	1 ~100%~	1
NO	1 50%	70 69%~	~	~	100%~	~	~	~	~	~	~	~	1 ~100%~	1 ~50%~	~	1 ~100%~	1	
VALID CASES	2	101			1	1	1						1	1	2		1	1
NUMBER OF RESPONDENTS	2	101			1	1	1						1	1	2		1	1
	100%	100%			100%	100%	100%						100%	100%	100%		100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

Q83.3 HOW DID THAT PERSON HELP YOU? RESPONSE: ANSWERED THE QUESTIONS FOR ME.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR MUL- TI ##	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC
Q83.3 YES		13 13%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NO	2 100%	88 87%~	~	~100%	~100%	~100%	~	~	~	~	~	~	~100%	~100%	~100%	~	~100%
VALID CASES	2	101		1	1	1							1	1	2		1
NUMBER OF RESPONDENTS	2 100%	101 100%		1 100%	1 100%	1 100%							1 100%	1 100%	2 100%		1 100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

Q83.4 HOW DID THAT PERSON HELP YOU? RESPONSE: TRANSLATED THE QUESTIONS INTO MY LANGUAGE.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS	CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC
Q83.4 YES		43 43%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NO	2 100%	58 57%	~	~100%	~100%	~100%	~	~	~	~	~	~100%	~100%	~100%	~	~100%	~100%
VALID CASES	2	101		1	1	1							1	1	2	1	1
NUMBER OF RESPONDENTS	2 100%	101 100%		1 100%	1 100%	1 100%							1 100%	1 100%	2 100%	1 100%	1 100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

Q83.5 HOW DID THAT PERSON HELP YOU? RESPONSE: HELPED IN SOME OTHER WAY.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALS #	OTHR #	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC
Q83.5 YES		6 6%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NO	2 100%	95 94%	~	~100%	~100%	~100%	~	~	~	~	~	~	~	1 100%	1 100%	2 100%	1 100%	1 100%
VALID CASES	2	101		1	1	1	1							1	1	2	1	1
NUMBER OF RESPONDENTS	2 100%	101 100%		1 100%	1 100%	1 100%	1 100%							1 100%	1 100%	2 100%	1 100%	1 100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

NQ14 RATING OF ALL CHILD'S HEALTH CARE

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NQ14 0-6	24 13%	286 8%	4 11%	9 18%	4 9%	7 13%	15 11%	~	~	~	~	~	4 21%	2 10%	20 13%	22 13%	1 9%	17 14%	7 11%
7-8	63 34%	994 29%	15 39%	16 33%	15 34%	17 30%	51 38%*	~	~	~	~	~	4 21%	5 24%	55 35%	56 33%	5 45%	40 32%	23 37%
9-10	100 53%	2180 63%*	19 50%	24 49%	25 57%	32 57%	68 51%	~	~	~	~	~	11 58%	14 67%	81 52%	91 54%	5 45%	67 54%	33 52%
VALID CASES	187	3460	38	49	44	56	134						19	21	156	169	11	124	63
NUMBER OF RESPONDENTS	187 100%	3460 100%	38 100%	49 100%	44 100%	56 100%	134 100%						19 100%	21 100%	156 100%	169 100%	11 100%	124 100%	63 100%
MEAN	2.41	2.55	2.39	2.31	2.48	2.45	2.40						2.37	2.57	2.39	2.41	2.36	2.40	2.41
p stat_(*=Sig @ p<=.05)		.005*	~	~	~	.614	.739	~	~	~	~	~	~	~	~	~	~	~	.931

[ASKED IF Q7 >= 1 TIME]

NQ41 RATING OF CHILD'S PERSONAL DOCTOR

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC
NQ41																			
0-6	24 12%	266 6%*	6 14%~	6 12%	5 10%	7 11%	17 12%	~	~	~	~	~	4 17%	1 4%	23 13%	20 11%~	3 23%	14 10%	10 15%
7-8	58 28%	933 22%*	7 17%~	16 32%	15 29%	20 32%	41 28%	~	~	~	~	~	8 33%	6 22%	49 28%	53 28%~	4 31%	41 29%	17 26%
9-10	125 60%	3047 72%*	29 69%~	28 56%	32 62%	36 57%	87 60%	~	~	~	~	~	12 50%	20 74%	101 58%	116 61%~	6 46%	86 61%	39 59%
VALID CASES	207	4246	42	50	52	63	145						24	27	173	189	13	141	66
NUMBER OF RESPONDENTS	207 100%	4246 100%	42 100%	50 100%	52 100%	63 100%	145 100%						24 100%	27 100%	173 100%	189 100%	13 100%	141 100%	66 100%
MEAN	2.49	2.65	2.55	2.44	2.52	2.46	2.48						2.33	2.70	2.45	2.51	2.23	2.51	2.44
p stat_(*=Sig @ p<=.05)		.000*	~.577	.702	.707	.871	~	~	~	~	~	~	~	~	~	~	~	~.494	

[ASKED IF Q30 = YES]

NQ48 RATING OF SPECIALIST CHILD SAW MOST OFTEN

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD	FAIR & POOR	NO CCC	CCC
NQ48																			
0-6	2 4%	69 9%		1 10%	1 8%		2 6%	~	~	~	~	~	~	2 5%	2 5%			2 6%	
7-8	15 33%	186 24%	2 50%	3 30%	3 23%	7 39%	9 27%	~	~	~	~	~	4 67%	1 33%	13 32%	11 30%	4 50%	3 30%	12 34%
9-10	28 62%	524 67%	2 50%	6 60%	9 69%	11 61%	22 67%	~	~	~	~	~	2 33%	2 67%	26 63%	24 65%	4 50%	7 70%	21 60%
VALID CASES	45	779	4	10	13	18	33						6	3	41	37	8	10	35
NUMBER OF RESPONDENTS	45	779	4	10	13	18	33						6	3	41	37	8	10	35
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%
MEAN	2.58	2.58	2.50	2.50	2.62	2.61	2.61						2.33	2.67	2.59	2.59	2.50	2.70	2.54
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

[ASKED IF Q45 = YES AND Q47 >= 1 SPECIALIST]

NQ54 RATING OF CHILD'S HEALTH PLAN

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NQ54																		
0-6	46 19%	652 13%*	5 11%~	12 20%	11 17%	18 23%	32 18%	~	~	~	~	5 ~ 17%	5 17%~	38 18%~	40 18%~	6 33%~	31 18%	15 19%
7-8	89 36%	1410 29%*	14 30%~	18 30%	26 41%	31 40%	63 36%	~	~	~	~	16 ~ 55%	6 20%~	81 38%~	81 36%~	6 33%~	58 35%	31 39%
9-10	113 46%	2826 58%*	27 59%~	31 51%	26 41%	29 37%	82 46%	~	~	~	~	8 ~ 28%	19 63%~	92 44%~	106 47%~	6 33%~	79 47%	34 43%
VALID CASES	248	4888	46	61	63	78	177					29	30	211	227	18	168	80
NUMBER OF RESPONDENTS	248 100%	4888 100%	46 100%	61 100%	63 100%	78 100%	177 100%					29 100%	30 100%	211 100%	227 100%	18 100%	168 100%	80 100%
MEAN	2.27	2.44	2.48	2.31	2.24	2.14	2.28					2.10	2.47	2.26	2.29	2.00	2.29	2.24
p stat_(*=Sig @ p<=.05)		.000*	~.633	.692	.072	.688	~	~	~	~	~	~	~	~	~	~	~.638	

GETTING NEEDED CARE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT#	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR MUL- #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NPRBSEE4 NQ46	2.37	2.27	2.25	2.27	2.23	2.52	2.42						2.33	2.00	2.43	2.38	2.38	2.36	2.38
p stat_(*=Sig @ p<=.05)	.338		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NCARNES4 NQ15	2.42	2.49	2.50	2.45	2.45	2.31	2.44						2.42	2.38	2.43	2.43	2.18	2.46	2.33
p stat_(*=Sig @ p<=.05)	.130		~	~	~	.193	.654	~	~	~	~	~	~	~	~	~	~	~	.274
COMPOSITE	2.40	2.38	2.38	2.36	2.34	2.42	2.43	x	x	x	x	x	2.38	2.19	2.43	2.40	2.28	2.41	2.36
p stat_(*=Sig @ p<=.05)	.644		~.544		~.705		.134	~	~	~	~	~	~	~	~	~	~	~	.618

GETTING CARE QUICKLY

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
NCARSN4 NQ4	2.73	2.65	2.69	2.92	2.81	2.53	2.74					2.92	2.73	2.75	2.73	2.70	2.81	2.60	
p stat_(*=Sig @ p<=.05)	.119		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
NAPGET4 NQ6	2.43	2.46	2.66	2.40	2.34	2.38	2.48					2.44	2.35	2.46	2.45	2.15	2.49	2.32	
p stat_(*=Sig @ p<=.05)	.536		~	~	~	.518	.149	~	~	~	~	~	~	~	~	~	~	.162	
COMPOSITE	2.58	2.56	2.67	2.66	2.58	2.45	2.61	x	x	x	x	x	2.68	2.54	2.61	2.59	2.43	2.65	2.46
p stat_(*=Sig @ p<=.05)	.493		~	.182	~	.016*	.132	~	~	~	~	~	~	~	~	~	~	~	.011*

HOW WELL DOCTORS COMMUNICATE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	HIS- IC	NOT VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
NDREXPL4 NQ32	2.75	2.75	2.85	2.68	2.81	2.70	2.77					2.86	2.68	2.77	2.76	2.70	2.83	2.62	
p stat_(*=Sig @ p<=.05)	.948		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	.035*	
NDRLSTN4 NQ33	2.70	2.77	2.73	2.73	2.64	2.70	2.71					2.69	2.63	2.70	2.71	2.40	2.73	2.65	
p stat_(*=Sig @ p<=.05)	.099		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	.426	
NDRESPU4 NQ34	2.70	2.81	2.73	2.65	2.78	2.65	2.73					2.69	2.68	2.71	2.72	2.40	2.75	2.61	
p stat_(*=Sig @ p<=.05)	.020*		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	.196	
NDRTMEN4 NQ37	2.56	2.57	2.69	2.56	2.61	2.43	2.57					2.54	2.74	2.56	2.59	2.30	2.59	2.51	
p stat_(*=Sig @ p<=.05)	.881		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	.472	
COMPOSITE	2.68	2.72	2.75	2.65	2.71	2.62	2.70	x	x	x	x	x	2.70	2.68	2.69	2.70	2.45	2.72	2.60
p stat_(*=Sig @ p<=.05)	.237		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	.162	

CUSTOMER SERVICE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT#	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NPBCLCS4 NQ50	2.37	2.28	2.40	2.27	2.63	2.31	2.28						2.57	2.71	2.33	2.43	2.00	2.40	2.27
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NCSRESP NQ51	2.61	2.60	2.60	2.53	2.88	2.54	2.56						2.57	2.86	2.58	2.62	2.67	2.60	2.64
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
COMPOSITE	2.49	2.44	2.50	2.40	2.75	2.42	2.42	x	x	x	x	x	2.57	2.79	2.45	2.53	2.33	2.50	2.45
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

SHARED DECISION MAKING

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER						
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC			
NNRXWHY NQ11	2.96	2.87	3.00	3.00	3.00	2.91	3.00							3.00	3.00	3.00	3.00	2.95	3.00	2.91	3.00	
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NNRXWYNT NQ12	2.38	2.42	2.33	1.86	2.50	2.48	2.37							2.60	1.67	2.40	2.40	2.00	2.22	2.52		
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NRXBST NQ13	2.49	2.58	2.33	2.33	2.33	2.65	2.53							2.50	2.33	2.52	2.43	3.00	2.22	2.75		
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
COMPOSITE	2.61	2.62	2.56	2.40	2.61	2.68	2.63	x	x	x	x	x	2.70	2.33	2.64	2.59	2.67	2.45	2.76			
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

ACCESS TO SPECIALIZED SERVICES

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT#	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR MUL- #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NEZMDEQ NQ20	2.08	2.30	2.00	1.80	1.67	3.00	2.11						2.00	2.00	2.08	2.18	1.50		2.08
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NEZTHP NQ23	2.50	2.19	2.00	2.45	2.80	2.75	2.56						2.67	2.50	2.58	2.50	2.50	2.50	2.50
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NEZTC NQ26	2.22	2.18	2.00	2.23	2.21	2.22	2.15						2.33	3.00	2.17	2.23	2.00	2.63	2.13
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
COMPOSITE	2.26	2.22	2.00	2.16	2.23	2.66	2.27	x	x	x	x	x	2.33	2.50	2.28	2.30	2.00	2.56	2.24
p stat_(*=Sig @ p<=.05)	.455		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

GETTING NEEDED CARE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO T1	BANTO T2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
PRBSEE4 Q46	80%	78%	100%	73%	77%	83%	79%						100%	67%	83%	79%	88%	79%	81%
CARNES4 Q15	84%	89%	84%	90%	82%	82%	87%						79%	76%	86%	85%	82%	86%	81%
AVERAGE	82.40	83.54	92.11	81.26	79.37	82.21	83.08	x	x	x	x	x	89.47	71.43	84.21	81.55	84.66	82.38	81.02

GETTING CARE QUICKLY (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO T1	BANTO T2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
CARSN4 Q4	96%	91%	96%	100%	100%	91%	99%						100%	91%	98%	97%	90%	99%	93%
APGET4 Q6	83%	86%	89%	81%	79%	84%	85%						78%	85%	83%	84%	69%	85%	78%
AVERAGE	89.71	88.77	92.36	90.63	89.47	87.28	92.10	x	x	x	x	x	88.89	87.95	90.64	90.32	79.62	91.99	85.68

HOW WELL DOCTORS COMMUNICATE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
DREXPL4 Q32	95%	95%	97%	92%	97%	93%	95%					93%	95%	94%	95%	90%	98%	90%	
DRLSTN4 Q33	94%	95%	94%	97%	94%	91%	96%					92%	84%	95%	95%	80%	95%	93%	
DRESPU4 Q34	93%	96%	94%	95%	97%	89%	95%					92%	89%	94%	94%	80%	95%	91%	
DRTMEN4 Q37	89%	90%	91%	83%	94%	89%	90%					92%	95%	90%	91%	70%	91%	86%	
AVERAGE	92.9	94.0	93.9	91.8	95.8	90.8	94.3	x	x	x	x	x	92.4	90.8	93.4	93.8	80.0	94.7	90.0

CUSTOMER SERVICE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO T1	BANTO T2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
PBCLCS4 Q50	90%	78%	100%	93%	100%	77%	88%						100%	100%	91%	92%	100%	90%	91%
CSRESP Q51	95%	91%	100%	93%	100%	92%	92%						100%	100%	94%	95%	100%	97%	91%
AVERAGE	92.68	84.81	100.0	93.33	100.0	84.62	90.00	x	x	x	x	x	100.0	100.0	92.42	93.24	100.0	93.33	90.91

SHARED DECISION MAKING (YES) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR MUL- TI ##	HIS- IC IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
NRXWHY Q11	98%	94%	100%	100%	100%	96%	100%					100%	100%	100%	98%	100%	96%	100%	
NRXWYNT Q12	69%	71%	67%	43%	75%	74%	68%					80%	33%	70%	70%	50%	61%	76%	
RXBST Q13	74%	79%	67%	67%	67%	83%	76%					75%	67%	76%	71%	100%	61%	88%	
AVERAGE	80.4	81.2	77.8	69.8	80.6	84.1	81.6	x	x	x	x	x	85.0	66.7	82.0	79.6	83.3	72.5	87.8

ACCESS TO SPECIALIZED SERVICES (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
EZMDEQ Q20	69%	76%	100%	60%	33%	100%	67%						67%	100%	67%	73%	50%		69%
EZTHP Q23	83%	72%	50%	82%	100%	100%	88%						100%	75%	89%	80%	100%	75%	88%
EZTC Q26	72%	71%	100%	69%	71%	72%	68%						83%	100%	71%	69%	83%	88%	68%
AVERAGE	74.8	72.8	83.3	70.3	68.3	90.7	73.9	x	x	x	x	x	83.3	91.7	75.6	74.0	77.8	81.3	75.1

PERSONAL DOCTOR WHO KNOWS CHILD (YES) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
DRTLKU Q38	88%	87%	88%	95%	83%	85%	91%						93%	68%	91%	88%	80%	89%	84%
DRUNCON Q43	81%	90%	67%	73%	82%	88%	88%						50%	67%	81%	84%	67%	56%	85%
DRUNFAM Q44	77%	85%	67%	65%	82%	84%	83%						56%	67%	78%	80%	58%	60%	80%
AVERAGE	81.8	87.5	73.7	77.6	82.7	85.6	87.3	x	x	x	x	x	66.1	67.3	83.2	84.2	68.3	68.3	83.2

CARE COORDINATION (YES) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	UHAL TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
HELPCONT Q18	100%	92%	100%	100%	100%	100%							100%	100%	100%	100%	100%	100%	100%
HLPCOORD Q29	56%	62%	62%	53%	63%	52%	58%						25%	100%	52%	57%	38%	58%	55%
AVERAGE	78.1	77.1	61.5	76.5	81.3	75.9	79.2	x	x	x	x	x	62.5	100	76.2	78.6	68.8	78.8	77.5

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1 Q1 OUR RECORDS SHOW THAT YOU ARE NOW IN <HEALTH PLAN>. IS THAT RIGHT?

2. YOUR HEALTH CARE IN THE LAST 6 MONTHS

2 Q3 IN THE LAST 6 MONTHS, DID YOU HAVE AN ILLNESS, INJURY, OR CONDITION THAT NEEDED CARE RIGHT AWAY IN A CLINIC, EMERGENCY ROOM OR DOCTOR'S OFFICE?

3 Q4 IN THE LAST 6 MONTHS, WHEN YOU NEEDED CARE RIGHT AWAY, HOW OFTEN DID YOU GET CARE AS SOON AS YOU NEEDED? [ASKED IF Q3 = YES]

4 Q5 IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR A CHECK-UP OR ROUTINE CARE AT A DOCTOR'S OFFICE OR CLINIC?

5 Q6 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT FOR A CHECK-UP OR ROUTINE CARE AT A DOCTOR'S OFFICE OR CLINIC AS SOON AS YOU NEEDED? [ASKED IF Q5 = YES]

6 Q7 IN THE LAST 6 MONTHS, NOT COUNTING THE TIMES YOU WENT TO AN EMERGENCY ROOM, HOW MANY TIMES DID YOU GO TO A DOCTOR'S OFFICE OR CLINIC TO GET HEALTH CARE FOR YOURSELF?

7 Q8 IN THE LAST 6 MONTHS, DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT SPECIFIC THINGS YOU COULD DO TO PREVENT ILLNESS? [ASKED IF Q7 >= 1 TIME]

8 Q9 IN THE LAST 6 MONTHS, DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE? [ASKED IF Q7 >= 1 TIME]

9 Q10 DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT WANT TO TAKE A MEDICINE? [ASKED IF Q7 >= 1 TIME AND Q9 = YES]

10 Q11 DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT NOT WANT TO TAKE A MEDICINE? [ASKED IF Q7 >= 1 TIME AND Q9 = YES]

11 Q12 WHEN YOU TALKED ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE, DID A DOCTOR OR OTHER HEALTH PROVIDER ASK YOU WHAT YOU THOUGHT WAS BEST FOR YOU? [ASKED IF Q7 >= 1 TIME AND Q9 = YES]

12 Q13 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR HEALTH CARE IN THE LAST 6 MONTHS? [ASKED IF Q7 >= 1 TIME]

13 Q14 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE CARE, TESTS OR TREATMENT YOU NEEDED? [ASKED IF Q7 >= 1 TIME]

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3. YOUR PERSONAL DOCTOR

- 14 Q15 A PERSONAL DOCTOR IS THE ONE YOU WOULD SEE IF YOU NEED A CHECK-UP, WANT ADVICE ABOUT A HEALTH PROBLEM, OR GET SICK OR HURT. DO YOU HAVE A PERSONAL DOCTOR?
- 15 Q16 IN THE LAST 6 MONTHS, HOW MANY TIMES DID YOU VISIT YOUR PERSONAL DOCTOR TO GET CARE FOR YOURSELF? [ASKED IF Q15 = YES]
- 16 Q17 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR EXPLAIN THINGS IN A WAY THAT WAS EASY TO UNDERSTAND? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 17 Q18 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR LISTEN CAREFULLY TO YOU? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 18 Q19 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SHOW RESPECT FOR WHAT YOU HAD TO SAY? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 19 Q20 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SPEND ENOUGH TIME WITH YOU? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 20 Q21 IN THE LAST 6 MONTHS, DID YOU GET CARE FROM A DOCTOR OR OTHER HEALTH PROVIDER BESIDES YOUR PERSONAL DOCTOR? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 21 Q22 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SEEM INFORMED AND UP-TO-DATE ABOUT THE CARE YOU GOT FROM THESE DOCTORS OR OTHER HEALTH PROVIDERS? [ASKED IF Q15 = YES AND Q16 >= 1 TIME AND Q21 = YES]
- 22 Q23 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR PERSONAL DOCTOR? [ASKED IF Q15 = YES]

4. GETTING HEALTH CARE FROM SPECIALISTS

- 23 Q24 SPECIALISTS ARE DOCTORS LIKE SURGEONS, HEART DOCTORS, ALLERGY DOCTORS, SKIN DOCTORS, AND OTHER DOCTORS WHO SPECIALIZE IN ONE AREA OF HEALTH CARE. IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS TO SEE A SPECIALIST?
- 24 Q25 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT TO SEE A SPECIALIST AS SOON AS YOU NEEDED? [ASKED IF Q24 = YES]
- 25 Q26 HOW MANY SPECIALISTS HAVE YOU SEEN IN THE LAST 6 MONTHS? [ASKED IF Q24 = YES]
- 26 Q27 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOU SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST? [ASKED IF Q24 = YES AND Q26 >= 1 SPECIALIST]

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5. YOUR HEALTH PLAN

27 Q28 IN THE LAST 6 MONTHS, DID YOU LOOK FOR ANY INFORMATION IN WRITTEN MATERIALS OR ON THE INTERNET ABOUT HOW YOUR HEALTH PLAN WORKS?

28 Q29 IN THE LAST 6 MONTHS, HOW OFTEN DID THE WRITTEN MATERIALS OR THE INTERNET PROVIDE THE INFORMATION YOU NEEDED ABOUT HOW YOUR HEALTH PLAN WORKS? [ASKED IF Q28 = YES]

29 Q30 IN THE LAST 6 MONTHS, DID YOU GET INFORMATION OR HELP FROM YOUR HEALTH PLAN'S CUSTOMER SERVICE?

30 Q31 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR HEALTH PLAN'S CUSTOMER SERVICE GIVE YOU THE INFORMATION OR HELP YOU NEEDED? [ASKED IF Q30 = YES]

31 Q32 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR HEALTH PLAN'S CUSTOMER SERVICE STAFF TREAT YOU WITH COURTESY AND RESPECT? [ASKED IF Q30 = YES]

32 Q33 IN THE LAST 6 MONTHS, DID YOUR HEALTH PLAN GIVE YOU ANY FORMS TO FILL OUT?

33 PQ34 IN THE LAST 6 MONTHS, HOW OFTEN WERE THE FORMS FROM YOUR HEALTH PLAN EASY TO FILL OUT? [ASKED IF Q33 = YES. RESPONSE OF 'ALWAYS' PADDED WITH Q33 = NO]

34 Q35 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR HEALTH PLAN?

35 Q35A IN THE LAST 6 MONTHS, DID YOU HAVE A HEALTH PROBLEM FOR WHICH YOU NEEDED SPECIAL MEDICAL EQUIPMENT, SUCH AS A CANE, A WHEELCHAIR, OR OXYGEN EQUIPMENT?

36 Q35B IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE MEDICAL EQUIPMENT YOU NEEDED THROUGH YOUR HEALTH PLAN? [ASKED IF Q35A = YES]

37 Q35C IN THE LAST 6 MONTHS, DID YOU HAVE ANY HEALTH PROBLEMS THAT NEEDED SPECIAL THERAPY, SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY?

38 Q35D IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE SPECIAL THERAPY YOU NEEDED THROUGH YOUR HEALTH PLAN? [ASKED IF Q35C = YES]

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5. ADDITIONAL QUESTIONS

39 Q35E IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER TALK TOO FAST WHEN TALKING TO YOU?

40 Q35F IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER INTERRUPT YOU WHEN YOU WERE TALKING?

41 Q35G IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER USE A CONDESCENDING, SARCASTIC, OR RUDE TONE OR MANNER WITH YOU?

42 Q35H IN THE LAST 6 MONTHS, DID YOU FEEL YOU COULD TRUST A DOCTOR OR OTHER HEALTH PROVIDER WITH YOUR MEDICAL CARE?

5. ACCESS TO DENTAL CARE

43 Q35I A REGULAR DENTIST IS ONE YOU WOULD GO TO FOR CHECK-UPS AND CLEANINGS OR WHEN YOU HAVE A CAVITY OR TOOTH PAIN. DO YOU HAVE A REGULAR DENTIST?

44 Q35J IN THE LAST 6 MONTHS, DID YOU GO TO A DENTIST'S OFFICE OR CLINIC FOR CARE?

45 Q35K IN THE LAST 6 MONTHS, HOW OFTEN DID THE DENTISTS OR DENTAL STAFF EXPLAIN WHAT THEY WERE DOING WHILE TREATING YOU?

46 Q35L IF YOU TRIED TO GET AN APPOINTMENT FOR YOURSELF WITH A DENTIST WHO SPECIALIZES IN A PARTICULAR TYPE OF DENTAL CARE (SUCH AS ROOT CANALS OR GUM DISEASE) IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT AS SOON AS YOU WANTED?

47 Q35M IN THE LAST 6 MONTHS, IF YOU NEEDED TO SEE A DENTIST RIGHT AWAY BECAUSE OF A DENTAL EMERGENCY, DID YOU GET TO SEE A DENTIST AS SOON AS YOU WANTED?

48 Q35N USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST?

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6. ABOUT YOU

49 Q36 IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL HEALTH?

50 Q37 IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL MENTAL OR EMOTIONAL HEALTH?

51 Q38 HAVE YOU HAD EITHER A FLU SHOT OR FLU SPRAY IN THE NOSE SINCE JULY 1, 2017?

52 Q39 DO YOU NOW SMOKE CIGARETTES OR USE TOBACCO EVERY DAY, SOME DAYS, OR NOT AT ALL?

53 Q40 IN THE LAST 6 MONTHS, HOW OFTEN WERE YOU ADVISED TO QUIT SMOKING OR USING TOBACCO BY A DOCTOR OR OTHER HEALTH PROVIDER IN YOUR PLAN? [ASKED IF Q39 = EVERY DAY OR SOME DAYS]

54 Q41 IN THE LAST 6 MONTHS, HOW OFTEN WAS MEDICATION RECOMMENDED OR DISCUSSED BY A DOCTOR OR HEALTH PROVIDER TO ASSIST YOU WITH QUITTING SMOKING OR USING TOBACCO? EXAMPLES OF MEDICATION ARE: NICOTINE GUM, PATCH, NASAL SPRAY, INHALER, OR PRESCRIPTION MEDICATION. [ASKED IF Q39 = EVERY DAY OR SOME DAYS]

55 Q42 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR DOCTOR OR HEALTH PROVIDER DISCUSS OR PROVIDE METHODS AND STRATEGIES OTHER THAN MEDICATION TO ASSIST YOU WITH QUITTING SMOKING OR USING TOBACCO? EXAMPLES OF METHODS AND STRATEGIES ARE: TELEPHONE HELPLINE, INDIVIDUAL OR GROUP COUNSELING, OR CESSATION PROGRAM. [ASKED IF Q39 = EVERY DAY OR SOME DAYS]

56 Q43 DO YOU TAKE ASPIRIN DAILY OR EVERY OTHER DAY?

57 Q44 DO YOU HAVE A HEALTH PROBLEM OR TAKE MEDICATION THAT MAKES TAKING ASPIRIN UNSAFE FOR YOU?

58 Q45 HAS A DOCTOR OR HEALTH PROVIDER EVER DISCUSSED WITH YOU THE RISKS AND BENEFITS OF ASPIRIN TO PREVENT HEART ATTACK OR STROKE?

PAGE	QUESTION	TITLE
59	Q46.1	ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: HIGH CHOLESTEROL
60	Q46.2	ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: HIGH BLOOD PRESSURE
61	Q46.3	ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: PARENT OR SIBLING WITH HEART ATTACK BEFORE THE AGE OF 60
62	Q47.1	HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: A HEART ATTACK
63	Q47.2	HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: ANGINA OR CORONARY HEART DISEASE
64	Q47.3	HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: A STROKE
65	Q47.4	HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: ANY KIND OF DIABETES OR HIGH BLOOD SUGAR
66	Q48	IN THE LAST 6 MONTHS, DID YOU GET HEALTH CARE 3 OR MORE TIMES FOR THE SAME CONDITION OR PROBLEM?
67	Q49	IS THIS A CONDITION OR PROBLEM THAT HAS LASTED FOR AT LEAST 3 MONTHS? DO NOT INCLUDE PREGNANCY OR MENOPAUSE. [ASKED IF Q48 = YES]
68	Q50	DO YOU NOW NEED OR TAKE MEDICINE PRESCRIBED BY A DOCTOR? DO NOT INCLUDE BIRTH CONTROL.
69	Q51	IS THIS MEDICINE TO TREAT A CONDITION THAT HAS LASTED FOR AT LEAST 3 MONTHS? DO NOT INCLUDE PREGNANCY OR MENOPAUSE. [ASKED IF Q50 = YES]
70	NQ52	WHAT IS YOUR AGE? [BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]
71	NQ53	ARE YOU MALE OR FEMALE? [BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]
72	Q54	WHAT IS THE HIGHEST GRADE OR LEVEL OF SCHOOL THAT YOU HAVE COMPLETED?
73	Q55	ARE YOU OF HISPANIC OR LATINO ORIGIN OR DESCENT?
74	Q56.1	WHAT IS YOUR RACE? RESPONSE: WHITE
75	Q56.2	WHAT IS YOUR RACE? RESPONSE: BLACK OR AFRICAN-AMERICAN
76	Q56.3	WHAT IS YOUR RACE? RESPONSE: ASIAN
77	Q56.4	WHAT IS YOUR RACE? RESPONSE: NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER
78	Q56.5	WHAT IS YOUR RACE? RESPONSE: AMERICAN INDIAN OR ALASKA NATIVE
79	Q56.6	WHAT IS YOUR RACE? RESPONSE: OTHER
80	Q57	DID SOMEONE HELP YOU COMPLETE THIS SURVEY? [ASKED IF SURVEY COMPLETED BY MAIL]
81	Q58.1	HOW DID THAT PERSON HELP YOU? RESPONSE: READ THE QUESTIONS TO ME. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]
82	Q58.2	HOW DID THAT PERSON HELP YOU? RESPONSE: WROTE DOWN THE ANSWERS I GAVE. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]
83	Q58.3	HOW DID THAT PERSON HELP YOU? RESPONSE: ANSWERED THE QUESTIONS FOR ME. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]
84	Q58.4	HOW DID THAT PERSON HELP YOU? RESPONSE: TRANSLATED THE QUESTIONS INTO MY LANGUAGE. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]
85	Q58.5	HOW DID THAT PERSON HELP YOU? RESPONSE: HELPED IN SOME OTHER WAY. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

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8. RATINGS		
86	NQ13	RATING OF ALL HEALTH CARE [ASKED IF Q7 >= 1 TIME]
87	NQ23	RATING OF PERSONAL DOCTOR [ASKED IF Q15 = YES]
88	NQ27	RATING OF SPECIALIST SEEN MOST OFTEN [ASKED IF Q24 = YES AND Q26 >= 1 SPECIALIST]
89	NQ35	RATING OF HEALTH PLAN
9. COMPOSITES		
90		GETTING NEEDED CARE
91		GETTING CARE QUICKLY
92		HOW WELL DOCTORS COMMUNICATE
93		CUSTOMER SERVICE
94		SHARED DECISION MAKING
10. GLOBAL PROPORTION COMPOSITES		
95		GETTING NEEDED CARE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
96		GETTING CARE QUICKLY (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
97		HOW WELL DOCTORS COMMUNICATE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
98		CUSTOMER SERVICE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
99		SHARED DECISION MAKING (YES) -- GLOBAL PROPORTION COMPOSITE

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2 Q3 IN THE LAST 6 MONTHS, DID YOUR CHILD HAVE AN ILLNESS, INJURY, OR CONDITION THAT NEEDED CARE RIGHT AWAY IN A CLINIC, EMERGENCY ROOM OR DOCTOR'S OFFICE?

3 Q4 IN THE LAST 6 MONTHS, WHEN YOUR CHILD NEEDED CARE RIGHT AWAY, HOW OFTEN DID YOUR CHILD GET CARE AS SOON AS HE OR SHE NEEDED? [ASKED IF Q3 = YES]

4 Q5 IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR A CHECK UP OR ROUTINE CARE FOR YOUR CHILD AT A DOCTOR'S OFFICE OR CLINIC?

5 Q6 IN THE LAST 6 MONTHS, WHEN YOU MADE AN APPOINTMENT FOR A CHECK UP OR ROUTINE CARE FOR YOUR CHILD AT A DOCTOR'S OFFICE OR CLINIC, HOW OFTEN DID YOU GET AN APPOINTMENT AS SOON AS YOUR CHILD NEEDED? [ASKED IF Q5 = YES]

6 Q7 IN THE LAST 6 MONTHS, NOT COUNTING THE TIMES YOUR CHILD WENT TO AN EMERGENCY ROOM, HOW MANY TIMES DID HE OR SHE GO TO A DOCTOR'S OFFICE OR CLINIC TO GET HEALTH CARE?

7 Q8 IN THE LAST 6 MONTHS, DID YOU AND YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT SPECIFIC THINGS YOU COULD DO TO PREVENT ILLNESS IN YOUR CHILD? [ASKED IF Q7 >= 1 TIME]

8 Q9 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU HAVE YOUR QUESTIONS ANSWERED BY YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER? [ASKED IF Q7 >= 1 TIME]

9 Q10 IN THE LAST 6 MONTHS, DID YOU AND YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE FOR YOUR CHILD? [ASKED IF Q7 >= 1 TIME]

10 Q11 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, HOW MUCH DID A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT WANT YOUR CHILD TO TAKE A MEDICINE? [ASKED IF Q7 >= 1 TIME AND Q10 = YES]

11 Q12 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, HOW MUCH DID A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT NOT WANT YOUR CHILD TO TAKE A MEDICINE? [ASKED IF Q7 >= 1 TIME AND Q10 = YES]

12 Q13 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, DID A DOCTOR OR OTHER HEALTH PROVIDER ASK YOU WHAT YOU THOUGHT WAS BEST FOR YOUR CHILD? [ASKED IF Q7 >= 1 TIME AND Q10 = YES]

13 Q14 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR CHILD'S HEALTH CARE IN THE LAST 6 MONTHS? [ASKED IF Q7 >= 1]

14 Q15 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE CARE, TESTS, OR TREATMENT YOUR CHILD NEEDED? [ASKED IF Q7 >= 1 TIME]

15 Q16 IS YOUR CHILD NOW ENROLLED IN ANY KIND OF SCHOOL OR DAYCARE?

16 Q17 IN THE LAST 6 MONTHS, DID YOU NEED YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TO CONTACT A SCHOOL OR DAYCARE CENTER ABOUT YOUR CHILD'S HEALTH OR HEALTH CARE? [ASKED IF Q16 = YES]

17 Q18 IN THE LAST 6 MONTHS, DID YOU GET THE HELP YOU NEEDED FROM YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER IN CONTACTING YOUR CHILD'S SCHOOL OR DAYCARE? [ASKED IF Q16 = YES AND Q17 = YES]

3. SPECIALIZED SERVICES

18 Q19 SPECIAL MEDICAL EQUIPMENT OR DEVICES INCLUDE A WALKER, WHEELCHAIR, NEBULIZER, FEEDING TUBES, OR OXYGEN EQUIPMENT. IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET ANY SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD?

19 Q20 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD? [ASKED IF Q19 = YES]

20 Q21 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP YOU GET SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD? [ASKED IF Q19 = YES]

21 Q22 IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET SPECIAL THERAPY SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY FOR YOUR CHILD?

22 Q23 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THIS THERAPY FOR YOUR CHILD? [ASKED IF Q22 = YES]

23 Q24 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE OR CLINIC HELP YOU GET THIS THERAPY FOR YOUR CHILD? [ASKED IF Q22 = YES]

24 Q25 IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET TREATMENT OR COUNSELING FOR YOUR CHILD FOR AN EMOTIONAL, DEVELOPMENTAL, OR BEHAVIORAL PROBLEM?

25 Q26 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THIS TREATMENT OR COUNSELING FOR YOUR CHILD? [ASKED IF Q25 = YES]

26 Q27 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE OR CLINIC HELP YOU GET THIS TREATMENT OR COUNSELING FOR YOUR CHILD? [ASKED IF Q25 = YES]

27 Q28 IN THE LAST 6 MONTHS, DID YOUR CHILD GET CARE FROM MORE THAN ONE KIND OF HEALTH CARE PROVIDER OR USE MORE THAN ONE KIND OF HEALTH CARE SERVICE?

28 Q29 IN THE LAST 6 MONTHS, DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP COORDINATE YOUR CHILD'S CARE AMONG THESE DIFFERENT PROVIDERS OR SERVICES? [ASKED IF Q28 = YES]

PAGE QUESTION TITLE

4. YOUR CHILD'S PERSONAL DOCTOR

29 Q30 A PERSONAL DOCTOR IS THE ONE YOUR CHILD WOULD SEE IF HE OR SHE NEEDS A CHECKUP, HAS A HEALTH PROBLEM, OR GETS SICK OR HURT. DOES YOUR CHILD HAVE A PERSONAL DOCTOR?

30 Q31 IN THE LAST 6 MONTHS, HOW MANY TIMES DID YOUR CHILD VISIT HIS OR HER PERSONAL DOCTOR FOR CARE? [ASKED IF Q30 = YES]

31 Q31A IN THE LAST 6 MONTHS, HOW OFTEN DID YOU HAVE A HARD TIME SPEAKING WITH OR UNDERSTANDING YOUR CHILD'S PERSONAL DOCTOR BECAUSE YOU SPOKE DIFFERENT LANGUAGES? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

32 Q32 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR EXPLAIN THINGS ABOUT YOUR CHILD'S HEALTH IN A WAY THAT WAS EASY TO UNDERSTAND? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

33 Q33 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR LISTEN CAREFULLY TO YOU? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

34 Q34 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SHOW RESPECT FOR WHAT YOU HAD TO SAY? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

35 Q35 IS YOUR CHILD ABLE TO TALK WITH DOCTORS ABOUT HIS OR HER HEALTH CARE? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

36 Q36 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR EXPLAIN THINGS IN A WAY THAT WAS EASY FOR YOUR CHILD TO UNDERSTAND? [ASKED IF Q30 = YES AND Q31 >= 1 TIME AND Q35 = YES]

37 Q37 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SPEND ENOUGH TIME WITH YOUR CHILD? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

38 Q38 IN THE LAST 6 MONTHS, DID YOUR CHILD'S PERSONAL DOCTOR TALK WITH YOU ABOUT HOW YOUR CHILD IS FEELING, GROWING, OR BEHAVING? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

39 Q39 IN THE LAST 6 MONTHS, DID YOUR CHILD GET CARE FROM A DOCTOR OR OTHER HEALTH PROVIDER BESIDES HIS OR HER PERSONAL DOCTOR? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

40 Q40 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SEEM INFORMED AND UP-TO-DATE ABOUT THE CARE YOUR CHILD GOT FROM THESE DOCTORS OR OTHER HEALTH PROVIDERS? [ASKED IF Q30 = YES AND Q31 >= 1 TIME AND Q39 = YES]

41 Q41 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S PERSONAL DOCTOR? [ASKED IF Q30 = YES]

42 Q42 DOES YOUR CHILD HAVE ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS THAT HAVE LASTED FOR MORE THAN 3 MONTHS? [ASKED IF Q30 = YES]

43 Q43 DOES YOUR CHILD'S PERSONAL DOCTOR UNDERSTAND HOW THESE MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS AFFECT YOUR CHILD'S DAY-TO-DAY LIFE? [ASKED IF Q30 = YES AND Q42 = YES]

44 Q44 DOES YOUR CHILD'S PERSONAL DOCTOR UNDERSTAND HOW YOUR CHILD'S MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS AFFECT YOUR FAMILY'S DAY-TO-DAY LIFE? [ASKED IF Q30 = YES AND Q42 = YES]

PAGE QUESTION TITLE

5. GETTING HEALTH CARE FROM SPECIALISTS

- 45 Q45 SPECIALISTS ARE DOCTORS LIKE SURGEONS, HEART DOCTORS, ALLERGY DOCTORS, SKIN DOCTORS, AND OTHER DOCTORS WHO SPECIALIZE IN ONE AREA OF HEALTH CARE. IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR YOUR CHILD TO SEE A SPECIALIST?
- 46 Q46 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT FOR YOUR CHILD TO SEE A SPECIALIST AS SOON AS YOU NEEDED? [ASKED IF Q45 = YES]
- 47 Q47 HOW MANY SPECIALISTS HAS YOUR CHILD SEEN IN THE LAST 6 MONTHS? [ASKED IF Q45 = YES]
- 48 Q48 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOUR CHILD SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST? [ASKED IF Q45 = YES AND Q47 >= 1 SPECIALIST]

6. YOUR CHILD'S HEALTH PLAN

- 49 Q49 IN THE LAST 6 MONTHS, DID YOU GET INFORMATION OR HELP FROM CUSTOMER SERVICE AT YOUR CHILD'S HEALTH PLAN?
- 50 Q50 IN THE LAST 6 MONTHS, HOW OFTEN DID CUSTOMER SERVICE AT YOUR CHILD'S HEALTH PLAN GIVE YOU THE INFORMATION OR HELP YOU NEEDED? [ASKED IF Q49 = YES]
- 51 Q51 IN THE LAST 6 MONTHS, HOW OFTEN DID CUSTOMER SERVICE STAFF AT YOUR CHILD'S HEALTH PLAN TREAT YOU WITH COURTESY AND RESPECT? [ASKED IF Q49 = YES]
- 52 Q52 IN THE LAST 6 MONTHS, DID YOUR CHILD'S HEALTH PLAN GIVE YOU ANY FORMS TO FILL OUT?
- 53 PQ53 IN THE LAST 6 MONTHS, HOW OFTEN WERE THE FORMS FROM YOUR CHILD'S HEALTH PLAN EASY TO FILL OUT? [ASKED IF Q52 = YES. RESPONSE OF 'ALWAYS' PADDED WITH Q52 = NO]
- 54 Q54 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S HEALTH PLAN?

PAGE QUESTION TITLE

7. PRESCRIPTION MEDICINES

- 55 Q55 IN THE LAST 6 MONTHS, DID YOU GET OR REFILL ANY PRESCRIPTION MEDICINES FOR YOUR CHILD?
- 56 Q56 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET PRESCRIPTION MEDICINES FOR YOUR CHILD THROUGH HIS OR HER HEALTH PLAN? [ASKED IF Q55 = YES]
- 57 Q57 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP YOU GET YOUR CHILD'S PRESCRIPTION MEDICINES? [ASKED IF Q55 = YES]

7. ACCESS TO DENTAL CARE

- 58 Q57A A REGULAR DENTIST IS ONE YOUR CHILD WOULD GO TO FOR CHECK-UPS AND CLEANINGS OR WHEN HE/SHE HAS A CAVITY OR TOOTH PAIN. DOES YOUR CHILD HAVE A REGULAR DENTIST?
- 59 Q57B IN THE LAST 6 MONTHS, DID YOUR CHILD GO TO A DENTIST'S OFFICE OR CLINIC FOR CARE?
- 60 Q57C IN THE LAST 6 MONTHS, HOW OFTEN DID THE DENTISTS OR DENTAL STAFF EXPLAIN WHAT THEY WERE DOING WHILE TREATING YOUR CHILD?
- 61 Q57D IN THE LAST 6 MONTHS, IF YOUR CHILD NEEDED TO SEE A DENTIST RIGHT AWAY BECAUSE OF A DENTAL EMERGENCY, DID HE/SHE GET TO SEE A DENTIST AS SOON AS YOU WANTED?
- 62 Q57E USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST FOR YOUR CHILD?

8. ABOUT YOUR CHILD AND YOU

- 63 Q58 IN GENERAL, HOW WOULD YOU RATE YOUR CHILD'S OVERALL HEALTH?

64 Q59 IN GENERAL, HOW WOULD YOU RATE YOUR CHILD'S OVERALL MENTAL OR EMOTIONAL HEALTH?

65 Q60 DOES YOUR CHILD CURRENTLY NEED OR USE MEDICINE PRESCRIBED BY A DOCTOR (OTHER THAN VITAMINS)?

66 Q61 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION? [ASKED IF Q60 = YES]

67 Q62 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q60 = YES AND Q61 = YES]

68 Q63 DOES YOUR CHILD NEED OR USE MORE MEDICAL CARE, MORE MENTAL HEALTH SERVICES, OR MORE EDUCATIONAL SERVICES THAN IS USUAL FOR MOST CHILDREN OF THE SAME AGE?

69 Q64 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION? [ASKED IF Q63 = YES]

70 Q65 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q63 = YES AND Q64 = YES]

71 Q66 IS YOUR CHILD LIMITED OR PREVENTED IN ANY WAY IN HIS OR HER ABILITY TO DO THE THINGS MOST CHILDREN OF THE SAME AGE CAN DO?

72 Q67 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION? [ASKED IF Q66 = YES]

73 Q68 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q66 = YES AND Q67 = YES]

74 Q69 DOES YOUR CHILD NEED OR GET SPECIAL THERAPY, SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY?

75 Q70 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION? [ASKED IF Q69 = YES]

76 Q71 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q69 = YES AND Q70 = YES]

77 Q72 DOES YOUR CHILD HAVE ANY KIND OF EMOTIONAL, DEVELOPMENTAL, OR BEHAVIORAL PROBLEMS FOR WHICH HE OR SHE NEEDS OR GETS TREATMENT OR COUNSELING?

78 Q73 HAS THIS PROBLEM LASTED OR IS IT EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q72 = YES]

79 NQ74 WHAT IS YOUR CHILD'S AGE? [BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

80 NQ75 IS YOUR CHILD MALE OR FEMALE? [BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

81 Q76 IS YOUR CHILD OF HISPANIC OR LATINO ORIGIN OR DESCENT?

82 Q77.1 WHAT IS YOUR CHILD'S RACE? RESPONSE: WHITE

83 Q77.2 WHAT IS YOUR CHILD'S RACE? RESPONSE: BLACK OR AFRICAN-AMERICAN

84 Q77.3 WHAT IS YOUR CHILD'S RACE? RESPONSE: ASIAN

85 Q77.4 WHAT IS YOUR CHILD'S RACE? RESPONSE: NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER

86 Q77.5 WHAT IS YOUR CHILD'S RACE? RESPONSE: AMERICAN INDIAN OR ALASKA NATIVE

87 Q77.6 WHAT IS YOUR CHILD'S RACE? RESPONSE: OTHER

88 Q78 WHAT IS YOUR AGE?

89 Q79 ARE YOU MALE OR FEMALE?

90 Q80 WHAT IS THE HIGHEST GRADE OR LEVEL OF SCHOOL THAT YOU HAVE COMPLETED?

91 Q81 HOW ARE YOU RELATED TO THE CHILD?

92 Q82 DID SOMEONE HELP YOU COMPLETE THIS SURVEY? [ASKED IF SURVEY COMPLETED BY MAIL]

93 Q83.1 HOW DID THAT PERSON HELP YOU? RESPONSE: READ THE QUESTIONS TO ME. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

94 Q83.2 HOW DID THAT PERSON HELP YOU? RESPONSE: WROTE DOWN THE ANSWERS I GAVE. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

95 Q83.3 HOW DID THAT PERSON HELP YOU? RESPONSE: ANSWERED THE QUESTIONS FOR ME. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

96 Q83.4 HOW DID THAT PERSON HELP YOU? RESPONSE: TRANSLATED THE QUESTIONS INTO MY LANGUAGE. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

97 Q83.5 HOW DID THAT PERSON HELP YOU? RESPONSE: HELPED IN SOME OTHER WAY. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

9. RATINGS

98 NQ14 RATING OF ALL CHILD'S HEALTH CARE [ASKED IF Q7 >= 1 TIME]
99 NQ41 RATING OF CHILD'S PERSONAL DOCTOR [ASKED IF Q30 = YES]
100 NQ48 RATING OF SPECIALIST CHILD SAW MOST OFTEN [ASKED IF Q45 = YES AND Q47 >= 1 SPECIALIST]
101 NQ54 RATING OF CHILD'S HEALTH PLAN

10. COMPOSITES

102 GETTING NEEDED CARE
103 GETTING CARE QUICKLY
104 HOW WELL DOCTORS COMMUNICATE
105 CUSTOMER SERVICE
106 SHARED DECISION MAKING
107 ACCESS TO SPECIALIZED SERVICES

11. GLOBAL PROPORTION COMPOSITES

108 GETTING NEEDED CARE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
109 GETTING CARE QUICKLY (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
110 HOW WELL DOCTORS COMMUNICATE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
111 CUSTOMER SERVICE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
112 SHARED DECISION MAKING (YES) -- GLOBAL PROPORTION COMPOSITE
113 ACCESS TO SPECIALIZED SERVICES (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
114 PERSONAL DOCTOR WHO KNOWS CHILD (YES) -- GLOBAL PROPORTION COMPOSITE
115 CARE COORDINATION (YES) -- GLOBAL PROPORTION COMPOSITE

Your privacy is protected. All information that would let someone identify you or your family will be kept private. The research staff will not share your personal information with anyone without your OK.

You may choose to answer this survey or not. If you choose not to, this will not affect the benefits you get. You may notice a number on the cover of this survey. This number is ONLY used to let us know if you returned the survey so we don't have to send you reminders.

If you want to know more about this study, please call 1-888-506-5136 (or, for the hearing-impaired, call 1-888-631-2097).

SURVEY INSTRUCTIONS

- Please be sure to fill the response circle completely. Use only black or blue ink or dark pencil to complete the survey.

Correct
Mark 

Incorrect
Marks   

- You are sometimes told to skip over some questions in the survey. When this happens you will see an arrow with a note that tells you what question to answer next, like this:

Yes ➔ *Go to Question 1*
 No

↓ **START HERE** ↓

1. Our records show that you are now in the Oregon Health Plan. Is that right?

- Yes ➔ *Go to Question 3*
- No

2. What is the name of your health plan? (Please print)

YOUR HEALTH CARE IN THE LAST 6 MONTHS

These questions ask about your own health care. Do **not** include care you got when you stayed overnight in a hospital. Do **not** include the times you went for dental care visits.

3. In the last 6 months, did you have an illness, injury, or condition that **needed care right away** in a clinic, emergency room, or doctor's office?
- Yes
 No → *Go to Question 5*
4. In the last 6 months, when you **needed care right away**, how often did you get care as soon as you needed?
- Never
 Sometimes
 Usually
 Always
5. In the last 6 months, did you make any appointments for a **check-up or routine care** at a doctor's office or clinic?
- Yes
 No → *Go to Question 7*
6. In the last 6 months, how often did you get an appointment for a **check-up or routine care** at a doctor's office or clinic as soon as you needed?
- Never
 Sometimes
 Usually
 Always

7. In the last 6 months, **not** counting the times you went to an emergency room, how many times did you go to a doctor's office or clinic to get health care for yourself?
- None → *Go to Question 15*
 1 time
 2
 3
 4
 5 to 9
 10 or more times
8. In the last 6 months, did you and a doctor or other health provider talk about specific things you could do to prevent illness?
- Yes
 No
9. In the last 6 months, did you and a doctor or other health provider talk about starting or stopping a prescription medicine?
- Yes
 No → *Go to Question 13*
10. Did you and a doctor or other health provider talk about the reasons you might want to take a medicine?
- Yes
 No
11. Did you and a doctor or other health provider talk about the reasons you might **not** want to take a medicine?
- Yes
 No
12. When you talked about starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for you?
- Yes
 No

13. Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 6 months?

0 1 2 3 4 5 6 7 8 9 10
Worst Health Care Possible Best Health Care Possible

14. In the last 6 months, how often was it easy to get the care, tests, or treatment you needed?

- Never
- Sometimes
- Usually
- Always

YOUR PERSONAL DOCTOR

15. A personal doctor is the one you would see if you need a check-up, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?

- Yes
- No → Go to Question 24

16. In the last 6 months, how many times did you visit your personal doctor to get care for yourself?

- None → Go to Question 23
- 1 time
- 2
- 3
- 4
- 5 to 9
- 10 or more times

17. In the last 6 months, how often did your personal doctor explain things in a way that was easy to understand?

- Never
- Sometimes
- Usually
- Always

18. In the last 6 months, how often did your personal doctor listen carefully to you?

- Never
- Sometimes
- Usually
- Always

19. In the last 6 months, how often did your personal doctor show respect for what you had to say?

- Never
- Sometimes
- Usually
- Always

20. In the last 6 months, how often did your personal doctor spend enough time with you?

- Never
- Sometimes
- Usually
- Always

21. In the last 6 months, did you get care from a doctor or other health provider besides your personal doctor?

- Yes
- No → Go to Question 23

22. In the last 6 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?

- Never
- Sometimes
- Usually
- Always

23. Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?

0 1 2 3 4 5 6 7 8 9 10
Worst Personal Doctor Possible Best Personal Doctor Possible



GETTING HEALTH CARE FROM SPECIALISTS

When you answer the next questions, do **not** include dental visits or care you got when you stayed overnight in a hospital.

24. Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.

In the last 6 months, did you make any appointments to see a specialist?

- Yes
 No → *Go to Question 28*

25. In the last 6 months, how often did you get an appointment to see a specialist as soon as you needed?

- Never
 Sometimes
 Usually
 Always

26. How many specialists have you seen in the last 6 months?

- None → *Go to Question 28*
 1 specialist
 2
 3
 4
 5 or more specialists

27. We want to know your rating of the specialist you saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

- 0 1 2 3 4 5 6 7 8 9 10
Worst Specialist Possible Best Specialist Possible

YOUR HEALTH PLAN

The next questions ask about your experience with your health plan.

28. In the last 6 months, did you look for any information in written materials or on the Internet about how your health plan works?

- Yes
 No → *Go to Question 30*

29. In the last 6 months, how often did the written materials or the Internet provide the information you needed about how your health plan works?

- Never
 Sometimes
 Usually
 Always

30. In the last 6 months, did you get information or help from your health plan's customer service?

- Yes
 No → *Go to Question 33*

31. In the last 6 months, how often did your health plan's customer service give you the information or help you needed?

- Never
 Sometimes
 Usually
 Always

32. In the last 6 months, how often did your health plan's customer service staff treat you with courtesy and respect?

- Never
 Sometimes
 Usually
 Always

33. In the last 6 months, did your health plan give you any forms to fill out?

- Yes
 No → *Go to Question 35*

34. In the last 6 months, how often were the forms from your health plan easy to fill out?

- Never
- Sometimes
- Usually
- Always

35. Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Worst Best
Health Plan Health Plan
Possible Possible

35a. In the last 6 months, did you have a health problem for which you needed special medical equipment, such as a cane, a wheelchair, or oxygen equipment?

- Yes
- No → *Go to Question 35c*

35b. In the last 6 months, how often was it easy to get the medical equipment you needed through your health plan?

- Never
- Sometimes
- Usually
- Always

35c. In the last 6 months, did you have any health problems that needed special therapy, such as physical, occupational, or speech therapy?

- Yes
- No → *Go to Question 35e*

35d. In the last 6 months, how often was it easy to get the special therapy you needed through your health plan?

- Never
- Sometimes
- Usually
- Always

ADDITIONAL QUESTIONS

The following questions ask about how much you think your doctor or other health provider respects your beliefs, attitudes, language and behavior.

35e. In the last 6 months, how often did a doctor or other health provider talk too fast when talking to you?

- Never
- Sometimes
- Usually
- Always

35f. In the last 6 months, how often did a doctor or other health provider interrupt you when you were talking?

- Never
- Sometimes
- Usually
- Always

35g. In the last 6 months, how often did a doctor or other health provider use a condescending, sarcastic or rude tone or manner with you?

- Never
- Sometimes
- Usually
- Always

35h. In the last 6 months, did you feel you could trust a doctor or other health provider with your medical care?

- Yes, definitely
- Yes, somewhat
- No

ACCESS TO DENTAL CARE

35i. A regular dentist is one you would go to for check-ups and cleanings or when you have a cavity or tooth pain. Do you have a regular dentist?

- Yes
- No



41. In the last 6 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.

- Never
- Sometimes
- Usually
- Always

42. In the last 6 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.

- Never
- Sometimes
- Usually
- Always

43. Do you take aspirin daily or every other day?

- Yes
- No
- Don't know

44. Do you have a health problem or take medication that makes taking aspirin unsafe for you?

- Yes
- No
- Don't know

45. Has a doctor or health provider ever discussed with you the risks and benefits of aspirin to prevent heart attack or stroke?

- Yes
- No

46. Are you aware that you have any of the following conditions? Mark all that apply.

- High cholesterol
- High blood pressure
- Parent or sibling with heart attack before the age of 60

47. Has a doctor ever told you that you have any of the following conditions? Mark all that apply.

- A heart attack
- Angina or coronary heart disease
- A stroke
- Any kind of diabetes or high blood sugar

48. In the last 6 months, did you get health care 3 or more times for the same condition or problem?

- Yes
- No → *Go to Question 50*

49. Is this a condition or problem that has lasted for at least 3 months? Do not include pregnancy or menopause.

- Yes
- No

50. Do you now need or take medicine prescribed by a doctor? Do not include birth control.

- Yes
- No → *Go to Question 52*

51. Is this medicine to treat a condition that has lasted for at least 3 months? Do not include pregnancy or menopause.

- Yes
- No

52. What is your age?

- 18 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 65 to 74
- 75 or older



53. Are you male or female?

- Male
- Female

54. What is the highest grade or level of school that you have completed?

- 8th grade or less
- Some high school, but did not graduate
- High school graduate or GED
- Some college or 2-year degree
- 4-year college graduate
- More than 4-year college degree

55. Are you of Hispanic or Latino origin or descent?

- Yes, Hispanic or Latino
- No, Not Hispanic or Latino

56. What is your race? Mark one or more.

- White
 - Black or African-American
 - Asian
 - Native Hawaiian or other Pacific Islander
 - American Indian or Alaska Native
 - Other (Please print)
- _____

57. Did someone help you complete this survey?

- Yes → **Go to Question 58**
- No → **Thank you. Please return the completed survey in the postage-paid envelope.**

58. How did that person help you? Mark one or more.

- Read the questions to me
 - Wrote down the answers I gave
 - Answered the questions for me
 - Translated the questions into my language
 - Helped in some other way (Please print)
- _____

THANK YOU

Thanks again for taking the time to complete this survey! Your answers are greatly appreciated.

When you are done, please use the enclosed prepaid envelope to mail the survey to:

DataStat, 3975 Research Park Drive, Ann Arbor, MI 48108



Your privacy is protected. All information that would let someone identify you or your family will be kept private. The research staff will not share your personal information with anyone without your OK.

You may choose to answer this survey or not. If you choose not to, this will not affect the benefits you get. You may notice a number on the cover of this survey. This number is **ONLY** used to let us know if you returned the survey so we don't have to send you reminders.

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Correct
Mark 

Incorrect
Marks



- ▶ You are sometimes told to skip over some questions in the survey. When this happens you will see an arrow with a note that tells you what question to answer next, like this:

- Yes → *Go to Question 1*
- No

↓ **START HERE** ↓

Please answer the questions for the child listed on the envelope. Please do not answer for any other children.

1. Our records show that your child is now in the Oregon Health Plan. Is that right?

- Yes → *Go to Question 3*
- No

2. What is the name of your child's health plan? (Please print)

YOUR CHILD'S HEALTH CARE IN THE LAST 6 MONTHS

These questions ask about your child's health care. Do not include care your child got when he or she stayed overnight in a hospital. Do not include the times your child went for dental care visits.

3. In the last 6 months, did your child have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?

Yes
 No → *Go to Question 5*

4. In the last 6 months, when your child needed care right away, how often did your child get care as soon as he or she needed?

Never
 Sometimes
 Usually
 Always

5. In the last 6 months, did you make any appointments for a check-up or routine care for your child at a doctor's office or clinic?

Yes
 No → *Go to Question 7*

6. In the last 6 months, when you made an appointment for a check-up or routine care for your child at a doctor's office or clinic, how often did you get an appointment as soon as your child needed?

Never
 Sometimes
 Usually
 Always

7. In the last 6 months, not counting the times your child went to an emergency room, how many times did he or she go to a doctor's office or clinic to get health care?

None → *Go to Question 16*
 1 time
 2
 3
 4
 5 to 9
 10 or more times

8. In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?

Yes
 No

9. In the last 6 months, how often did you have your questions answered by your child's doctor or other health providers?

Never
 Sometimes
 Usually
 Always

10. In the last 6 months, did you and your child's doctor or other health provider talk about starting or stopping a prescription medicine for your child?

Yes
 No → *Go to Question 14*

11. Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?

Yes
 No

12. Did you and a doctor or other health provider talk about the reasons you might not want your child to take a medicine?

- Yes
- No

13. When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?

- Yes
- No

14. Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Worst Health Care Possible Best Health Care Possible

15. In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?

- Never
- Sometimes
- Usually
- Always

16. Is your child now enrolled in any kind of school or daycare?

- Yes
- No → *Go to Question 19*

17. In the last 6 months, did you need your child's doctor or other health provider to contact a school or daycare center about your child's health or health care?

- Yes
- No → *Go to Question 19*

18. In the last 6 months, did you get the help you needed from your child's doctor or other health provider in contacting your child's school or daycare?

- Yes
- No

SPECIALIZED SERVICES

19. Special medical equipment or devices include a walker, wheelchair, nebulizer, feeding tubes, or oxygen equipment.

In the last 6 months, did you get or try to get any special medical equipment or devices for your child?

- Yes
- No → *Go to Question 22*

20. In the last 6 months, how often was it easy to get special medical equipment or devices for your child?

- Never
- Sometimes
- Usually
- Always

21. Did anyone from your child's health plan, doctor's office, or clinic help you get special medical equipment or devices for your child?

- Yes
- No

22. In the last 6 months, did you get or try to get special therapy such as physical, occupational, or speech therapy for your child?

- Yes
- No → *Go to Question 25*



23. In the last 6 months, how often was it easy to get this therapy for your child?

- Never
- Sometimes
- Usually
- Always

24. Did anyone from your child's health plan, doctor's office, or clinic help you get this therapy for your child?

- Yes
- No

25. In the last 6 months, did you get or try to get treatment or counseling for your child for an emotional, developmental, or behavioral problem?

- Yes
- No → *Go to Question 28*

26. In the last 6 months, how often was it easy to get this treatment or counseling for your child?

- Never
- Sometimes
- Usually
- Always

27. Did anyone from your child's health plan, doctor's office, or clinic help you get this treatment or counseling for your child?

- Yes
- No

28. In the last 6 months, did your child get care from more than one kind of health care provider or use more than one kind of health care service?

- Yes
- No → *Go to Question 30*

29. In the last 6 months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

- Yes
- No

YOUR CHILD'S PERSONAL DOCTOR

30. A personal doctor is the one your child would see if he or she needs a checkup, has a health problem or gets sick or hurt. Does your child have a personal doctor?

- Yes
- No → *Go to Question 45*

31. In the last 6 months, how many times did your child visit his or her personal doctor for care?

- None → *Go to Question 41*
- 1 time
- 2
- 3
- 4
- 5 to 9
- 10 or more times

31a. In the last 6 months, how often did you have a hard time speaking with or understanding your child's personal doctor because you spoke different languages?

- Never
- Sometimes
- Usually
- Always

32. In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?
- Never
 - Sometimes
 - Usually
 - Always
33. In the last 6 months, how often did your child's personal doctor listen carefully to you?
- Never
 - Sometimes
 - Usually
 - Always
34. In the last 6 months, how often did your child's personal doctor show respect for what you had to say?
- Never
 - Sometimes
 - Usually
 - Always
35. Is your child able to talk with doctors about his or her health care?
- Yes
 - No → *Go to Question 37*
36. In the last 6 months, how often did your child's personal doctor explain things in a way that was easy for your child to understand?
- Never
 - Sometimes
 - Usually
 - Always
37. In the last 6 months, how often did your child's personal doctor spend enough time with your child?
- Never
 - Sometimes
 - Usually
 - Always

38. In the last 6 months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?
- Yes
 - No
39. In the last 6 months, did your child get care from a doctor or other health provider besides his or her personal doctor?
- Yes
 - No → *Go to Question 41*
40. In the last 6 months, how often did your child's personal doctor seem informed and up-to-date about the care your child got from these doctors or other health providers?
- Never
 - Sometimes
 - Usually
 - Always
41. Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?
-
- 0 1 2 3 4 5 6 7 8 9 10
- Worst Personal Doctor Possible Best Personal Doctor Possible
42. Does your child have any medical, behavioral, or other health conditions that have lasted for more than 3 months?
- Yes
 - No → *Go to Question 45*



43. Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?

- Yes
- No

44. Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your family's day-to-day life?

- Yes
- No

GETTING HEALTH CARE FROM SPECIALISTS

When you answer the next questions, do not include dental visits or care your child got when he or she stayed overnight in a hospital.

45. Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.

In the last 6 months, did you make any appointments for your child to see a specialist?

- Yes
- No → **Go to Question 49**

46. In the last 6 months, how often did you get an appointment for your child to see a specialist as soon as you needed?

- Never
- Sometimes
- Usually
- Always

47. How many specialists has your child seen in the last 6 months?

- None → **Go to Question 49**
- 1 specialist
- 2
- 3
- 4
- 5 or more specialists

48. We want to know your rating of the specialist your child saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

- 0 1 2 3 4 5 6 7 8 9 10
- Worst Specialist Possible Best Specialist Possible

YOUR CHILD'S HEALTH PLAN

The next questions ask about your experience with your child's health plan.

49. In the last 6 months, did you get information or help from customer service at your child's health plan?

- Yes
- No → **Go to Question 52**

50. In the last 6 months, how often did customer service at your child's health plan give you the information or help you needed?

- Never
- Sometimes
- Usually
- Always



51. In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?

- Never
- Sometimes
- Usually
- Always

52. In the last 6 months, did your child's health plan give you any forms to fill out?

- Yes
- No → **Go to Question 54**

53. In the last 6 months, how often were the forms from your child's health plan easy to fill out?

- Never
- Sometimes
- Usually
- Always

54. Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?

- 0 1 2 3 4 5 6 7 8 9 10
 Worst Health Best Health
 Plan Possible Plan Possible

PRESCRIPTION MEDICINES

55. In the last 6 months, did you get or refill any prescription medicines for your child?

- Yes
- No → **Go to Question 57a**

56. In the last 6 months, how often was it easy to get prescription medicines for your child through his or her health plan?

- Never
- Sometimes
- Usually
- Always

57. Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?

- Yes
- No

ACCESS TO DENTAL CARE

57a. A regular dentist is one your child would go to for check-ups and cleanings or when he/she has a cavity or tooth pain. Does your child have a regular dentist?

- Yes
- No

57b. In the last 6 months, did your child go to a dentist's office or clinic for care?

- Yes
- No → **Go to Question 57d**

57c. In the last 6 months, how often did the dentists or dental staff explain what they were doing while treating your child?

- Never
- Sometimes
- Usually
- Always



57d. In the last 6 months, if your child needed to see a dentist right away because of a dental emergency, how often did he/she get to see a dentist as soon as you wanted?

- Never
- Sometimes
- Usually
- Always
- My child did not have a dental emergency in the last 6 months

57e. Using any number from 0 to 10, where 0 is extremely difficult and 10 is extremely easy, what number would you use to rate how easy it was for you to find a dentist for your child?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Extremely Difficult Extremely Easy

ABOUT YOUR CHILD AND YOU

58. In general, how would you rate your child's overall health?

- Excellent
- Very good
- Good
- Fair
- Poor

59. In general, how would you rate your child's overall mental or emotional health?

- Excellent
- Very good
- Good
- Fair
- Poor

60. Does your child currently need or use medicine prescribed by a doctor (other than vitamins)?

- Yes
- No → **Go to Question 63**

61. Is this because of any medical, behavioral, or other health condition?

- Yes
- No → **Go to Question 63**

62. Is this a condition that has lasted or is expected to last for at least 12 months?

- Yes
- No

63. Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?

- Yes
- No → **Go to Question 66**

64. Is this because of any medical, behavioral, or other health condition?

- Yes
- No → **Go to Question 66**

65. Is this a condition that has lasted or is expected to last for at least 12 months?

- Yes
- No

66. Is your child limited or prevented in any way in his or her ability to do the things most children of the same age can do?

- Yes
- No → **Go to Question 69**

67. Is this because of any medical, behavioral, or other health condition?

- Yes
- No → **Go to Question 69**



68. Is this a condition that has lasted or is expected to last for at least 12 months?
- Yes
 - No
69. Does your child need or get special therapy such as physical, occupational, or speech therapy?
- Yes
 - No → *Go to Question 72*
70. Is this because of any medical, behavioral, or other health condition?
- Yes
 - No → *Go to Question 72*
71. Is this a condition that has lasted or is expected to last for at least 12 months?
- Yes
 - No
72. Does your child have any kind of emotional, developmental, or behavioral problem for which he or she needs or gets treatment or counseling?
- Yes
 - No → *Go to Question 74*
73. Has this problem lasted or is it expected to last for at least 12 months?
- Yes
 - No

74. What is your child's age?
- Less than 1 year old
 - YEARS OLD (write in)
75. Is your child male or female?
- Male
 - Female
76. Is your child of Hispanic or Latino origin or descent?
- Yes, Hispanic or Latino
 - No, Not Hispanic or Latino
77. What is your child's race? Mark one or more.
- White
 - Black or African-American
 - Asian
 - Native Hawaiian or other Pacific Islander
 - American Indian or Alaska Native
 - Other (Please print)
-
78. What is your age?
- Under 18
 - 18 to 24
 - 25 to 34
 - 35 to 44
 - 45 to 54
 - 55 to 64
 - 65 to 74
 - 75 or older
79. Are you male or female?
- Male
 - Female

80. What is the highest grade or level of school that you have completed?

- 8th grade or less
- Some high school, but did not graduate
- High school graduate or GED
- Some college or 2-year degree
- 4-year college graduate
- More than 4-year college degree

81. How are you related to the child?

- Mother or father
- Grandparent
- Aunt or uncle
- Older brother or sister
- Other relative
- Legal guardian
- Someone else

82. Did someone help you complete this survey?

- Yes → **Go to Question 83**
- No → **Thank you. Please return the completed survey in the postage-paid envelope.**

83. How did that person help you? Mark one or more.

- Read the questions to me
 - Wrote down the answers I gave
 - Answered the questions for me
 - Translated the questions into my language
 - Helped in some other way
(Please print)
- _____

THANK YOU

Thanks again for taking the time to complete this survey! Your answers are greatly appreciated.

When you are done, please use the enclosed prepaid envelope to mail the survey to:

DataStat, 3975 Research Park Drive, Ann Arbor, MI 48108







Sus respuestas a esta encuesta son completamente confidenciales. Toda información que pueda identificarle a usted o a su familia se mantendrá privada. El personal de la encuesta no divulgará su información personal sin su permiso.

Usted puede elegir si quiere contestar este cuestionario o no. Si decide no participar, esto no afectará los beneficios que usted recibe. El número en la cubierta de este cuestionario sirve para saber que ya envió su respuesta y que no hay que enviarle recordatorios.

Si quiere recibir más información acerca de este estudio, llame al 1-888-506-5136 (aquellos con impedimentos de audición, favor llamar al 1-888-631-2097).

INSTRUCCIONES PARA EL CUESTIONARIO

- Por favor llene el círculo de su respuesta completamente. Use solamente tinta NEGRA o AZUL o un lápiz oscuro para completar la encuesta.

Marca
Correcta 

Marca
Incorrecta   

- A veces hay que saltarse alguna pregunta del cuestionario. Cuando esto ocurra, verá una flecha con una nota que le indicará cuál es la siguiente pregunta a la que tiene que pasar. Por ejemplo:

- Sí ➔ *Pase a la Pregunta 1*
- No

↓ **COMIENCE AQUI** ↓

1. Nuestros registros muestran que usted está ahora con Oregon Health Plan. ¿Es correcta esta información?

- Sí ➔ *Pase a la pregunta 3*
- No

2. ¿Cómo se llama su plan de salud? (Por favor escriba en letra de molde)

LA ATENCIÓN MÉDICA QUE USTED RECIBIÓ EN LOS ÚLTIMOS 6 MESES

Estas preguntas son acerca de la atención médica que usted ha recibido. **No** incluya la atención que recibió cuando pasó la noche hospitalizado. **No** incluya las consultas al dentista.

3. En los últimos 6 meses, ¿tuvo usted una enfermedad, lesión, o problema de salud para el cual necesitó atención inmediata en una clínica, en una sala de emergencia o en un consultorio médico?
- Sí
 No → *Pase a la pregunta 5*
4. En los últimos 6 meses, cuando usted necesitó atención inmediata, ¿con qué frecuencia lo atendieron tan pronto como lo necesitaba?
- Nunca
 A veces
 La mayoría de las veces
 Siempre
5. En los últimos 6 meses, ¿hizo alguna cita para un chequeo o una consulta regular en un consultorio médico o en una clínica?
- Sí
 No → *Pase a la pregunta 7*
6. En los últimos 6 meses, ¿con qué frecuencia consiguió una cita para un chequeo o una consulta regular en un consultorio médico o en una clínica tan pronto como la necesitaba?
- Nunca
 A veces
 La mayoría de las veces
 Siempre

7. En los últimos 6 meses, sin contar las veces en que fue a una sala de emergencia, ¿cuántas veces fue a un consultorio médico o a una clínica para recibir atención médica para usted mismo?
- Ninguna vez → *Pase a la pregunta 15*
 1 vez
 2
 3
 4
 5 a 9
 10 veces o más
8. En los últimos 6 meses, ¿hablaron usted y un doctor u otro profesional médico sobre cosas específicas que usted podría hacer para prevenir enfermedades?
- Sí
 No
9. En los últimos 6 meses, ¿hablaron usted y un doctor u otro profesional médico sobre comenzar o suspender una medicina recetada?
- Sí
 No → *Pase a la pregunta 13*
10. ¿Hablaron usted y un doctor u otro profesional médico sobre las razones por las que tal vez quiera tomar una medicina?
- Sí
 No
11. ¿Hablaron usted y un doctor u otro profesional médico sobre las razones por las que tal vez no quiera tomar una medicina?
- Sí
 No
12. Cuando hablaron de comenzar o suspender una medicina recetada, ¿le preguntó un doctor u otro profesional médico sobre lo que usted creía que sería lo mejor para usted?
- Sí
 No

LA ATENCIÓN MÉDICA QUE RECIBIÓ DE ESPECIALISTAS

Al contestar las siguientes preguntas **no** incluya las veces que fue a ver al dentista ni la atención que recibió cuando pasó la noche hospitalizado.

24. Los especialistas son doctores que se especializan en un área de la medicina. Pueden ser cirujanos, doctores especialistas en el corazón, las alergias, la piel y otras áreas. En los últimos 6 meses, ¿hizo alguna cita con un especialista?

Sí
 No → *Pase a la pregunta 28*

25. En los últimos 6 meses, ¿con qué frecuencia consiguió una cita con un especialista tan pronto como usted la necesitaba?

Nunca
 A veces
 La mayoría de las veces
 Siempre

26. ¿Cuántos especialistas ha visto en los últimos 6 meses?

Ninguno → *Pase a la pregunta 28*
 1 especialista
 2
 3
 4
 5 especialistas o más

27. Queremos saber cómo califica al especialista al que fue con más frecuencia en los últimos 6 meses. Usando un número del 0 al 10, el 0 siendo el peor especialista posible y el 10 el mejor especialista posible, ¿qué número usaría para calificar al especialista?

0 1 2 3 4 5 6 7 8 9 10
El peor especialista posible El mejor especialista posible

SU PLAN DE SALUD

Las siguientes preguntas se refieren a su experiencia con su plan de salud.

28. En los últimos 6 meses, ¿buscó alguna información en materiales escritos o en la Internet sobre cómo funciona su plan de salud?

Sí
 No → *Pase a la pregunta 30*

29. En los últimos 6 meses, ¿con qué frecuencia encontró la información que usted necesitaba sobre cómo funciona su plan de salud en materiales escritos o en la Internet?

Nunca
 A veces
 La mayoría de las veces
 Siempre

30. En los últimos 6 meses, ¿recibió información o ayuda de parte del servicio al cliente de su plan de salud?

Sí
 No → *Pase a la pregunta 33*

31. En los últimos 6 meses, ¿con qué frecuencia el servicio al cliente de su plan de salud le dio la información o ayuda que usted necesitaba?

Nunca
 A veces
 La mayoría de las veces
 Siempre

32. En los últimos 6 meses, ¿con qué frecuencia el personal de servicio al cliente de su plan de salud le trató con cortesía y respeto?

Nunca
 A veces
 La mayoría de las veces
 Siempre

33. En los últimos 6 meses, ¿le dio su plan de salud algún formulario para que lo llenara?

Sí
 No → *Pase a la pregunta 35*



41. En los últimos 6 meses, ¿qué tan seguido le recomendó, o habló un doctor o profesional médico sobre medicamentos para ayudarlo(a) a dejar de fumar o usar tabaco? Ejemplos de medicamentos son: chicle o goma de mascar con nicotina, parche, rociador o aerosol nasal, inhalador o medicamentos con receta.

- Nunca
- A veces
- La mayoría de las veces
- Siempre

42. En los últimos 6 meses, ¿qué tan seguido le ofreció o habló con su doctor o profesional médico sobre métodos y estrategias, aparte de medicamentos, para ayudarlo(a) a dejar de fumar o usar tabaco? Ejemplos de métodos y estrategias son: una línea telefónica de ayuda, consejería individual o terapia de grupo o un programa para dejar de fumar.

- Nunca
- A veces
- La mayoría de las veces
- Siempre

43. ¿Toma aspirina todos los días o un día sí y otro día no?

- Sí
- No
- No sé

44. ¿Tiene algún problema de salud o toma algún medicamento que hace que sea peligroso para usted tomar aspirina?

- Sí
- No
- No sé

45. ¿Ha hablado alguna vez un doctor o profesional médico con usted acerca de los riesgos y beneficios de la aspirina para prevenir un infarto o un derrame cerebral?

- Sí
- No

46. Que usted sepa, ¿tiene alguna de las siguientes enfermedades? Marque una o más.

- Colesterol alto
- Presión sanguínea alta (hipertensión arterial)
- Padres o hermanos que hayan tenido un infarto antes de los 60 años

47. ¿Alguna vez le ha dicho un doctor que usted tiene alguna de las siguientes enfermedades? Marque una o más.

- Un infarto
- Angina de pecho o cardiopatía coronaria
- Un derrame cerebral
- Algún tipo de diabetes o niveles altos de azúcar en la sangre

48. En los últimos 6 meses, ¿recibió usted atención médica 3 veces o más para la misma enfermedad o problema?

- Sí
- No → *Pase a la pregunta 50*

49. ¿Se trata de una enfermedad o problema que ha durado al menos 3 meses? No incluya el embarazo ni la menopausia.

- Sí
- No

50. ¿Necesita o toma ahora alguna medicina recetada por un doctor? No incluya anticonceptivos.

- Sí
- No → *Pase a la pregunta 52*

51. ¿Es esta medicina para tratar una enfermedad o problema que ha durado al menos 3 meses? No incluya el embarazo ni la menopausia.

- Sí
- No

52. ¿Qué edad tiene?

- 18 a 24 años
- 25 a 34
- 35 a 44
- 45 a 54
- 55 a 64
- 65 a 74
- 75 años o más



53. ¿Es usted hombre o mujer?

- Hombre
- Mujer

54. ¿Cuál es el grado o nivel escolar más alto que usted ha completado?

- 8 años de escuela o menos
- 9 a 12 años de escuela, pero sin graduarse
- Graduado de la escuela secundaria (high school), Diploma de escuela secundaria, preparatoria, o su equivalente (o GED)
- Algunos cursos universitarios o un título universitario de un programa de 2 años
- Título universitario de 4 años
- Título universitario de más de 4 años

55. ¿Es usted de origen o ascendencia hispana o latina?

- Sí, hispano o latino
- No, ni hispano ni latino

56. ¿A qué raza pertenece? Marque una o más.

- Blanca
 - Negra o afroamericana
 - Asiática
 - Nativo de Hawái o de otras islas del Pacífico
 - Indígena americano o nativo de Alaska
 - Otra (Por favor escriba en letra de molde)
- _____

57. ¿Le ayudó alguien a completar esta encuesta?

- Sí → **Pase a la pregunta 58**
- No → **Gracias. Por favor devuelva esta encuesta en el sobre con el porte o franqueo pagado.**

58. ¿Cómo le ayudó a usted esta persona? Marque una o más.

- Me leyó las preguntas
 - Anotó las respuestas que le di
 - Contestó las preguntas por mí
 - Tradujo las preguntas a mi idioma
 - Me ayudó de otra forma (Por favor escriba en letra de molde)
- _____

Gracias nuevamente por tomar el tiempo de completar el cuestionario! Sus respuestas son sumamente apreciadas.

Cuando haya terminado, por favor envíe la encuesta en el sobre con el porte pagado a:

DataStat, 3975 Research Park Dr, Ann Arbor, MI 48108



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INSTRUCCIONES PARA EL CUESTIONARIO

- Por favor llene el círculo de su respuesta completamente. Use solamente tinta NEGRA o AZUL o un lápiz oscuro para completar la encuesta.

Marca
Correcta ●

Marca
Incorrecta



- A veces hay que saltarse alguna pregunta del cuestionario. Cuando esto ocurra, verá una flecha con una nota que le indicará cuál es la siguiente pregunta a la que tiene que pasar. Por ejemplo:

- Sí → *Pase a la Pregunta 1*
- No

↓ **COMIENCE AQUI** ↓

Por favor conteste las preguntas para el niño cuyo nombre está anotado en el sobre. No las conteste para ningún otro niño.

1. Nuestros registros muestran que su niño está ahora con Oregon Health Plan. ¿Es correcta esta información?

- Sí → *Pase a la pregunta 3*
- No

2. ¿Cómo se llama el plan de salud de su niño? (Por favor escriba en letra de molde)

**LA ATENCIÓN MÉDICA QUE
RECIBIÓ
SU NIÑO EN LOS ÚLTIMOS 6 MESES**

Estas preguntas son acerca de la atención médica que ha recibido su niño. **No** incluya la atención que recibió su niño cuando pasó la noche hospitalizado. **No** incluya las consultas de su niño con el dentista.

3. En los últimos 6 meses, ¿tuvo su niño una enfermedad, lesión, o problema de salud para el cual necesitó atención inmediata en una clínica, en una sala de emergencia o en un consultorio médico?
- Sí
 No → *Pase a la pregunta 5*
4. En los últimos 6 meses, cuando su niño necesitó atención inmediata, ¿con qué frecuencia atendieron a su niño tan pronto como él o ella lo necesitaba?
- Nunca
 A veces
 La mayoría de las veces
 Siempre
5. En los últimos 6 meses, ¿hizo alguna cita para un chequeo o una consulta regular para su niño en un consultorio médico o en una clínica?
- Sí
 No → *Pase a la pregunta 7*
6. En los últimos 6 meses, ¿con qué frecuencia consiguió una cita para un chequeo o una consulta regular para su niño en un consultorio médico o en una clínica tan pronto como su niño la necesitaba?
- Nunca
 A veces
 La mayoría de las veces
 Siempre

7. En los últimos 6 meses, sin contar las veces en que su niño fue a una sala de emergencia, ¿cuántas veces fue su niño a un consultorio médico o a una clínica para que lo atendieran?
- Ninguna vez → *Pase a la pregunta 16*
 1 vez
 2
 3
 4
 5 a 9
 10 veces o más
8. En los últimos 6 meses, ¿hablaron usted y el doctor u otro profesional médico de su niño sobre cosas específicas que usted podría hacer para prevenir que su niño se enferme?
- Sí
 No
9. En los últimos 6 meses, ¿con qué frecuencia le contestaron sus preguntas los doctores u otros profesionales médicos de su niño?
- Nunca
 A veces
 La mayoría de las veces
 Siempre
10. En los últimos 6 meses, ¿hablaron usted y el doctor u otro profesional médico de su niño sobre comenzar o suspender una medicina recetada?
- Sí
 No → *Pase a la pregunta 14*
11. ¿Hablaron usted y un doctor u otro profesional médico sobre las razones por las que tal vez usted quiera que su niño tome una medicina?
- Sí
 No

12. ¿Hablaron usted y un doctor u otro profesional médico sobre las razones por las que tal vez usted no quiera que su niño tome una medicina?

- Sí
- No

13. Cuando hablaron de comenzar o suspender una medicina recetada para su niño, ¿le preguntó un doctor u otro profesional médico sobre lo que usted creía que sería lo mejor para su niño?

- Sí
- No

14. Usando un número del 0 al 10, el 0 siendo la peor atención médica posible y el 10 la mejor atención médica posible, ¿qué número usaría para calificar toda la atención médica que su niño ha recibido en los últimos 6 meses?

-
- 0 1 2 3 4 5 6 7 8 9 10
- La peor atención médica posible La mejor atención médica posible

15. En los últimos 6 meses, ¿con qué frecuencia le fue fácil conseguir la atención, las pruebas o el tratamiento que su niño necesitaba?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

16. ¿Está matriculado actualmente su niño en algún tipo de escuela o guardería/cuidado infantil?

- Sí
- No → *Pase a la pregunta 19*

17. En los últimos 6 meses, ¿necesitó que los doctores o los otros profesionales médicos de su niño se pusieran en contacto con una escuela o guardería acerca de la salud o la atención médica de su niño?

- Sí
- No → *Pase a la pregunta 19*

18. En los últimos 6 meses, ¿consiguió la ayuda de los doctores o los otros profesionales médicos de su niño que necesitaba para ponerse en contacto con la escuela o guardería de su niño?

- Sí
- No

SERVICIOS ESPECIALIZADOS

19. En el equipo o dispositivo médico especial se incluye un andador, silla de ruedas, nebulizador, tubos de alimentación o equipo de oxígeno. En los últimos 6 meses, ¿consiguió o intentó conseguir algún equipo o dispositivo médico especial para su niño?

- Sí
- No → *Pase a la pregunta 22*

20. En los últimos 6 meses, ¿con qué frecuencia fue fácil conseguir equipo o dispositivos médicos especiales para su niño?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

21. ¿Alguien del plan de salud, del consultorio médico o clínica de su niño le ayudó a conseguir el equipo o dispositivos médicos especiales para su niño?

- Sí
- No

22. En los últimos 6 meses, ¿consiguió o intentó conseguir terapia especial para su niño tal como terapia física, ocupacional o del habla?

- Sí
- No → *Pase a la pregunta 25*

23. En los últimos 6 meses, ¿con qué frecuencia fue fácil conseguir esta terapia para su niño?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

24. ¿Alguien del plan de salud, consultorio médico o clínica de su niño le ayudó a conseguir esta terapia para su niño?

- Sí
- No

25. En los últimos 6 meses, ¿consiguió o intentó conseguir tratamiento o consejería para su niño, para un problema emocional, de desarrollo o de comportamiento?

- Sí
- No → *Pase a la pregunta 28*

26. En los últimos 6 meses, ¿con qué frecuencia fue fácil conseguir este tratamiento o consejería para su niño?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

27. ¿Alguien del plan de salud, consultorio médico o clínica de su niño le ayudó a conseguir este tratamiento o consejería para su niño?

- Sí
- No

28. En los últimos 6 meses, ¿recibió su niño atención de más de un tipo de profesional médico, o usó más de un tipo de servicio de salud?

- Sí
- No → *Pase a la pregunta 30*

29. En los últimos 6 meses, ¿alguien del plan de salud, consultorio médico o clínica de su niño le ayudó a coordinar la atención médica de su niño entre estos profesionales o servicios diferentes?

- Sí
- No

EL DOCTOR PERSONAL DE SU NIÑO

30. El doctor personal es aquel a quien su niño va si necesita un chequeo, tiene un problema de salud o si se enferma o lastima. ¿Tiene su niño un doctor personal?

- Sí
- No → *Pase a la pregunta 45*

31. En los últimos 6 meses, ¿cuántas veces fue su niño a ver a su doctor personal para recibir atención médica?

- Ninguna vez → *Pase a la pregunta 41*
- 1 vez
- 2
- 3
- 4
- 5 a 9
- 10 veces o más

- 31a. En los últimos 6 meses, ¿con qué frecuencia se le hizo difícil hablar o entender al doctor personal de su niño porque hablaban idiomas diferentes?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
32. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño le explicó las cosas sobre la salud de su niño de una manera fácil de entender?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
33. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño le escuchó a usted con atención?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
34. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño demostró respeto por lo que usted tenía que decir?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
35. ¿Su niño puede hablar con los doctores sobre su atención médica?
- Sí
 - No → *Pase a la pregunta 37*

36. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño le explicó las cosas a su niño de una manera fácil de entender?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
37. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño pasó suficiente tiempo con su niño?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
38. En los últimos 6 meses, ¿habló el doctor personal de su niño con usted sobre cómo su niño se estaba sintiendo, estaba creciendo o se estaba comportando?
- Sí
 - No
39. En los últimos 6 meses, ¿atendió a su niño algún doctor u otro profesional médico además de su doctor personal?
- Sí
 - No → *Pase a la pregunta 41*
40. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño parecía estar informado y al día acerca de la atención que su niño había recibido de estos doctores u otros profesionales médicos?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre

57. ¿Alguien del plan de salud, consultorio médico o clínica de su niño le ayudó a conseguir las medicinas recetadas para su niño?

- Sí
- No

ACCESO A CUIDADO DENTAL

57a. Un dentista regular es a quien su niño va a ver para un chequeo y limpieza o cuando tiene una carie o un dolor de diente. ¿Su niño tiene un dentista regular?

- Sí
- No

57b. En los últimos 6 meses, ¿fué su niño a una oficina o clínica de un dentista para cuidado?

- Sí
- No → *Pase a la pregunta 57d*

57c. En los últimos 6 meses, ¿con qué frecuencia el personal dental o el dentista le explicaron lo que le hacían mientras trataron a su niño?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

57d. En los últimos 6 meses, si su niño necesitó ver a un dentista de inmediato por una emergencia dental, ¿el/ella pudo ver a un dentista tan pronto como usted quería?

- Nunca
- A veces
- La mayoría de las veces
- Siempre
- Mi niño no tuvo una emergencia dental en los últimos 6 meses

57e. Usando un número del 0 al 10, el 0 siendo extremadamente difícil y el 10 extremadamente fácil, ¿qué número usaría para calificar cuán fácil le fue encontrar un dentista para su niño?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Extremadamente difícil Extremadamente fácil

ACERCA DE USTED Y DE SU NIÑO

58. En general, ¿cómo calificaría toda la salud de su niño?

- Excelente
- Muy buena
- Buena
- Regular
- Mala

59. En general, ¿cómo calificaría toda la salud mental o emocional de su niño?

- Excelente
- Muy buena
- Buena
- Regular
- Mala

60. ¿Actualmente necesita o usa su niño una medicina recetada por un doctor (aparte de vitaminas)?

- Sí
- No → *Pase a la pregunta 63*

61. ¿Es esto debido a alguna condición médica, de comportamiento u otra condición de salud?

- Sí
- No → *Pase a la pregunta 63*

62. ¿Es ésta una condición que ha durado o que se espera que dure por lo menos 12 meses?

- Sí
- No



63. ¿Necesita o usa su niño más servicios médicos, de salud mental o educativos de lo que es normal para la mayoría de los niños de la misma edad?

- Sí
- No → *Pase a la pregunta 66*

64. ¿Es esto debido a alguna condición médica, de comportamiento u otra condición de salud?

- Sí
- No → *Pase a la pregunta 66*

65. ¿Es ésta una condición que ha durado o que se espera que dure por lo menos 12 meses?

- Sí
- No

66. ¿Está su niño limitado o impedido de alguna manera en su habilidad de hacer lo que pueden hacer la mayoría de los niños de la misma edad?

- Sí
- No → *Pase a la pregunta 69*

67. ¿Es esto debido a alguna condición médica, de comportamiento u otra condición de salud?

- Sí
- No → *Pase a la pregunta 69*

68. ¿Es ésta una condición que ha durado o que se espera que dure por lo menos 12 meses?

- Sí
- No

69. ¿Necesita o recibe su niño terapia especial, tal como terapia física, ocupacional o del habla?

- Sí
- No → *Pase a la pregunta 72*

70. ¿Es esto debido a alguna condición médica, de comportamiento u otra condición de salud?

- Sí
- No → *Pase a la pregunta 72*

71. ¿Es ésta una condición que ha durado o que se espera que dure por lo menos 12 meses?

- Sí
- No

72. ¿Tiene su niño algún problema emocional, de desarrollo o de comportamiento, para el cual necesita o recibe tratamiento o consejería?

- Sí
- No → *Pase a la pregunta 74*

73. ¿Ha durado este problema o se espera que dure por lo menos 12 meses?

- Sí
- No

74. ¿Qué edad tiene su niño?

- Menos de un año

AÑOS (escriba la respuesta)

75. ¿Es su niño de sexo masculino o femenino?

- Masculino
- Femenino

76. ¿Es su niño de origen o ascendencia hispana o latina?

- Sí, hispano o latino
- No, ni hispano ni latino



77. ¿A qué raza pertenece su niño?

Marque una o más.

- Blanca
 - Negra o afroamericana
 - Asiática
 - Nativo de Hawái o de otras islas del Pacífico
 - Indígena americano o nativo de Alaska
 - Otra (Por favor escriba en letra de molde)
-

78. ¿Qué edad tiene usted?

- Menos de 18 años
- 18 a 24
- 25 a 34
- 35 a 44
- 45 a 54
- 55 a 64
- 65 a 74
- 75 años o más

79. ¿Es usted hombre o mujer?

- Hombre
- Mujer

80. ¿Cuál es el grado o nivel escolar más alto que usted ha completado?

- 8 años de escuela o menos
- 9 a 12 años de escuela, pero sin graduarse
- Graduado de la escuela secundaria (high school), Diploma de escuela secundaria, preparatoria, o su equivalente (o GED)
- Algunos cursos universitarios o un título universitario de un programa de 2 años
- Título universitario de 4 años
- Título universitario de más de 4 años

81. ¿Qué relación tiene con el niño?

- Madre o padre
- Abuelo o abuela
- Tía o tío
- Hermano o hermana mayor
- Otro familiar
- Tutor legal del niño
- Otra persona

82. ¿Le ayudó alguien a completar esta encuesta?

- Sí → *Pase a la pregunta 83*
- No → *Gracias. Por favor devuelva esta encuesta en el sobre con el porte o franqueo pagado.*

83. ¿Cómo le ayudó a usted esta persona? Marque una o más.

- Me leyó las preguntas
 - Anotó las respuestas que le di
 - Contestó las preguntas por mí
 - Tradujo las preguntas a mi idioma
 - Me ayudó de otra forma (Por favor escriba en letra de molde)
-

Gracias nuevamente por tomar el tiempo de completar el cuestionario! Sus respuestas son sumamente apreciadas.

Cuando haya terminado, por favor envíe la encuesta en el sobre con el porte pagado a:

DataStat, 3975 Research Park Drive, Ann Arbor, MI 48108





898-12



12

CZPCS

DIAL.SCREEN

DS. INTERVIEWER: YOU MAY DO THE INTERVIEW WITH ONLY THE [NAMED
RESPONDENT. NO PROXIES WILL BE ACCEPTED/PARENT/GUARDIAN/OR ADULT WHO
KNOWS MOST ABOUT [MEMBER NAME] 'S HEALTH CARE] .

PHONE NUMBER ---> [1 CELL PHONE - HAND DIAL (###) ### - ##### /***
-*]

Hello, I'm calling about a health care survey on behalf of
[HEALTH PLAN NAME]. This call will be recorded and may be
monitored for quality and
training purposes. May I please speak with [[MEMBER FIRST NAME]
[MEMBER LAST NAME]/the person who knows the most about [NAME OF
CHILD]'s health care)?

We are conducting an important study to find out how satisfied
[people/families] are with [HEALTH PLAN NAME]. The results of the
study will help [HEALTH PLAN NAME] improve the care they provide
and will also help consumers when they choose health care plans.

The interview is completely confidential and voluntary, and will
not affect [your/your child's] health care or benefits in any way.

01. CONTINUE
02. ALREADY COMPLETED AND MAILED SURVEY BACK
03. NEW PHONE NUMBER
04. REFUSAL
05. APPOINTMENT
06. NEVER HEARD OF R
07. KNOWS R BUT HAS NO NEW NUMBER FOR R
08. RNA, ANS MACH, RETURN TO COVERSHEET
09. LANGUAGE PROBLEM -- SPEAKS SPANISH
10. LANGUAGE PROBLEM -- DOESN'T SPEAK ENGLISH OR SPANISH
11. R - DOES NOT WANT TO BE RECORDED (VOLUNTEERED)

IF DIAL.SCREEN = 01, GO TO START2

IF DIAL.SCREEN = 02, GO TO MAIL.SCREEN

IF DIAL.SCREEN = 03, ENTER NEW NUMBER ON COVERSHEET AND RE-DIAL

RETURN TO COVERSHEET

MAIL.SCREEN

MS. INTERVIEWER: WE STILL NEED TO CONDUCT A TELEPHONE INTERVIEW EVEN
THOUGH R SAYS THEY'VE SENT BACK THE MAIL SURVEY.

I'm sorry, but we haven't received your survey back -- it may have been
lost in the mail. And since the deadline for mailing surveys has passed,
we're now in the telephone phase of this study. May I continue?

(IF NEEDED: "This is purely a research study -- we are polling people
about [their/their child's] health and health care.")

(IF R SAYS THEY WILL DO THE MAIL SURVEY AND SEND IT BACK or THEY WOULD
LIKE ANOTHER SURVEY MAILED TO THEM, EXPLAIN: "I'm sorry, but the
deadline for mailing surveys has passed and we're now in the telephone
phase of this study. May I continue?")

1. CONTINUE
2. REFUSAL BECAUSE ALREADY COMPLETED AND MAILED SURVEY BACK
3. REFUSAL
4. APPOINTMENT
5. R - DOES NOT WANT TO BE RECORDED (VOLUNTEERED)

IF MAIL.SCREEN = 1, GO TO START2
RETURN TO COVERSHEET

SEX

SEX. (IWER: RECORD RESPONDENT'S SEX, 'DK' NOT ALLOWED)

1. MALE
2. FEMALE

SPAN.VAR

(IWER: ENTER LANGUAGE TO BE USED DURING INTERVIEW)

("DK" NOT ALLOWED)

1. Spanish
2. English

MEMBER

Q1. / MEMBER

[/I will be asking you about [NAME OF CHILD]'s health care. Please answer these questions based on the experiences you have had in getting health care for [NAME OF CHILD], and not on any experiences you may have had getting care for yourself or other members of your family.]

Our records show that [you/your child] [are/is] now in [HEALTH PLAN NAME]. Is that right?

(IWER: IF R SAYS "LEFT PLAN" OR "SWITCHED PLANS" OR "NO LONGER INSURED" ENTER "2". IF R IS NOT SURE IF HE/SHE IS PART OF [HEALTH PLAN NAME], ENTER "2".)

- 1. YES -----> CK.PLMSTCR
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

NPLNAME

Q2. / NPLNAME

What is the name of [your/your child's] health plan?

("DK" NOT ALLOWED)

[ENTER 1 IF R SAYS [HEALTH PLAN NAME]]

[(ENTER 5 IF R SAYS: MEDICAID)]

(IF R SAYS SOMETHING CLOSE TO [HEALTH PLAN NAME], ENTER "2")

(IF R NOT SURE OF PLAN NAME, ENTER "2")

- 1. EXACT MATCH -----> CK.PLMSTCR
- 2. POSSIBLE MATCH -----> PLNAME
- 3. NOT A MATCH -----> PLNAME
- 4. [RESPONDENT/CHILD] NO LONGER INSURED (BY MEDICAID) ----> NO.INSUR
- 5. [RESPONDENT/CHILD] INSURED BY MEDICAID BUT DOESN'T ----> CK.PLMSTCR
KNOW PLAN NAME

PLNAME

Q2a. / PLNAME

(IWER: ENTER NAME OF HEALTH PLAN)

(VERIFY SPELLING BEFORE CONTINUING)



CK.PLMSTCR:

IF NPLNAME = NOT A MATCH (3), GO TO END.SCREEN

INTRO.INCARE

INTRO.INCARE

Now I'm going to ask you some questions about [your own/your child's] health care. When you answer these questions, please do NOT include dental visits or care [you/your child] got when [you/+[he/she]] stayed overnight in a hospital.

INCARE

Q3. / INCARE

In the last [12/6] months, did [you/your child] have an illness, injury, or condition that NEEDED CARE RIGHT AWAY in a clinic, emergency room, or doctor's office?

1. YES
2. NO -----> APMAKE4

DK/REFUSAL/NOT ASCERTAINED --> APMAKE4

CARSN4

Q4. / CARSN4

In the last [12/6] months, when [you/your child] NEEDED CARE RIGHT AWAY, how often did [you/your child] get care as soon as [you/+[he/she]] needed? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

APMAKE4

Q5. / APMAKE4

In the last [12/6] months, did you make any appointments for a CHECK-UP OR ROUTINE CARE [/for your child] at a doctor's office or clinic?

1. YES
2. NO -----> OFCTIM4

DK/REFUSAL/NOT ASCERTAINED --> OFCTIM4

APGET4

Q6. / APGET4

In the last [12/6] months, [/when you made an appointment for a CHECK-UP OR ROUTINE CARE for your child at a doctor's office or clinic,] how often did you get an appointment [for a CHECK-UP OR ROUTINE CARE at a doctor's office or clinic/] as soon as [you/your child] needed? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

OFCTIM4

Q7. / OFCTIM4

In the last [12/6] months, NOT counting the times [you/your child] went to an emergency room, how many times did [you/+[he/she]] go to a doctor's office or clinic [to get health care for yourself/to get health care]

(IWER: IF NECESSARY: "Your best estimate would be fine.")

(IWER: IF NEEDED CLARIFY: "Please don't include dental care [you/your child] received.")

(IWER: IF NEEDED CLARIFY, "Please include ALL doctor visits including those for routine, regular care and for an illness or injury.")

(READ LIST IF NEEDED: "Would you say...")

0. NONE,
1. 1 TIME,
2. 2,
3. 3,
4. 4,
5. 5 TO 9, OR
6. 10 OR MORE TIMES?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

IF OFCTIM4=0 OR DK/REFUSAL AND QNAIRE <05 THEN GO TO PRSNLD4

IF OFCTIM4=0 OR DK/REFUSAL AND QNAIRE >05 THEN GO TO CHSCHL

PRVENT5

Q8. / PRVENT5

In the last [12/6] months, did you and [a/your child's] doctor or other health provider talk about specific things you could do to prevent illness [/in your child?] ?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

IF qnaire<5 then go to RXSTP

OFTQUES

[0/0/0/0/9/9]. / OFTQUES

In the last [12/6] months, how often did you have your questions answered by your child's doctor or other health providers? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

RXSTP

[9/9/9/9/10/10]. / RXSTP

In the last [12/6] months, did you and [a/your child's] doctor or other health provider talk about starting or stopping a prescription medicine [/for your child] ?

- 1. YES
- 2. NO -----> RTALLCR

DK/REFUSAL/NOT ASCERTAINED --> RTALLCR

NRXWHY

[10/10/10/10/11/11]. / NRXWHY

Did you and a doctor or other health provider talk about the reasons you might want [/your child] to take a medicine?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

NRXWYNT

[11/11/11/11/12/12]. / NRXWYNT

Did you and a doctor or other health provider talk about the reasons you might NOT want [/your child] to take a medicine?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

RXBST

[12/12/12/12/13/13]. / RXBST

When you talked about [/your child] starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for [you/your child]?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

RTALLCR

[13/13/13/13/14/14]. / RTALLCR

Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all [your/your child's] health care in the last [12/6] months?

(IF NEEDED: "Please do not include any dental care [you/your child] may have received.")

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

CARNES4

[14/14/14/14/15/15]. / CARNES4

In the last [12/6] months, how often was it easy to get the care, tests, or treatment [you/your child] needed? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CHSCHL

[0/0/0/0/16/16]. / CHSCHL

Is your child now enrolled in any kind of school or daycare?

- 1. YES
- 2. NO -----> MEDEQUIP

DK/REFUSAL/NOT ASCERTAINED --> MEDEQUIP

CONTSCHL

[0/0/0/0/17/17]. / CONTSCHL

In the last [12/6] months, did you need your child's doctors or other health providers to contact a school or daycare center about your child's health or health care?

- 1. YES
- 2. NO -----> MEDEQUIP

DK/REFUSAL/NOT ASCERTAINED --> MEDEQUIP

HELPCONT

[0/0/0/0/18/18]. / HELPCONT

In the last [12/6] months, did you get the help you needed from your child's doctors or other health providers in contacting your child's school or daycare?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

MEDEQUIP

[0/0/0/0/19/19]. / MEDEQUIP

Special medical equipment or devices include a walker, wheelchair, nebulizer, feeding tubes, or oxygen equipment. In the last [12/6] months, did you get or try to get any special medical equipment or devices for your child?

- 1. YES
- 2. NO -----> SPCTHY

DK/REFUSAL/NOT ASCERTAINED --> SPCTHY

EZMDEQ

[0/0/0/0/20/20]. / EZMDEQ

In the last [12/6] months, how often was it easy to get special medical equipment or devices for your child? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

HELPMDEQ

[0/0/0/0/21/21]. / HELPMDEQ

Did anyone from your child's health plan, doctor's office, or clinic help you get special medical equipment or devices for your child?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

SPCTHY

[0/0/0/0/22/22]. / SPCTHY

In the last [12/6] months, did you get or try to get special therapy such as physical, occupational, or speech therapy for your child?

- 1. YES
- 2. NO -----> TCPBLM

DK/REFUSAL/NOT ASCERTAINED --> TCPBLM

EZTHP

[0/0/0/0/23/23]. / EZTHP

In the last [12/6] months, how often was it easy to get this therapy for your child? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

HELPTHP

[0/0/0/0/24/24]. / HELPTHP

Did anyone from your child's health plan, doctor's office, or clinic help you get this therapy for your child?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

TCPBLM

[0/0/0/0/25/25]. / TCPBLM

In the last [12/6] months, did you get or try to get treatment or counseling for your child for an emotional, developmental, or behavioral problem?

- 1. YES
- 2. NO -----> PLUSCARE

DK/REFUSAL/NOT ASCERTAINED --> PLUSCARE

EZTC

[0/0/0/0/26/26]. / EZTC

In the last [12/6] months, how often was it easy to get this treatment or counseling for your child? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

HELPTC

[0/0/0/0/27/27]. / HELPTC

Did anyone from your child's health plan, doctor's office, or clinic help you get this treatment or counseling for your child?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

PLUSCARE

[0/0/0/0/28/28]. / PLUSCARE

In the last [12/6] months, did your child get care from more than one kind of health care provider or use more than one kind of health care service?

- 1. YES
- 2. NO -----> PRSNLD4

DK/REFUSAL/NOT ASCERTAINED --> PRSNLD4

HLPCOORD

[0/0/0/0/29/29]. / HLPCOORD

In the last [12/6] months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

PRSNLD4

[15/15/15/15/30/30]. / PRSNLD4

A personal doctor is the one [you/your child] would see if [you/+[he/she]] [need/needs] a check-up, [want advice about a health problem,/has a health problem,] or [get/gets] sick or hurt.

[Do you/Does your child] have a personal doctor?

- 1. YES
- 2. NO -----> INTRO.SPDR

DK/REFUSAL/NOT ASCERTAINED --> INTRO.SPDR

DRTMS

[16/16/16/16/31/31]. / DRTMS

In the last [12/6] months, how many times did [you/your child] visit [your/[his/her]] personal doctor [to get care for yourself/for care] ?

(IF NEEDED: "Your best estimate would be fine.")

(READ LIST IF NEEDED: "Would you say...")

- 0. NONE, -----> RATEDR4
- 1. 1 TIME,
- 2. 2,
- 3. 3,
- 4. 4,
- 5. 5 TO 9, OR
- 6. 10 OR MORE TIMES?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ) --> RATEDR4

IF QNAIRE= ADULT MEDICAID (02), GO TO DREXPL4

PBDRLNG

31a. / PBDRLANG

In the last [12/6] months, how often did you have a hard time speaking with or understanding your child's personal doctor because you spoke different languages? Would you say...?

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DREXPL4

[17/17/17/17/32/32]. / DREXPL4

In the last [12/6] months, how often did [your/your child's] personal doctor explain things [/about your child's health] in a way that was easy to understand? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRLSTN4

[18/18/18/18/33/33]. / DRLSTN4

In the last [12/6] months, how often did [your/your child's] personal doctor listen carefully to you? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRESPU4

[19/19/19/19/34/34]. / DRESPU4

In the last [12/6] months, how often did [your/your child's] personal doctor show respect for what you had to say? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CABLTLK

[0/0/20/20/35/35]. / CABLTLK

Is your child able to talk with doctors about [your/+[his/her]] health care?

- 1. YES
- 2. NO -----> DRTMEN4

DK/REFUSAL/NOT ASCERTAINED --> DRTMEN4

CDREXPL

[0/0/21/21/36/36]. / CDREXPL

In the last [12/6] months, how often did your child's personal doctor explain things in a way that was easy for YOUR CHILD to understand? Would you say...

(READ LIST)

1. NEVER
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRTMEN4

[20/20/22/22/37/37]. / DRTMEN4

In the last [12/6] months, how often did [your/your child's] personal doctor spend enough time with [you/your child] ? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRTLKU

[0/0/23/23/38/38]. / DRTLKU

In the last [12/6] months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

DIFFDR

[21/21/24/24/39/39]. / DIFFDR

In the last [12/6] months, did [you/your child] get care from a doctor or other health provider besides [your/+[his/her]] personal doctor?

1. YES
2. NO -----> RATEDR4

DK/REFUSAL/NOT ASCERTAINED --> RATEDR4

DRINFO

[22/22/25/25/40/40]. / DRINFO

In the last [12/6] months, how often did [your/your child's] personal doctor seem informed and up-to-date about the care [you/your child] got from these doctors or other health providers? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

RATEDR4

[23/23/26/26/41/41]. / RATEDR4

Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate [your/your child's] personal doctor?

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

COND3MO

[0/0/0/0/42/42]. / COND3MO

Does your child have any medical, behavioral, or other health conditions that have lasted for more than 3 MONTHS?

- 1. YES
- 2. NO -----> INTRO.SPDR

DK/REFUSAL/NOT ASCERTAINED --> INTRO.SPDR

DRUNCON

[0/0/0/0/43/43]. / DRUNCON

Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

DRUNFAM

[0/0/0/0/44/44]. / DRUNFAM

Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your FAMILY'S day-to-day life?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

INTRO.SPDR

INTRO.SPDR

Now I'm going to ask you some questions about specialists. When you answer these questions, please do NOT include [dental visits or care you got when you stayed overnight in a hospital. /dental visits or care your child got when (he/she) stayed overnight in a hospital.]

NDSPDR4

[24/24/27/27/45/45]. / NDSPDR4

SPECIALISTS are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.

In the last [12/6] months, did you make any appointments [/for your child] to see a specialist?

(CLARIFY IF NEEDED: "Specialists are doctors who specialize in one area of health care. Please include all doctors you consider to be specialists, but do not include any dental visits.")

(IWER: IF RESPONDENT ASKS IF A PARTICULAR TYPE OF DOCTOR IS A SPECIALIST, CLARIFY, "I don't have any information about that, so please just interpret it however it seems best to you.")

(CLARIFY IF NEEDED: "You can interpret this question however it seems best to you.")

- 1. YES
- 2. NO -----> INTRO.PLAN

DK/REFUSAL/NOT ASCERTAINED --> INTRO.PLAN

PRBSEE4

[25/25/28/28/46/46]. / PRBSEE4

In the last [12/6] months, how often did you get an appointment [/for your child] to see a specialist as soon as you needed? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

SPDRS

[26/26/29/29/47/47]. / SPDRS

How many specialists [have/has] [you/your child] seen in the last [12/6] months?

(CLARIFY IF NEEDED: "Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. Would you say [you've/your child has] seen...")

(READ LIST IF NEEDED: "Would you say...")

- 0. NONE, -----> INTRO.PLAN
- 1. 1 SPECIALIST,
- 2. 2,
- 3. 3,
- 4. 4, OR
- 5. 5 OR MORE SPECIALISTS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ) --> INTRO.PLAN

RTSPDR4

[27/27/30/30/48/48]. / RTSPDR4

We want to know your rating of the specialist [you/your child] saw most often in the last [12/6] months.

Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

(Clarify if necessary: "Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.")

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

INTRO.PLAN
INTRO.PLAN

Now I'm going to ask you some questions about your experience with
[your/your child's] health plan.

LOOMAT4
[28/28/0/0/0/0]. / LOOMAT4

In the last [12/6] months, did you look for any information in written
materials or on the Internet about how your health plan works?

- 1. YES
- 2. NO -----> CK.LOOSVC

DK/REFUSAL/NOT ASCERTAINED --> CK.LOOSVC

UNDINF4
[29/29/0/0/0/0]. / UNDINF4

In the last [12/6] months, how often did the written materials OR the
Internet provide the information you needed about how your health plan
works? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CK.LOOSVC
IF qnaire=02 then go to CLCSRV4

LOOSVC
[30/0/0/0/0/0]. / LOOSVC

Sometimes people need services or equipment beyond what is provided in a
regular or routine office visit, such as care from a specialist,
physical therapy, a hearing aid, or oxygen.

In the last 12 months, did you look for information from your health
plan on how much you would have to pay for a health care service or
equipment?

- 1. YES
- 2. NO -----> LOOMED

DK/REFUSAL/NOT ASCERTAINED --> LOOMED

FNDSVC

[31/0/0/0/0/0]. / FNDSVC

In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

LOOMED

[32/0/0/0/0/0]. / LOOMED

In some health plans the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy.

In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?

- 1. YES
- 2. NO -----> CLCSRV4

DK/REFUSAL/NOT ASCERTAINED --> CLCSRV4

FNDMED

[33/0/0/0/0/0]. / FNDMED

In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medicines? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CLCSRV4

[34/30/31/31/49/49]. / CLCSRV4

In the last [12/6] months, did you get information or help from [your health plan's customer service/customer service at your child's health plan] ?

- 1. YES
- 2. NO -----> PLPRWK4

DK/REFUSAL/NOT ASCERTAINED --> PLPRWK4

PBCLCS4

[35/31/32/32/50/50]. / PBCLCS4

In the last [12/6] months, how often did [your health plan's customer service/customer service at your child's health plan] give you the information or help you needed? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CSRESP

[36/32/33/33/51/51]. / CSRESP

In the last [12/6] months, how often did [your health plan's/] customer service staff [/at your child's health plan] treat you with courtesy and respect? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

PLPRWK4

[37/33/34/34/52/52]. / PLPRWK4

In the last [12/6] months, did [your/your child's] health plan give you any forms to fill out?

- 1. YES
- 2. NO -----> CK.SNDCLMS

DK/REFUSAL/NOT ASCERTAINED --> CK.SNDCLMS

PBPLPW4

[38/34/35/35/53/53]. / PBPLPW4

In the last [12/6] months, how often were the forms from [your/your child's] health plan easy to fill out? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CK.SNDCLMS

SNDCLM4

[39/0/0/0/0/0]. / SNDCLM4

Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you.

In the last [12/6] months, did you or anyone else send in any claims for your care to your health plan?

- 1. YES
- 2. NO -----> RTPLEXP
- 3. DON'T KNOW (DO NOT PROBE) --> RTPLEXP
- 9. REFUSAL/NOT ASCERTAINED ----> RTPLEXP

CLMTMR4

[40/0/0/0/0/0]. / CLMTMR4

In the last [12/6] months, how often did your health plan handle your claims quickly? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?
- 5. DON'T KNOW (DO NOT READ) (DO NOT PROBE)
- 9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

CLMCRCT

[41/0/0/0/0/0]. / CLMCRCT

In the last [12/6] months, how often did your health plan handle [your/your child's] claims correctly? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

- 5. DON'T KNOW (DO NOT READ) (DO NOT PROBE)

- 9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

RTPLEXP

[42/35/36/36/54/54]. / RTPLEXP

Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate [your/your child's] health plan?

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

IF QNAIRE= CHILD MED W/CCC (07), GO TO CHPRES

HPMDEQ

[0/35.01/0/0/0/0]. / HPMDEQ

In the last [12/6] months, did you have a health problem for which you needed special medical equipment, such as a cane, a wheelchair, or oxygen equipment?

- 1. YES
- 2. NO -----> POSTHP

DK/REFUSAL/NOT ASCERTAINED --> POSTHP

EZMDHP

[0/35.02/0/0/0/0]. / EZMDHP

In the last [12/6] months, how often was it easy to get the medical equipment you needed through your health plan? Would you say...?

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

POSTHP

[0/35.03/0/0/0/0]. / POSTHP

In the last [12/6] months, did you have any health problems that needed special therapy, such as physical, occupational, or speech therapy?

1. YES
2. NO -----> INTRO.DTLK

DK/REFUSAL/NOT ASCERTAINED --> INTRO.DTLK

EZPOST

[0/35.04/0/0/0/0]. / EZPOST

In the last [12/6] months, how often was it easy to get the special therapy you needed through your health plan? Would you say...?

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

INTRO.DTLK
INTRO.DTLK

The following questions ask about how much you think your doctor or other health provider respects your beliefs, attitudes, language and behavior.

DTLKTF
[0/35.5/0/0/0/0]. / DTLKTF

In the last [12/6] months, how often did a doctor or other health provider talk too fast when talking to you? Would you say...?

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DINTER

[0/35.6/0/0/0/0]. / DINTER

In the last [12/6] months, how often did a doctor or other health provider interrupt you when you were talking? Would you say...?

(READ LIST IF NECESSARY)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRRUDE

[0/35.7/0/0/0/0]. / DRRUDE

In the last [12/6] months, how often did a doctor or other health provider use a condescending, sarcastic or rude tone or manner with you? Would you say...?

(READ LIST IF NECESSARY)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

TRUSTDR

[0/35.8/0/0/0/0]. / TRUSTDR

In the last [12/6] months, did you feel you could trust a doctor or other health provider with your medical care?

(READ LIST)

1. YES DEFINITELY,
2. YES SOMEWHAT, OR
3. NO?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

REGDENT

[0/35.9/0/0/0/57.01]. / REGDENT

A regular dentist is one [you/your child] would go to for check-ups and cleanings or when [you/[he/she]] [have/has] a cavity or tooth pain.

[Do you/Does your child] have a regular dentist?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

GODENT

[0/35.10/0/0/0/57.02]. / GODENT

In the last 6 months, did [you/your child] go to a dentist's office or clinic for care?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

IF QNAIRE = ADULT MEDICAID (02) AND GODENT <> YES, GO TO CK.DENTSOON
IF QNAIRE = CHILD MEDICAID W/CCC (07) AND GODENT <> YES, GO TO DNTASAP

DENTEXPL

[0/35.11/0/0/0/57.03]. / DENTEXPL

In the last [12/6] months, how often did [your/your child's] dentist or dental staff explain what they were doing while treating [you/your child]? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CK.DENTSOON

IF QNAIRE = CHILD MEDICAID W/CCC (07), GO TO DNTASAP

DENTSOON

[0/35.12/0/0/0/0]. / DENTSOON

If you tried to get an appointment for yourself with a dentist who specializes in a particular type of dental care (such as root canals or gum disease) in the last 6 months, how often did you get an appointment as soon as you wanted?

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

- 5. DID NOT TRY TO GET AN APPOINTMENT WITH A SPECIALIST DENTIST IN THE LAST 6 MONTHS (DO NOT READ)

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DNTASAP

[0/35.13/0/0/0/57.04]. / DNTASAP

In the last [12/6] months, if [you/your child] needed to see a dentist right away because of a DENTAL EMERGENCY, did [you/+[he/she]] get to see a dentist as soon as you wanted? Would you say...

(IWER: IF R RESPONDS WITH "YES/NO" PLEASE PROBE WITH RESPONSE OPTIONS)

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

- 5. DID NOT HAVE A DENTAL EMERGENCY IN THE LAST 6 MONTHS (DO NOT READ)

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

RTDENT

[0/35.14/0/0/0/57.03]. / RTDENT

Using any number from 0 to 10, where 0 is extremely difficult and 10 is extremely easy, what number would you use to rate how easy it was for you to find a dentist [/for your child] ?

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

GO TO HLTSTA4

CHPRES

[0/0/0/0/55/55]. / CHPRES

In the last [12/6] months, did you get or refill any prescription medicines for your child?

1. YES
2. NO -----> REGDENT

DK/REFUSAL/NOT ASCERTAINED --> REGDENT

EZPRES

[0/0/0/0/56/56]. / EZPRES

In the last [12/6] months, how often was it easy to get prescription medicines for your child through [your/+[his/her]] health plan? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

HELPPRES

[0/0/0/0/57/57]. / HELPPRES

Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

IF QNAIRE = CHILD MEDICAID W/CCC, GO TO REGDENT

HLTSTA4

[43/36/37/37/58/58]. / HLTSTA4

[/I have just a few more questions.]

In general, how would you rate [your/your child's] overall health?
Would you say it is...

(READ LIST)

- 1. EXCELLENT,
- 2. VERY GOOD,
- 3. GOOD,
- 4. FAIR, OR
- 5. POOR?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

MNTLSTAT

[44/37/38/38/59/59]. / MNTLSTAT

In general, how would you rate [your/your child's] overall MENTAL OR
EMOTIONAL health? Would you say it is...

(READ LIST)

- 1. EXCELLENT,
- 2. VERY GOOD,
- 3. GOOD,
- 4. FAIR, OR
- 5. POOR?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CUSEMED

[0/0/0/0/60/60]. / CUSEMED

Other than vitamins, does your child currently need or use medicine
prescribed by a doctor?

- 1. YES
- 2. NO -----> MOREMED

DK/REFUSAL/NOT ASCERTAINED --> MOREMED

WHYMEDA

[0/0/0/0/61/61]. / WHYMEDA

Is this because of any medical, behavioral, or other health condition?

- 1. YES
- 2. NO -----> MOREMED

DK/REFUSAL/NOT ASCERTAINED --> MOREMED

WHYMEDB

[0/0/0/0/62/62]. / WHYMEDB

Is this a condition that has lasted or is expected to last for at least 12 months?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

MOREMED

[0/0/0/0/63/63]. / MOREMED

Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?

- 1. YES
- 2. NO -----> LIMITED

DK/REFUSAL/NOT ASCERTAINED --> LIMITED

WHYMOREA

[0/0/0/0/64/64]. / WHYMOREA

Is this because of any medical, behavioral, or other health condition?

- 1. YES
- 2. NO -----> LIMITED

DK/REFUSAL/NOT ASCERTAINED --> LIMITED

WHYMOREB

[0/0/0/0/65/65]. / WHYMOREB

Is this a condition that has lasted or is expected to last for at least 12 months?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

LIMITED

[0/0/0/0/66/66]. / LIMITED

Is your child limited or prevented in any way in [your/+[his/her]] ability to do the things most children of the same age can do?

- 1. YES
- 2. NO -----> SPECTHP

DK/REFUSAL/NOT ASCERTAINED --> SPECTHP

WHYLIMA

[0/0/0/0/67/67]. / WHYLIMA

Is this because of any medical, behavioral, or other health condition?

1. YES
2. NO -----> SPECTHP

DK/REFUSAL/NOT ASCERTAINED --> SPECTHP

WHYLIMB

[0/0/0/0/68/68]. / WHYLIMB

Is this a condition that has lasted or is expected to last for at least 12 months?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

SPECTHP

[0/0/0/0/69/69]. / SPECTHP

Does your child need or get special therapy such as physical, occupational, or speech therapy?

1. YES
2. NO -----> CHCOUNS

DK/REFUSAL/NOT ASCERTAINED --> CHCOUNS

WHYSTA

[0/0/0/0/70/70]. / WHYSTA

Is this because of any medical, behavioral, or other health condition?

1. YES
2. NO -----> CHCOUNS

DK/REFUSAL/NOT ASCERTAINED --> CHCOUNS

WHYSTB

[0/0/0/0/71/71]. / WHYSTB

Is this a condition that has lasted or is expected to last for at least 12 months?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

CHCOUNS

[0/0/0/0/72/72]. / CHCOUNS

Does your child have any kind of emotional, developmental, or behavioral problem for which [you/+[he/she]] needs or gets treatment or counseling?

- 1. YES
- 2. NO -----> CAGE

DK/REFUSAL/NOT ASCERTAINED --> CAGE

TIMCOUNA

[0/0/0/0/73/73]. / TIMCOUNA

Has this problem lasted or is it expected to last for at least 12 months?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

FLUSHOTQ

[45/38/0/0/0/0]. / FLUSHOTQ

Have you had either a flu shot or flu spray in the nose since July 1, 2015?

- 1. YES
- 2. NO
- 3. DON'T KNOW
- 9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

NOWSMOK

[46/39/0/0/0/0]. / NOWSMOK

Do you now smoke cigarettes or use tobacco...

(READ LIST)

- 1. EVERY DAY,
- 2. SOME DAYS, OR
- 3. NOT AT ALL? -----> ASPDAY
- 4. DON'T KNOW (DO NOT READ) -----> ASPDAY
- 9. REFUSAL/NOT ASCERTAINED (DO NOT READ) --> ASPDAY

ADVQUIT9

[47/40/0/0/0/0]. / ADVQUIT9

In the last [12/6] months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

PATCH9

[48/41/0/0/0/0]. / PATCH9

In the last [12/6] months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication. Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

WILLPWR9

[49/42/0/0/0/0]. / WILLPWR9

In the last [12/6] months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program. Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

ASPDAY

[50/43/0/0/0/0]. / ASPDAY

Do you take aspirin daily or every other day?

(IF NEEDED: "Would you say YES or NO?")

(IWER: If the R asks about whether a particular medication or Brand name is considered aspirin, you may provide the following clarification:
Aspirin: Bayer and Bufferin

Not Aspirin: Tylenol, Motrin, Aleve, Advil, ibuprofen and acetaminophen)

1. YES
2. NO
3. DON'T KNOW

9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

ASPUSF

[51/44/0/0/0/0]. / ASPUSF

Do you have a health problem or take medication that makes taking aspirin unsafe for you?

(IF NEEDED: "Would you say YES or NO?")

1. YES
2. NO
3. DON'T KNOW

9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

ASPPRV

[52/45/0/0/0/0]. / ASPPRV

Has a doctor or health provider ever discussed with you the risks and benefits of aspirin to prevent heart attack or stroke?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

INTRO.AWCOND

INTRO.AWCOND

When I read the following list, please tell me if you are aware that you have any of these conditions.

PHAWCD.(1-3)

[53/46/0/0/0/0].(1-3) / PHAWCD.(1-3)

[First,/(Next/How About...)]

1. "High cholesterol"
2. "High blood pressure"
3. "Parent or sibling who had a heart attack before the age of 60"
- ?

(IWER IF NECESSARY: "Are you aware if you have this condition?")

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

INTRO.DRCOND

INTRO.DRCOND

When I read the following list, please tell me if a doctor has ever told you that you have any of these conditions.

PHDRCD.(1-4)

[54/47/0/0/0/0].(1-4) / PHDRCD.(1-4)

[First,/(Next/How About...)]

1. "A heart attack"
2. "Angina or coronary heart disease"
3. "A stroke"
4. "Any kind of diabetes or high blood sugar"
- ?

(IWER IF NECESSARY: "Has a doctor ever told you that you have this condition?")

[FOR PHDRCD.2: (IWER IF NEEDED, CLARIFY: Angina pectoris (an-JYE-nuh or AN-jin-uh PECK-ter-iss) is severe pain in the chest associated with insufficient blood supply to the heart.)]

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

SMPROB

[55/48/0/0/0/0]. / SMPROB

[I have just a few more questions./]

In the last [12/6] months, did you get health care 3 or more times for the same condition or problem?

1. YES
2. NO -----> TKMED

DK/REFUSAL/NOT ASCERTAINED --> TKMED

PRBLST

[56/49/0/0/0/0]. / PRBLST

Is this a condition or problem that has lasted for at least 3 months?
[/Please do NOT include pregnancy or menopause.]

[/ (IWER IF NEEDED, CLARIFY: Menopause (men-ne-paws) is the time in a woman's life when she stops having menstrual periods. It is sometimes called 'the change of life' or 'the change'.)]

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

TKMED

[57/50/0/0/0/0]. / TKMED

Do you now need or take medicine prescribed by a doctor? [/Please do NOT include birth control.]

1. YES
2. NO -----> QAGE4

DK/REFUSAL/NOT ASCERTAINED --> QAGE4

TRTCOND

[58/51/0/0/0/0]. / TRTCOND

Is this medicine to treat a condition that has lasted for at least three months? [/Please do NOT include pregnancy or menopause.]

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

[59/52/0/0/0/0]. / QAGE4

What is your age?

(IWER: IF NEEDED CLARIFY, "Please answer based on your age as of your last birthday.")

(READ LIST IF NEEDED, "Are you...")

1. 18 TO 24,
2. 25 TO 34,
3. 35 TO 44,
4. 45 TO 54,
5. 55 TO 64,
6. 65 TO 74, OR
7. 75 OR OLDER?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

QGENDER

[60/53/0/0/0/0]. / QGENDER

(IWER: RECORD RESPONDENT'S SEX.)

(ASK IF NECESSARY, "Are you male or female?")

1. MALE
2. FEMALE

DK/REFUSAL/NOT ASCERTAINED

CAGE

[0/0/39/39/74/74]. / CAGE

[/I have just a few more questions.]

What is YOUR CHILD'S age?

(IWER: ENTER 00 IF LESS THAN 1 YEAR OLD)

(IWER: DO NOT ROUND UP)

(IWER: IF NEEDED CLARIFY, "Please answer based on your child's age as of their last birthday.")

___ ENTER CHILD'S AGE

DK/REFUSAL/NOT ASCERTAINED

IF CAGE<19 THEN GO TO CGENDER

CAGE.CK

[0/0/39/39/74/74]a. / CAGE.CK

I have entered that [NAME OF CHILD] is [CAGE] . Is that correct?

("DK" NOT ALLOWED)

1. YES-AGE ENTERED CORRECTLY
2. NO-CORRECT AGE -----> CAGE

IF cage>18 and cage<>99 then go to ALL.DONE

CGENDER

[0/0/40/40/75/75]. / CGENDER

(IF NEEDED: "Is your child male or female?")

1. MALE
2. FEMALE

REFUSAL/NOT ASCERTAINED

LATINO

[62/55/41/41/76/76]. / LATINO

[Are/Is] [you/your child] of Hispanic or Latino origin or descent?

1. YES / HISPANIC OR LATINO
2. NO / NOT HISPANIC OR LATINO

DK/REFUSAL/NOT ASCERTAINED

INTRO.RACE

INTRO.RACE

I am going to read a list of race categories. For each category, please say YES or NO if it describes [your/your child's] race. I must ask you about all categories in case more than one applies.

PQRACE3.(1-6)
[63/56/42/42/77/77].(1-6) / PQRACE3.(1-6)

[(Are you)/(Is your child)]

1. "White"
2. "Black or African-American"
3. "Asian"
4. "Native Hawaiian or other Pacific Islander"
5. "American Indian or Alaska Native"
6. "Some other race"
- ?

(IWER: IF R REPLIES "WHY ARE YOU ASKING ABOUT MY [/CHILD'S] RACE?" SAY
"We ask about [your/your child's] race for demographic purposes only.
We want to be sure that the people we survey accurately represent the
racial diversity of managed care enrollees in this country.")

(IWER: If R answers with a category not listed here, such as "HISPANIC"
or "AMERICAN" or "MIXED RACE", probe using the category "OTHER".)

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

QRACE3.OTH / QRACE3.OTH
(What is [your/your child's] race?)

PAGE

[0/0/43/43/78/78]. / PAGE

Now I have a few questions about you. What is YOUR age?

(IWER: IF NEEDED CLARIFY, "Please answer based on your age as of your last birthday.")

(READ IF NEEDED, "Are you...")

0. UNDER 18,
1. 18 TO 24,
2. 25 TO 34,
3. 35 TO 44,
4. 45 TO 54,
5. 55 TO 64,
6. 65 TO 74, OR
7. 75 OR OLDER?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

PGENDER

[0/0/44/44/79/79]. / PGENDER

(IWER: ENTER RESPONDENT'S SEX.)

(IWER: IF NECESSARY ASK, "Are you male or female?")

1. MALE
2. FEMALE

DK/REFUSAL/NOT ASCERTAINED

EDUCAT

[61/54/45/45/80/80]. / EDUCAT

What is the highest grade or level of school that you have completed?
Did you complete...

(IWER: IF R SAYS HE/SHE HAD NON-ACADEMIC TRAINING, SUCH AS TRADE
SCHOOL, PROBE: "Did you receive a high school diploma or GED?")

(IWER: ACADEMIC TRAINING BEYOND A HIGH SCHOOL DIPLOMA THAT DOES NOT
LEAD TO A BACHELORS DEGREE, SHOULD BE CODED "4". IF R WENT TO BUSINESS
SCHOOL OR GOT A 3-YEAR NURSING DEGREE, ENTER "4")

(IWER: IF R OFFERS MORE THAN ONE RESPONSE, FOR EXAMPLE: "SOME HIGH
SCHOOL OR GED", ENTER THE HIGHEST NUMBER THAT APPLIES.)

(READ LIST)

1. 8TH GRADE OR LESS,
2. SOME HIGH SCHOOL, BUT DID NOT GRADUATE,
3. HIGH SCHOOL GRADUATE OR GED,
4. SOME COLLEGE OR 2-YEAR DEGREE,
5. 4-YEAR COLLEGE GRADUATE, OR
6. MORE THAN A 4-YEAR COLLEGE DEGREE?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CHRELT

[0/0/46/46/81/81]. / CHRELT

How are you related to the child?

(READ IF NEEDED: "Are you the ...")

1. MOTHER OR FATHER,
2. GRANDPARENT,
3. AUNT OR UNCLE,
4. OLDER BROTHER OR SISTER,
5. OTHER RELATIVE,
6. LEGAL GUARDIAN, OR
7. SOMEONE ELSE?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

ALL.DONE
THANKS.SCREEN.

Those are all the questions I have.

Thank you for taking part in this important interview.

Have a nice (day/evening). Good bye.

RETURN TO COVERSHEET

EDIT.FLG
(IWER: DO YOU NEED TO TYPE AN EDIT?)

1. YES
2. NO

IF EDIT.FLG = 2 THEN GO TO CK.END.EDIT

EDIT.OTH
EDIT.OTH. (IWER: PLEASE TYPE YOUR EDIT-BE SPECIFIC-INCLUDE:
1) QUESTION NUMBER(S)
2) WHAT WAS ENTERED
3) WHAT NEEDS TO BE CHANGED

CK.END.EDIT
LANG.DID
LANG.DID. IWER: DID YOU DO THIS INTERVIEW IN...
1. ENGLISH,
2. SPANISH OR
3. BOTH?